

| Outcomes: Systems Level and CSoC-Specific | | | | |
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| Outcome | Report | Goal of monitoring | Specific Metrics | Reporting period |
| | | | | Contract Year Q1 |
| | | | | 12/1/15-2/29/16 |
| Reduce OOH Placements | Systemwide: Children in Restrictive Settings (Bayou Health report number TBD) | Monitor over time for general functioning of the system, stable or reduced numbers | Percent of <u>all Bayou Health members</u> under 21 with a BH diagnosis who were served in a residential setting during the quarter (can be separated by type of setting) | |
| | | | Percent of <u>all Bayou Health members</u> under 21 with a BH diagnosis who were served in a psychiatric hospital during the quarter | |
| | Systemwide: ALOS for children in restrictive settings (Bayou Health report number TBD) | Monitor over time for general functioning of the system, stable or reduced numbers | ALOS for <u>all Bayou Health members</u> under 21 in residentially-based settings (can be separated by type of setting) ALOS for <u>all Bayou Health members</u> under 21 in psychiatric hospitalization | |
| | Systemwide: HEDIS Follow up after discharge from hospitalization | Monitor over time for general functioning of the system, stable or reduced numbers | Percent of <u>all Bayou Health members</u> under 21 discharging from psychiatric hospitalization who receive a follow-up appointment in 7 and 30 days | |
| | CSoC Youth: Children in Restrictive Settings (CSoC report QM3) | Monitor over time for functioning of CSoC, stable or reduced numbers | Percent of <u>CSoC members</u> (under 22) who were served in a psychiatric hospital during the quarter | 3.14% |
| | CSoC Youth: ALOS for children in restrictive settings (CSoC report QM3) | Monitor over time for functioning of CSoC, stable or reduced numbers | ALOS for <u>CSoC members</u> (under 22) in psychiatric hospitalization, in days. | 7.45 |
| | CSoC Youth: HEDIS Follow up after discharge from hospitalization (CSoC report FUH) | Monitor over time for functioning of CSoC, stable or reduced numbers | Percent of CSoC members under 21 discharging from psychiatric hospitalization who receive a follow-up appointment in 7 days. <i>Reported annually.</i> | 1/1/15 - 10/31/15 65.82% |
| | | | Percent of <u>CSoC members</u> under 21 discharging from psychiatric hospitalization who receive a follow-up appointment in 30 days. <i>Reported annually.</i> | 84.81% |
| | CSoC Impact on Inpatient Psychiatric Hospital Use (OBH analytics report) | Direct measure of the ability of CSoC to reduce its members' need to utilize psychiatric hospitalization. | Percent change in the number of bed days used by CSoC members from pre- to post-enrollment, by comparing inpatient bed days in the 3 months prior to CSoC enrollment to utilization in the 3 months post-CSoC discharge <i>Note: different reporting period noted. Reporting lags by 90 days in order to gather data on post-discharge hospital use. Reporting 2015 Q3 to account for claims lag.</i> | 7/1/15-9/30/15 -53.40% |
| | | | Percent change in the number of CSoC members utilizing psychiatric hospitalization from pre- to post-enrollment, by comparing CSoC members served in inpatient hospital in the 3 months prior to CSoC enrollment to members served in the 3 months post-CSoC discharge | 7/1/15-9/30/15 -65.00% |
| CSoC Youth: Living Situation at Discharge (CSoC report QM09) | Direct measure of the ability of CSoC to maintain youth in the home and community and avoid out of home placement. | Percent of youth whose living situation at discharge from CSoC is a family home. | 87.67% | |

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| Manage Costs <i>Note: All of the above metrics regarding OOH placements are also relevant to managing costs</i> | Systemwide: ED use (Bayou Health report 321) | Monitor over time for general functioning of the system, stable or reduced numbers | Percent of <u>all Bayou Health members</u> under 21 with a BH diagnosis who presented to the ED (for BH concern) during the quarter | |
| | CSoC Impact on Emergency Department Presentations (OBH analytics report) | Direct measure of the ability of CSoC to reduce its members' need to present at the emergency department. | Percent change in the number of CSoC members making emergency department presentations from pre- to post-enrollment, by comparing members with ED presentations in the 3 months prior to CSoC enrollment to members with ED presentations in the 3 months post-CSoC discharge. <i>Note: different reporting period noted. Reporting lags by 90 days in order to gather data on post-discharge ED presentations. Reporting 2015 Q3 to account for claims lag.</i> | 7/1/15-9/30/15 -100% |
| Improve Outcomes | CSoC Youth: CANS Outcomes (CSoC report QM8) | Direct measure of the ability of CSoC to improve youths' clinical functioning | Average decrease (intake to discharge) on standardized tool measuring clinical functioning (CANS) | -19.31 |
| | | | Percent of youth showing improved clinical functioning (from intake to discharge) on standardized tool (CANS) | 75.86% |
| | CSoC Youth: Improved School Functioning (CSoC report QM10) | Direct measure of the ability of CSoC to improve youths' school functioning | Percent of youth showing improved school functioning (intake to discharge) on standardized tool (CANS: School Module) | <i>data pending</i> |
| | CSoC Youth: Satisfaction (CSoC report QM18-annual) | Monitor CSoC member/family report of their satisfaction with CSoC. | TBD | <i>(reported annually)</i> |