

Coordinated System of Care
Quality Assurance Committee
Minutes
July 8, 2013

Members Present:

Michael Comeaux
Brent Villemarette
Ellyn Toney
Cindy Guitrau
Karla Venkataraman
Janice Fruge

Staff Present:

Connie Goodson
Keith Durham
Sheila Jordan

Guests Present:

Donna Nola-Ganey

Michael Comeaux called the meeting to order at 1:35 pm. Michael introduced himself as the new Committee Chair and conducted roll call.

The minutes from the November 1, 2012 and January 7, 2013 meetings were approved as submitted.

Donna Nola-Ganey presented an update on Magellan's school data collection efforts. Donna discussed the new process for collecting data using a software program called JPAMS. The vendor is doing an extract of existing data and releasing it to the Wraparound agencies. The Wraparound agencies are then reporting the data to Magellan. Currently 87 percent of school districts where attending public schools use the JPAMS system and Magellan has confirmed that the system will allow for school district level data to be reported per child per report card period. Data will be reported for each report card period on number of suspensions, number of expulsions, attendance and grade point average. Magellan is currently working on developing a release form and a data sharing MOU.

Keith Durham provided an update on data collection related to the seventeen indicators included in the CSoc Quality Measures document. At the time of this meeting six of the seventeen indicators were submitted by Magellan. The Committee agreed to schedule an additional outside meeting with Magellan to review these reports in detail.

At the time of this meeting the Committee had not received the data to OBH addressing the CSoC QAC Areas of Focus and Priority Report Requests document. The Committee reviewed Magellan's initial reports submitted to OBH in April 2013

School Performance – Included in this data were graphs indicating percent of youth expelled, or suspended and mean number of school days missed. The committee noted that the data did not match the metrics contained in the CSoC Quality measures document. In addition, there was a lack of clarity regarding the information that was received. The committee agreed to invite Magellan to the next meeting to assist in explaining information contained in the reports.

Out-of-Home Placement – The data was presented in multiple reports and included the percent of WAA children with out of home placement prior to admission.

Demographics by level of care and by facility including: age, race, gender, diagnosis and parish of origin were included for in patient. Average length of stay for each provider type and by facility was submitted for PRTF, TFC and in patient.

Recidivism/readmission rates data was submitted for PRTF, TFC and in patient.

Discharge outcomes data submitted included PRTF, TFC and in patient.

Service Utilization - In the report submitted TFC and in patient care is broken down by region. Peer support is coded as 529; however, the committee was not certain if this indicated parent and/or youth support and training. In addition, the committee requested that the following information be included in reports: all five CSoC services, service utilization by percentage of total CSoC cohort, service utilization (number and percentage) including unit cost, to be determined by claims, by service type and by parish/region and data on high frequency service utilization.

OBH has requested that Magellan create separate reports to address the QAC's report requests. The committee agreed to address these report requests during the follow up meeting to be scheduled with Magellan.

Keith Durham presented an update on the CSoC Outcomes Evaluation and Fidelity Monitoring work being done in conjunction with the University of Washington (WERT). Keith requested an updated list of contacts from the state agencies to work with the WERT directly for exchanging administrative data for this study. The following Quality Assurance Committee members were identified to work directly with the WERT moving forward:

- a. DCFS – Cindy Guitrau
- b. OJJ – Ellyn Toney
- c. DOE – Kim Nesmith
- d. Medicaid – Keith Durham

A discussion about the recruitment of a new OBH committee representative and family member was deferred until the next meeting.

The meeting was adjourned at 3:15 pm.