



COORDINATED
SYSTEM OF CARE

Project Status Report for July 20, 2012 Governance Board Meeting
Prepared July 16, 2012

Staffing

The CSoC State Team was pleased to welcome Sheila Griffin in May as the new Family Lead. Sheila has been busy working on supporting the FSOs with training and technical assistance needs and the formation of their Local Coordinating Councils. Sheila also launched the State Coordinating Council (SCC) with an initial meeting on Friday July 13, 2012.

Jody Levison-Johnson was appointed to serve as Deputy Assistant Secretary over Child and Family Operations for the Office of Behavioral Health. In this role she will continue to provide direction and oversight to CSoC as well as all other child and family activities for OBH.

Wraparound Agency (WAA)/Family Support Organization (FSO) Implementation

Enrollment as of COB 7/13/12

| Act 1225 Region | # |
|------------------------|------------|
| 2 (Capital area) | 96 |
| Jefferson Parish | 26 |
| 7 (Alexandria area) | 59 |
| 8 (Shreveport area) | 147 |
| 9 (Monroe area) | 99 |
| TOTAL | 427 |

Technical Assistance and Training

The University of Maryland (Institute for Innovation and Implementation, formerly “Innovations Institute”) contract has been executed. Work is underway to begin the advanced training and coaching activities for WAAs and FSOs as well as offer an additional introductory training for new WAA and FSO staff in August.

Matt Pierce from Learning Seeds, LLC of Arizona has continued his work providing technical assistance for the Family Support Organizations. During the week of July 9th, Matt spent individualized time with

each FSO and also offered a two-day Supervisors training. Continued support from Matt is being considered and is dependent on the availability of training dollars.

Fiscal Models

Jody Levison-Johnson is working in partnership with OBH Fiscal as well as Mercer to review the current fiscal models for the WAAs and FSOs. The focus is on establishing a model that renders both types of organizations fiscally viable and sustainable over time. The FSOs, which operate under a fee-for-service model, are particularly challenged with ensuring adequate revenue to cover operating costs.

New Orleans System of Care effort

Jody Levison-Johnson continues to be in touch with the Project Director, Dr. Deneen Gammons. The group submitted an application for implementation funding to the Substance Abuse and Mental Health Services Administration in mid-June. The state was supportive of this application and offered specific guidance in order to ensure alignment with the state CSOC effort.

Communications

Templates for all communications (PowerPoint, newsletter, letter) have been established and a style guide has been distributed to all WAAs and FSOs. Work to develop a new CSOC website is underway. A prototype has been developed and is being reviewed by members of the CSOC State Team and the DHH Bureau of Media and Communications.

Phase 2 Planning

See Phase 2 Planning summary report.

Other

Since the last Governance Board meeting there have been some significant changes that are worthy of mention and acknowledgement.

Donna Nola-Ganey retired from the Department of Education. Donna served on the CSOC Leadership Team and then was appointed to serve on the Governance Board. Her committed leadership and perseverance were essential to DOE's active involvement in CSOC. She will be missed.

Ruth Johnson resigned from the Department of Children and Family Services. Ruth was instrumental in conceptualizing and planning for CSOC. She served on the CSOC Leadership Team and then as the Governance Board's first Chairperson. We will miss her vision, dedication and no-nonsense approach to getting things done. We wish her well in her new endeavors.

Peggy Kirby has completed her initial term on the CSOC Governance Board. Peggy has been and continues to be a tireless advocate for family voice in Louisiana. She has been a true asset to the Governance Board. Peggy's contributions not only with respect to the family perspective, but also in helping the Board move to the Governance oriented role that is required have been incredibly valuable. Her candor, insight and honesty will be missed.