

**Coordinated System of Care
Statewide Governance Board Meeting
October 19, 2012
Iberville Building, Room 1-127, 627 N. Fourth St., Baton Rouge, LA 70802
Minutes**

The meeting was called to order by Dr. Mary Livers.

Board members present:

Sherri Houin
Kathy Kliebert
Mary Livers
Stephen Osborn
Shari Rich
Suzy Sonnier
Mark Thomas

Board members absent:

Anne Cassity

Approval of Minutes

Mark Thomas moved to approve the minutes from the previous meeting. Kathy Kliebert seconded. A vote was taken with Sherri Houin, Kathy Kliebert, Mary Livers, Stephen Osborn, Shari Rich, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Committee Reports

Finance and Audit Committee: The Finance and Audit Committee has not met. This group is scheduled to reconvene under the leadership of the DHH Undersecretary once the Bylaws change is approved.

Quality Assurance Committee (QAC): Jody reported on behalf of QAC Committee Chair Karen Stubbs. The committee has been working to solidify the outcome measures that will be tracked and identify how that information will be captured. Those items were finalized last week. The committee will be reconvening in the next few weeks to talk through these items with Magellan and also ensure there is an understanding and timeframe for development of the reports that the committee has requested. The Office of Behavioral Health has established the main Intradepartmental Monitoring Team (IMT). There will also be a children's-specific IMT. Each state office has representation on the children's IMT (as previously identified by Governance Board members). OBH and the child IMT will be working to determine if the right members are included and to better understand how to coordinate the work of the IMT and the QAC. The CSoC State Team continues to work with the Wraparound Evaluation and Research Team at the University of Washington to plan the study about outcomes and fidelity that was agreed to in a prior meeting.

A motion was made by Shari Rich to accept the Committee Reports and seconded by Stephen Osborn. A vote was taken with Sherri Houin, Kathy Kliebert, Mary Livers, Stephen Osborn, Shari Rich, and Mark Thomas voting “yes.” There were no votes in opposition and the motion passed unanimously.

New Business

SR 119 Response Letter: The next response letter for SR 119 is being prepared per the previously agreed to template. It will be disseminated to Board members once submitted to the legislature.

Unfinished Business

Regional Expansion: Jody Levison-Johnson reported that a very successful meeting was held in Jefferson Parish on October 12, 2012 that included representatives from the Wraparound Agency, Magellan, the CSoc State Team, and key partners in both Jefferson and Orleans Parish to discuss expansion from the region previously comprised of solely Jefferson Parish to the entire Act 1225 Region 1 (Jefferson, Orleans, Plaquemines and St. Bernard parishes). The Jefferson Parish team will be conducting outreach to Community Team members including families and youth over the next several days as the next step.

CSoc Structure/Approach: Jody Levison-Johnson reported that at the last Governance Board meeting, there was considerable discussion regarding the feasibility of the current FSO structure and DHH was asked by the Board to revisit CSoc structures and processes in an effort to engage in Continuous Quality Improvement and make system refinements based on lessons learned to date.

Since that meeting, there has been some reworking to simplify the CSoc referral and enrollment process to assure that eligibility for those being referred is verified as quickly as possible and that families are given access to the right services at the right time. With respect to the FSOs, a new single statewide structure has been developed that will preserve the integrity and intent of the FSOs, reduce overhead and administrative costs, and result in a more sustainable model. A Request for Information (RFI) will be issued to select this organization. A new increased rate is being established that more accurately accounts for the cost of providing FSO services within Louisiana. The regional Community Team structure will continue.

There was discussion regarding the involvement of families in the development of this new structure. It was recommended that Jody schedule a meeting with partners and family members to ensure their input is obtained and any concerns are understood so that the Request for Information being developed can adequately address these issues. Suzy Sonnier motioned that this recommendation be adopted. It was seconded by Mark Thomas. A vote was taken with Sherri Houin, Kathy Kliebert, Mary Livers, Stephen Osborn, Shari Rich, Suzy Sonnier, and Mark Thomas voting “yes.” There were no votes in opposition and the motion carried.

Magellan Presentation: Donna Herren, CSoc Director for Magellan and Rusty Miller, Network Liaison for Magellan provided the update. Donna shared that for CSoc there have been 2,219 referrals made and enrollment was currently at 554.

Enrollment as of 10/19/12

Region 2 (Capital Area)	126
Region 7 (Alexandria Area)	71
Region 8 (Shreveport Area)	154
Region 9 (Monroe Area)	150
Jefferson Parish	53
TOTAL	554

There was a dip in referrals during the late summer months. Now that school has resumed enrollment and referrals are beginning to increase. Donna will provide a more complete report at the board's next meeting about the youth being served. With respect to outreach, in September six meetings were conducted for school personnel to help them better understand the population that would be appropriate for CSoC and other behavioral health services under the Louisiana Behavioral Health Partnership.

Rusty Miller provided an update regarding the provider network. Magellan of Louisiana has contracted with 22 agencies in 34 sites for various levels of out of home care (see table below).

Provider Type	# of beds
Therapeutic Foster Beds	248
Non-Medical Group Home (Basic)	230
Non-Medical Group Home (Mother/Infant)	14
Non-Medical Group Home (Diagnostic)	24
Therapeutic Group Home Licensed	8
Therapeutic Group Home Unlicensed	16
PRTF Sexual Offender	24
PRTF Unlicensed in Ruston	80
Substance Abuse Youth (Inpatient)	15
Substance Abuse Mother & Child	12
There are a total of 685 beds that are available.	

A discussion occurred regarding network capacity for crisis stabilization. Mary Livers expressed that she is particularly interested in crisis services as an alternative for law enforcement personnel and that she would be willing to go to the local sheriff's offices to provide information about available services vs. placing a youth in detention. Kathy Kliebert also stated that education of law enforcement personnel is key as children/youth in crisis are often inappropriately placed in psychiatric hospitals as well as detention facilities when they interface with law enforcement personnel.

Action Items

Bylaws Change: The proposed revision to the Bylaws, which was originally reviewed at the July Governance Board meeting, removes the clause that requires the Finance and Audit Committee to be

chaired by the Governance Board Chair and replaces it with the DHH Undersecretary as the required Chair.

A motion was made for the Board to approve the change to the Bylaws. The motion was made by Suzy Sonnier and second by Sherri Houin. A vote was taken with Sherri Houin, Kathy Kliebert, Mary Livers, Stephen Osborn, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Meeting Schedule: Mary Livers proposed a change in the Board's meeting day from Friday at 1:00pm to either Tuesday or Thursday at 1:00pm. Thursday at 1:00pm was determined to be the best day for the Board meetings for the board members. Jody Levison-Johnson will work to schedule future meetings for one Thursday in the month immediately following the close of the quarter (January, April, July, and October).

A motion was made for the CSoC Governance Board to begin conducting board meetings on Thursday at 1:00pm. The motion was made by Kathy Kliebert and seconded by Shari Rich. A vote was taken with Sherri Houin, Kathy Kliebert, Mary Livers, Stephen Osborn, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion carried.

Other

No additional issues were brought to the attention of the Board.

Public Comment

Two people present requested the opportunity to make public comment. The initial comment was offered by Derek Edens who thanked the board for listening to the FSO's concerns and requested the Board require Magellan to pay for the services that FSOs have rendered. He shared that many FSOs feel that Magellan is doing better, but needs to pay in a more timely matter. Sharon Dufrene then offered comment and stated that she is shocked that the regionally-based FSOs are not being continued, that she believes that there is no local voice, and that she was not impressed with the board's offered approach for engaging families in the changes. Ms. Dufrene stated that she believes that the board is taking a huge step backwards.

Adjournment

A motion was made to adjourn the meeting by Sherri Houin. Mark Thomas seconded. A vote was taken with Sherri Houin, Kathy Kliebert, Mary Livers, Stephen Osborn, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.