

Coordinated System of Care
Quality Assurance Committee
Minutes
October 17, 2013

Members Present:

Michael Comeaux
Brent Villemarette
Cindy Guitrau
Janice Fruge

Members Absent:

Ellyn Toney
Karla Venkataraman
Garry Williams
Kim Nesmith

Staff Present:

Connie Goodson
Keith Durham
Sheila Jordan

Guests Present:

Donna Nola-Ganey
Galen Schum
Donna Herren

Michael Comeaux called the meeting to order at 9:00 am and conducted roll call.

The minutes from the July 8, 2013 meetings were approved as submitted.

Donna Nola-Ganey presented an update on Magellan's school data collection efforts. Magellan has developed a release form and a data sharing MOU and is currently working closely with the Wraparound agencies and school districts to have all of the necessary forms signed. Regions eight and nine have requested additional assistance from Magellan to facilitate scheduling a meeting between the Wraparound agencies and the district superintendents to have the parental permission release forms signed. Magellan is also making efforts to work with school districts that are not using JPAMS to design alternative processes to release school system level data to the Wraparound agencies. The Wraparound agencies will report all school related data that has been collected to Magellan for each report card period. However, it is important to note that not all of the data being reported is school district level data. Therefore, the integrity of self-reported data will have to be taken into consideration when interpreting and analyzing the data.

Magellan staff present stated that the data analysis section of future school related data reports will address data integrity issues.

Michael Comeaux presented an update on the progress being made with data sharing efforts for the CSoC Outcomes Evaluation. Michael reported that the Department of Education (DOE) has communicated with the University of Washington's Wraparound Evaluation and Research Team (WERT) and high level meetings are currently taking place within DOE at the Governance Board level to develop a plan to share administrative level data for this study. Cindy Guitrau reported that the Department of Children and Family Services (DCFS) had a conference call with the University of Washington on September 10th. DCFS and the WERT have several follow up items to complete before their next call, and they are hoping to set up another meeting on Thursday, October 24th or Friday, October 25th. An update from the Office of Juvenile Justice (OJJ) was not available. Connie Goodson reported that OBH is planning to implement CSoC statewide in the near future, so it is important to note that there is a relatively small window of opportunity for this study to take place. Once statewide implementation takes place there will no longer be a control group to compare outcomes. Connie emphasized the importance of this work and that the State CSoC team is available to offer any needed support and assistance in moving this process forward. Keith Durham also stated that he is available to attend future calls between the State agencies and the WERT.

Keith Durham provided a brief update on the work being planned with the WERT to monitor Wraparound fidelity to practice on a statewide and Wraparound agency level. Next week Keith will be meeting with Hattie Quick (University of Washington) to set up the internet based account that will be utilized to disseminate surveys, track results and run data reports.

On October 8, 2013 OBH received Magellan's second quarter Quality Measures data reports. Michael Comeaux invited Committee members to discuss the reports that were disseminated to the Committee in early October and to direct any questions, comments, concerns or items in need of clarification to the Magellan staff present at the meeting. Michael reported that time does not permit for the review all of the Magellan reports during the quarterly meetings, and he asked members to please review all reports in advance of the meetings and be prepared to discuss specific questions or comments during the meeting time.

The Committee members noted discrepancies between the date ranges on some of the reports submitted and the actual second contract quarter dates (June 1, 2013 to August 31, 2013). Magellan staff reported that these discrepancies were errors and stated that future reports would include accurate reporting dates. A request was made by the Committee for Magellan to provide quarterly updates on the status of Corrective Action Plans (CAP) noted in reports from the previous quarter. Due to the fact that sufficient data has not yet been collected to allow for a meaningful discussion about data analysis and data trends, the Committee primarily discussed technical/mechanical aspects of reports with Magellan. Magellan staff provided clarification on some of the technical aspects of the

reports such as reporting metrics, data source, sampling methodology, performance goals and report narrative/data trend analysis. Committee members and Magellan are optimistic that by the third quarter sufficient data will have been collected to begin meaningful data analysis and data trending discussions. These discussions will inform future recommendations to the Board on issues related to quality assurance and quality improvement.

Sheila Jordan presented an update on her efforts to recruit a family representative to the Committee. Sheila has identified several candidates; however, one current barrier that must be addressed is that the business hour meeting times conflict with families school and work schedules. A discussion about the recruitment of a new OBH committee representative was deferred until the next meeting.

The meeting was adjourned at 10:35 am.