



Coordinated System of Care (CSoC)

Transforming the System

Member Referrals (3/1/2012-3/31/2013)

Region	Frequency
Region 1 – Jefferson parish	313
Region 2-Baton Rouge area	519
Region 7-Alexandria area	314
Region 8 –Shreveport area	539
Region 9-Monroe area	437
Total	2122

Referrals by Agency/Entity

(3/1/12-3/31/13)

Referring Agency	Number
DCFS	296
OJJ	234
OBH	102
DOE/School	68
Other Referrals (Caregiver, Hospitals, Licensed Mental Health Professionals and other Juvenile Entities)	1422
Total	2122

CSoC Enrollment

(as of 3/31/2013)



Region	Number
Region 1-Jefferson parish	102
Region 2-Baton Rouge area	144
Region 7-Alexandria area	109
Region 8 –Shreveport area	181
Region 9-Monroe area	189
Total	725

Medicaid/Non-Medicaid Enrollment: *

Population	Number	Percentage
MEDICAID	680	94%
NON-MEDICAID	8	1%
Pending	37	5%
Total	725	100%

*based on current eligibility and authorization

Race

Race	Number	Percentage
Black/African-American	391	53.9%
Caucasian	220	30.3%
American Indian	6	0.8%
Pacific Islander	5	0.6%
Asian	1	0.1%
Other Ethnicity	19	2.6%
Unspecified	83	11.7%
Total	725	100%

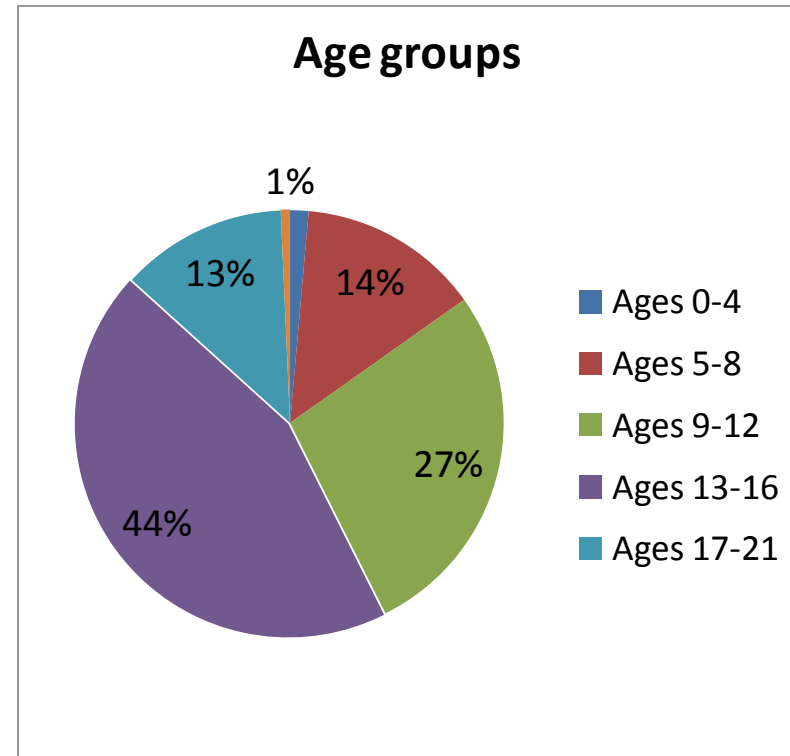
Gender

Gender	Number	Percentage
Male	416	57.4%
Female	276	38.0%
Unspecified	33	4.6%
Total	725	100%



Age Groups

Age Groups	Number
up to 4	10
5-8	100
9-12	199
13-16	320
17-21	91
Unspecified	5
Total	725



Chief Presenting Complaint- First Treatment Episode

Problem	Number	Percentage
Mood Disorders	298	41%
Other's Emotional Problems / Family Problems	238	33%
High Risk Behaviors (e.g., Danger to Self, Danger to Others)	111	15%
Unspecified	45	6%
Other (e.g., Trauma, Medical, Legal)	18	3%
Substance Use	15	2%
Total	725	100%

Residence at Time of Referral

Residence	Number	Percentage
Private Residence	508	70.1%
Unspecified	166	22.9%
Foster Home	33	4.6%
Group Home /Halfway House	6	0.8%
Homeless/shelter	5	0.7%
Secure placements	4	0.5%
Other Caregiver	3	0.4%
Total	725	100.0 %

Member Authorizations

Service Type	Auths
Parent Support/Training	966
Youth Support/Training	963
Home and Community Based Services	718
Psychosocial Rehabilitation	656
Inpatient Psychiatric Facility	511
Outpatient + Intensive Outpatient Psychiatric Services	213
Psychiatric Residential Therapeutic Facility	17
Substance Abuse Residential Treatment	16
Total	4,060

Improving access through Network Development



Providers by Region -

5 specialized CSoC services

CSoc Service	Jefferson Parish	Region 2	Region 7	Region 8	Region 9	Total
Independent Living/Skill Building	6	3	3	9	5	26
Parent Support & Training Specialist	1	1	1	1	1	1
Short Term Respite Care	2	1	1	2	3	9
Crisis Stabilization	-	-	-	1	-	1
Youth Support & Training Specialist	1	1	1	1	1	1
Totals	10	6	6	14	10	46

Network Expansion Plan –

Therapeutic Group Home and Therapeutic Foster Care:

- Transition current NMGH's into TGH
- Recruit current DCFS providers with YRF license as TGH providers
- Recruit current providers in and out of network interested in TGH

PRTF recruitment:

- Implemented a PRTF RFP on March 29, 2013
- Currently, 104 PRTF beds in place and expansion in process
- Working with clinical department and state agencies to identify the PRTF needs
- Determining what type of specialty units may be appropriate-analyze data of those waiting for PRTF and those placed out of state

Network Expansion Plan –

Complete the Crisis System Build Out in All Regions

- **Mobile Crisis Services**
- **Child and Adolescent Response Team (CART)**
- **23-hour Observation/Crisis Receiving Centers**
- **Telehealth**
- **Crisis Stabilization Services**
- **Crisis Residential Services**



Network Recruitment Plan – Evidence Based Practices

Expand Evidence Based Practice (EBP) capacity through learning and technical assistance

- Partner with Medical Director to expand into EBP for 0-5 population
- Multi-Systemic Therapy - 30 providers across the state
- Functional Family Therapy -7 providers across the state
- Homebuilders - 10 providers across the state
- Assertive Community Treatment - 11 teams across the state

Tracking trends Transforming care

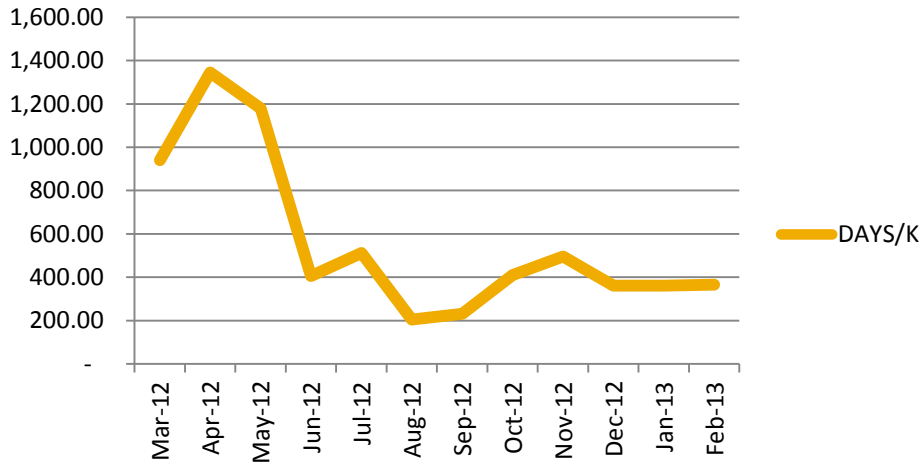


Outcomes...

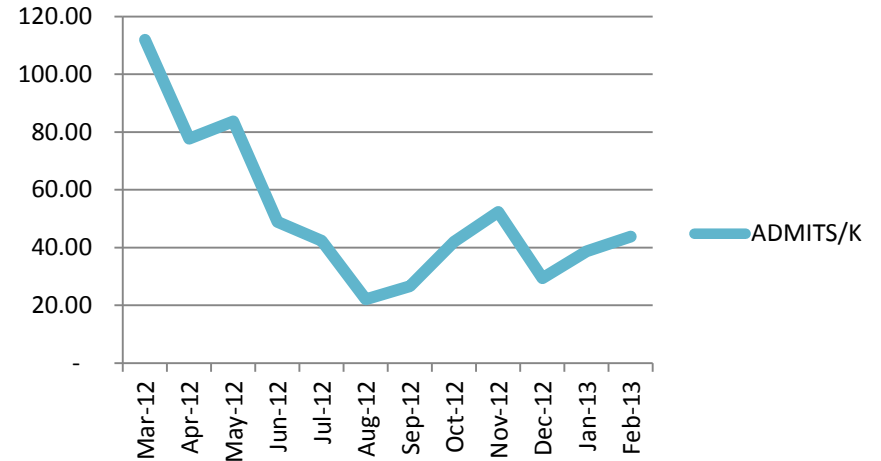
- The average age of a CSoC Member is 13.2
- Males account for 57% of the CSoC population and females account for 38%.
- The top 3 services requested and authorized for CSoC members are:
 - 1 – Parent Support and Training
 - 2 – Youth Support and Training
 - 3 – Home and Community Based Services
- Data set continues to mature and outcomes will guide future plans for expanding CSoC

CSoC Children Inpatient Psychiatric Utilization

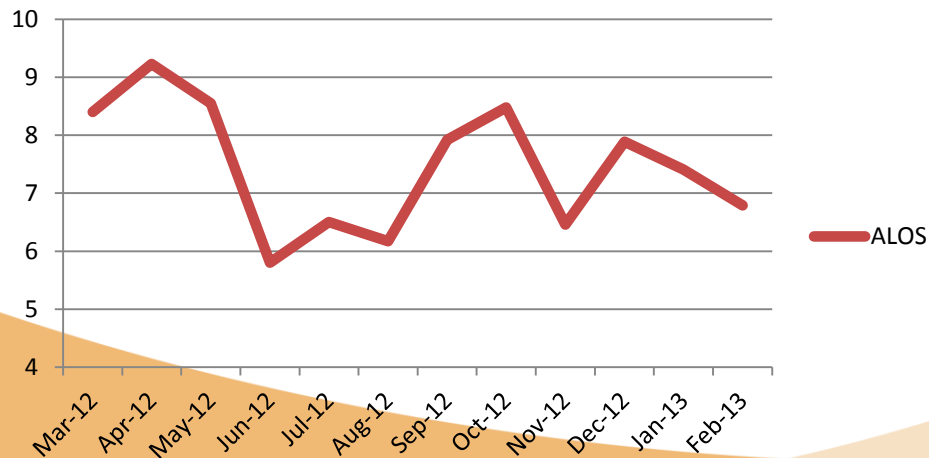
DAYS/K



ADMITS/K

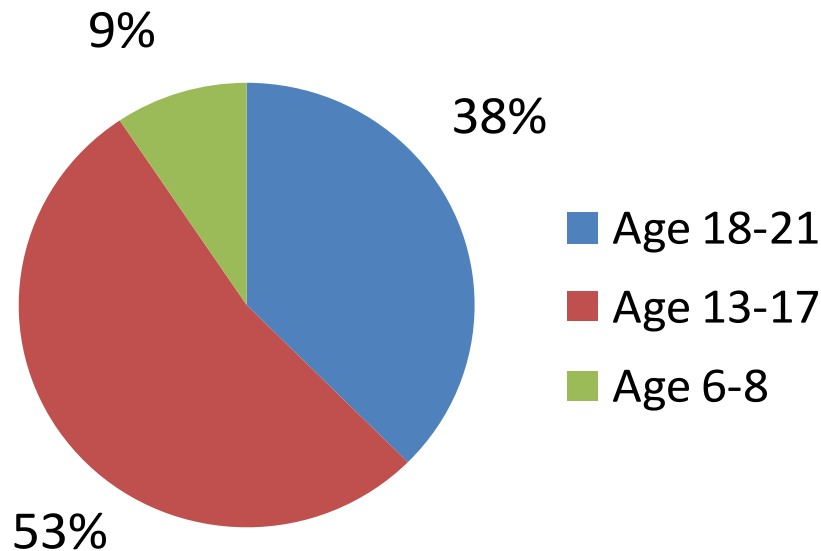


Average Length of Stay (ALOS)



Top Utilizers of Inpatient Psychiatric Hospitals Among All LBHP Children

Children with 6 or more admissions



- 32 children represented
- 13 have been referred to CSoC
- 7 of 13 received CSoC services after first discharge
- 19 received services in non-implementing CSoC regions

Listening Learning Driving change



Driving Change...

- Partnering with OBH on clinical rounds across state agencies (OJJ and DCFS) to find solutions for children/youth who are highest service utilizers
- Improved discharge planning from inpatient/residential facilities
- Active management of DCFS and OJJ children in residential settings
- Collaborating with Bayou Health plans
- Conducting Families in Need of Services (FINS) outreach initiative
- Partnering with Office of Community with Developmental Disabilities (OCDD) for onsite trainings

Transforming the System



- My LIFE
- Parent CAFÉ
- Birth to 5 mental health initiative