

CSoC Quality Assurance Committee (QAC) Meeting Minutes – APPROVED

Date of Meeting

April 21, 2016

Meeting Time

2:00 – 3:30 p.m.

PARTICIPANTS

Members

- Cindy Guitrau, Chair (DCFS)
- Karen Faulk (DCFS)
- Lillie Burns (DOE)
- Kristin Savicki (OBH)
- Patty Thomas (OJJ)
- Candace Ricard (OBH)
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Guests

- Connie Goodson (OBH)
- Sheila A. Jordan (OBH)
- Lisa Longfellow (OBH)
- Pamela Honore (OBH)
- Janice Zube (OBH)
- Carolina Jones (NCFS)
- Ree Fisher (NCFS)
- Keith Durham (Medicaid) – via teleconference
- Curtis Eberts (Wraparound Service) – via teleconference
- Lynn Henderson (Eckert)
- Jodie Roberts (Eckert) – via teleconference
- X Ann Donnelly (Medicaid)
- X Cynthia Bennett (Medicaid)
- X Tom Jarlock (OBH)

Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
I. Call to Order	Cindy Guitrau called the meeting to order at 2:00 pm.	None	None	None
II. Roll Call	Members announced themselves.	None	None	None

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III. Approval of Minutes	The minutes from the October 8, 2015 and January 14, 2016 meetings were not approved due to lack of a quorum.	To be reviewed at the next meeting.	Sheila A. Jordan	July 20, 2016
IV. Discussion of Outcomes Measures/Tool	<p><u>Report #1 – Cindy Guitraux</u> The Quality Assurance Committee met on January 14, 2016 and on April 21, 2016. The committee wanted to make sure that there is a presence of diverse stakeholders on the QAC committee, so members now include the CSoc team and wraparound directors. The committee has been working to define process measures that are consistent with the contract</p> <p>Based on a revamp of process and outcomes measures to make them more meaningful, The QAC committee is now reviewing a Dashboard with metrics addressing the 3 major desired outcomes of CSoc: 1. Reduce Out of Home placements, 2. Manage Costs, 3. Improve Outcomes. Each outcome has a list of specific reports/goals, and whether the review is system-wide or CSoc specific. Magellan began to use the quality improvement strategy and reporting templates on December 1. The QAC was able to review the new Dashboard at the April meeting, which is now populated with multiple CSoc-specific measures. Additional system-wide metrics will be added to the dashboard for additional context once that larger Bayou health plan-level data becomes available.</p> <p><u>Report #2 – Kristin Savicki</u></p> <ul style="list-style-type: none"> • Kristin presented data in a dashboard format that she proposes using for future meetings. The report is attached. 			
V. Other Items for Discussion	<p><u>State Governance Board Meeting</u> Connie advised that the SGB meeting is scheduled for April 28, 2016, 1p-4p (Room 173) and that Cindy will present the QAC report.</p> <p><u>Next QAC Meeting</u> Next meeting schedule for July 14, 2016. <i>(We need to reschedule this meeting, too, since most of our team will be in New Orleans for the Prevention conference. I suggest we shift to the next week, which would be July 21).</i></p>	Send meeting update and minutes	Sheila	Before next meeting
VI. Public Comment	None.	Send meeting update and	Sheila	Before next

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		minutes		meeting
VII. Adjournment	The meeting was adjourned at 3:00 p.m.			

Cindy Guitrau, Chair, CSoC QAC

Date