

## CSoC Quality Assurance Committee (QAC) Meeting Minutes

<p><b><u>Date of Meeting</u></b> August 19, 2019</p> <p><b><u>Meeting Time</u></b> 2:00 – 3:30 p.m.</p>	<p style="text-align: center;"><b><u>PARTICIPANTS</u></b></p> <p><b>Members</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Cindy Guitrau, Chair (DCFS)</li> <li><input checked="" type="checkbox"/> Janice Zube (DOE), by phone</li> <li><input checked="" type="checkbox"/> Keith Durham (Medicaid), by phone</li> <li><input checked="" type="checkbox"/> Kristin Savicki (OBH)</li> <li><input checked="" type="checkbox"/> Yolonda Latimer (OJJ)</li> </ul> <p><b>Guests</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Connie Goodson (OBH)</li> <li><input checked="" type="checkbox"/> Joanna Tonguis (OBH)</li> <li><input checked="" type="checkbox"/> Mary Norris (Medicaid)</li> <li><input checked="" type="checkbox"/> Pamela Honore (OBH)</li> <li><input checked="" type="checkbox"/> Wraparound Agency Representation, by phone – Curtis Eberts</li> </ul>
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Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
<b>I. Call to Order</b>	Cindy called the meeting to order at 2:05 pm.	None	None	None
<b>II. Roll Call</b>	Members announced themselves.	None	None	None
<b>III. Approval of Minutes</b>	Kristin moved and Janice seconded to approve the August 2018 meeting minutes. Yolonda moved and Cindy seconded to approve the November 2018 meeting minutes. Kristin moved and Cindy seconded to approve the February 2019 meeting minutes. Yolonda moved and Kristin seconded to approve the May 2019 meeting minutes.	Post minutes to CSoc website	Joanna Tonguis	August 2019
<b>IV. Discussion of Outcomes Measures/ Tool</b>	<p><b><u>CSoc Dashboard – Connie Goodson</u></b></p> <p>Participants were walked through the detail of the most recent dashboard, which includes CSoc-specific data on: Reduction of Out of Home Placements, Improved Outcomes, Utilization of Home and Community-Based Services, and Youth Receiving High-Quality Wraparound Care Coordination. Connie reports that outcome measures remain very positive.</p> <p>Connie shared that the timely referral standard metric was low again this quarter due to Child Awaiting Services (CAS) list numbers. She asked Magellan about the decrease in natural supports in June and is awaiting a response.</p> <p>Connie shared that Magellan is completing administration of the</p>			

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	Wraparound Fidelity Index survey and is working to put the new Performance Improvement Project (PIP) in place. Keith asked for more information about how CSoc HEDIS measures compare and how they are monitored. Connie will discuss with Candace and share with the members via email.			
<b>V. Other Items for Discussion</b>	<u>Statewide Governance Board (SGB) Meeting</u> Connie advised that the SGB meeting is scheduled for August 28, 2019 at 1:00 pm (Bienville Building, Room 173).  <u>Next QAC Meeting</u> The next meeting is scheduled for Monday, November 18, 2019 at 2:00 pm (Bienville Building, Room 417).	Send meeting update and minutes	Joanna Tonguis	Before next meeting
<b>VI. Public Comment</b>	None.			
<b>VII. Adjournment</b>	The meeting was adjourned at 2:34 pm.			

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**Cindy Guitrau, Chair, CSoc QAC**

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**Date**