

**Coordinated System of Care (CSoC)
State Governance Board Meeting
January 24, 2013
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70802
Minutes**

The meeting was called to order by Dr. Mary Livers.

Board members present:

Anne Cassity
Sherri Houin
Kathy Kliebert
Mary Livers
Shari Rich
Suzy Sonnier
Mark Thomas

Board members absent:

Stephen Osborn

Approval of Minutes

Sherri Houin moved to approve the minutes from the previous meeting. Shari Rich seconded. A vote was taken with Anne Cassity, Sherri Houin, Kathy Kliebert, Mary Livers, Shari Rich, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Committee Reports

Finance and Audit Committee: Jody Levison-Johnson reported on behalf of DHH Undersecretary Jerry Philips. An initial meeting of the newly re-formed CSoC Finance and Audit Committee was held on December 10, 2012. Members reviewed the committee purpose as outlined in the Bylaws to reorient themselves. The committee then reviewed the draft MOU for State Fiscal Year '13 and made revisions. The committee will meet again on Tuesday January 29, 2013 to continue work on the MOU.

Quality Assurance Committee (QAC): Report was given by Karen Stubbs, Chair of the QAC Committee. The Committee finalized the CSoC Quality Measures as outlined in the Waiver Quality Management Strategy (QMS) and also prepared a document summarizing the reports requested of Magellan for regular review. Magellan has initiated data collection with the Wraparound Agencies for many of the measures. The committee met January 7, 2013 with the Wraparound Evaluation and Research Team at the University of Washington to discuss the data needs for their evaluation activities. The committee is required to meet quarterly and has met seven times this year to initiate their work. The Intradepartmental Monitoring Team (IMT) which is required by the QMS has overlapping membership to the QAC and has held two meetings. The QAC will begin to meet quarterly to coincide with the CSoC Governance Board meetings (3 weeks prior to the board meetings). Jody will distribute a copy of the Quality Measures document to Board members.

Kathy Kliebert moved to approve the reports from both committees. Mark Thomas seconded. A vote was taken with Anne Cassity, Sherri Houin, Kathy Kliebert, Mary Livers, Shari Rich, Suzy Sonnier and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

New Business

Magellan Presentation: Donna Herren, Director of CSoC for Magellan, and Shannon Ost, Magellan Network Administrator presented. Demographic information on referrals and enrollments was provided including race, gender, age, referral source, and clinical presentation/diagnosis. Donna also shared information about service authorizations for enrollees. The top five services authorized for CSoC members are: Parent Support and Training, Youth Support and Training, Community Psychiatric Support and Treatment, Homebuilders and Psychosocial Rehabilitation. Of the current CSoC enrollment, there have been 95 out of home placements representing 68 unique members (a rate of 10.5%).

Shannon Ost shared information about the current status of the Provider Network. Future Magellan presentations will include more detailed analyses of the provider network by region.

Family Support Organization (FSO) Update and Presentation: Report was given by Sheila Jordan, CSoC State Team Family Lead and Darrin Harris, Executive Director of Ekhaya Youth Project. The RFI for a statewide FSO was issued after the last Governance Board meeting and several follow-up partner and stakeholder discussions. The selection team conducted face-to-face interviews with the top two scoring proposers and selected Ekhaya Youth Project to serve as the statewide FSO. A transition team that includes representatives from the State CSoC Team, Magellan and Ekhaya has begun to map out the work plan and approach for this transition that pays particular attention to ensuring continuity of care for youth and families as well as the potential for continuing employment for existing qualified FSO staff. Darrin Harris talked about the agency's origins and their excitement about partnering with the state and Magellan to develop a viable and sustainable FSO.

Bylaws Amendment: Jody Levison-Johnson introduced the need to amend the Bylaws based on the meeting frequency. Specifically, Article V, #1 needs to be changed to indicate that meetings will be held quarterly. The board will vote on this amendment at the next board meeting.

Unfinished Business: None

Action Items: None

Director's Report: Jody Levison-Johnson reported that enrollment has continued to increase with a total number of 703 youth enrolled. Beginning October 22, 2012, the region that was previously comprised of solely Jefferson Parish was expanded to include Orleans, Plaquemines and St. Bernard parishes. During the month of July, 26 youth were enrolled from that area; at this time 122 youth are enrolled due to the expansion of the parishes. A follow-up meeting with key partners from both areas has been scheduled for January 30, 2013 to assess progress to date and address any challenges. There is a need for continued outreach and engagement to increase enrollment in all regions.

Jody also reported that the University of Maryland (Institute for Innovation and Implementation, formerly "Innovations Institute") continues to provide wraparound training and coaching to all of the implementing regions. A three-day introduction to Wraparound training is scheduled for January 23-25, 2013 in Baton Rouge. In addition, a day-long meeting with the University of Maryland Training Team, the CSoC State Team and the Magellan team will be held on Tuesday January 22, 2013 to ensure alignment between all teams on practice related issues.

The State and Magellan CSoC Teams continue to host Technical Assistance calls for all implementing regions. State CSoC staff are visiting each region to provide support, training, technical assistance and conduct onsite reviews.

The new CSoC website has been launched. Please check out <http://www.csoc.la.gov>. Content from the prior site was archived and relevant documents remain posted.

Lastly, Jody reflected on the percentage of youth enrolled in CSoC who have gone to out of home placement (10.5%) and how this is far lower than national averages for this statistic which hover around 20-25%.

A motion was made by Sherri Houin to approve the Director's Report. Shari Rich seconded. A vote was taken with Anne Cassity, Sherri Houin, Kathy Kliebert, Mary Livers, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Public Comment

Five people present requested the opportunity to make public comment. Liz Gary shared concern about the elimination of the Early Childhood Supports and Services program and the service array for that population. Shawn Abney with the Advocacy Center stated that they are concerned about the availability of CSoC for those with developmental disabilities. Judy McCleary questioned if a strategic plan for the new FSO would be created. Jodie Roberts, Director of the CENLA Wraparound Agency stated that the reason there is underrepresentation of referrals from DOE is that parents are told to call Magellan by school staff and those referrals are not attributed to DOE. Mary Ann Donovan Mason from Magellan shared that there will be a "My LIFE" meeting this evening in Baton Rouge and another meeting Thursday in Shreveport. My LIFE is a Magellan facilitated youth development initiative. Kathy Kliebert shared that Magellan will be holding forums throughout the state during the months of February and March (dates and location will be posted on the Magellan website).

Adjournment

A motion was made to adjourn the meeting by Kathy Kliebert. Suzy Sonnier seconded. A vote was taken with Anne Cassity, Sherri Houin, Kathy Kliebert, Mary Livers, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.