CSoC Quality Assurance Committee (QAC) Meeting Minutes – DRAFT DRAFT DRAFT DRAFT DRAFT DRAFT DRAFT

Date of Meeting

May 14, 2014

<u>Meeting Time</u> 2:00 – 3:30 p.m.	Members	PARTICIPANTS Michael Comeaux (DOE), Chair Karen Faulk (Agency) Janice Fruge (DOE) Cindy Guitrau (DCFS) Kim Nesmith (DOE) Kristin Savicki (OBH) Patty Thomas (OJJ) Brent Villemarette (DCFS) Gearry Williams (OJJ)
	Guests	 Connie Goodson (OBH) Sheila A. Jordan (OBH) Alicia Blades (Magellan) Wendy Bolin (Magellan) Donna Harren (Magellan) Brandy Johnson (Magellan) Foley Nash (Magellan) Joseph Shayka (Magellan) Marlow DuPree (Provider)

Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
I. Call to Order	Michael Comeaux called the meeting to order at 2:08 pm	None	None	None
II. Roll Call	Members announced themselves.	None	None	None
III. Approval of Minutes	With 4 members were present, there was not a quorum, so approval of the April minutes was tabled until the May meeting.	Include approval of April minutes on May meeting agenda	Michael	June Meeting
IV. Discussion of Quality Measures, Reporting	Michael advised that reports 6 and 7 were resubmitted by Magellan, and a resubmission of report 5 is expected soon. Report 7 was revised to clarify methodology, and will report only the 180	Send reports 3, 10, and 11 to QAC members	Michael	Prior to June meeting
Metrics and Tracking Form	day period, as opposed to 90 and 180. Michael advised that reports 3, 10 and 11 were revised and received, with updated graphs and improved format. He will provide these to members of the QAC prior to next meeting.	Send IMT reports to QAC members for "crosswalk" with QAC metrics	Michael	

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V. Review of QA Committee By- Laws	Michael shared that there is agreement with QAC, Magellan and the Education workgroup that the education-focused reports will remain the same until the workgroup clarifies measures. Ultimately, the goal is to have reporting consistent across quarters, for ease of trend tracking. Michael will keep the QAC updated. Michael shared that many of the QAC reports are very similar or the exact same as reports submitted to the Interagency Monitoring Team (IMT). Donna suggested the QAC review these reports and determine if there is a possibility of simply using the same report, rather than having totally separate reports on the same measures. Donna provided the reports to Michael for review, and he will send them QAC members to "crosswalk" with the 17 QAC metrics. According to Michael, it is up to the QAC to decide if the IMT report formats comply sufficiently for the QAC to get what it needs for reporting to State Governance Board (SGB). At this point, Magellan representatives were released from the meeting, in order for the QAC members to discuss By-Laws. Michael reviewed the 6 functions of the QAC, included in the SBG bylaws. There was a general lack of clarity and knowledge of the quality improvement strategy (QIS) which is referenced throughout the QAC functions. Connie agreed to have a discussion with Karen Stubbs to get a general understanding of the QIS so that she could update the QAC, to provide a bit better context. A question that arose out of the discussion was, "who is the entity(ies) with whom information is to the exchanged" – in reference to function 1. There was discussion about ensuring that 17 metrics directly address the 4 priority areas: school performance, out-of-home placement, member and provider satisfaction, and service utilization.	Meeting with Karen Stubbs re: QIS Add Bylaws to future meeting agenda	Connie Michael	June meeting ?

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	It was agreed that further work and discussion of the Bylaws will				
	happen once there is better clarity on the QIS.				
	There was discussion that OJJ continues to work with Magellan to				
	improve reporting expectations and reports.				
VI. Public Comment	None	None	None	None	
VII. Adjournment	Meeting was adjourned by Michael Comeaux	None	None	None	

Michael Con	neaux, Chair, C	SoC QAC		Date	