

Coordinated System of Care (CSoC) Dashboard  
Quality Assurance Committee - 8/15/2022

Outcomes: Systems Level and CSoC-Specific							
Outcome	Report	Goal of Monitoring	Specific Metrics	Reporting Period			
				7/1/21-9/30/21	10/1/21-12/31/21	1/1/22-3/31/22	4/1/22-6/30/22
Reduce OOH Placements	CSoC Youth: Children in Restrictive Settings (CSoC report QM3)	Monitor over time for functioning of CSoC, stable or reduced numbers	Percent of <u>CSoC members</u> who were served in a psychiatric hospital during the quarter	5.01%	5.34%	5.81%	6.45%
	CSoC Youth: Average Length of Stay (ALOS) for children in restrictive settings (CSoC report QM3)	Monitor over time for functioning of CSoC, stable or reduced numbers	Average Length of Stay (ALOS) for <u>CSoC members</u> in psychiatric hospitalization, in days	7.53	6.67	6.20	7.15
	CSoC Youth: Living Situation at Discharge (CSoC report QM9)	Direct measure of the ability of CSoC to maintain youth in the home and community and avoid out of home placement	Percent of youth whose living situation at discharge from CSoC is a Home and Community Based (HCB) setting	93.43%	94.05%	92.99%	94.95%
Improve Outcomes	CSoC Youth: Child and Adolescent Needs and Strengths (CANS) Outcomes (CSoC report QM8)	Direct measure of the ability of CSoC to improve youths' clinical functioning	Average decrease (intake to discharge) on standardized tool measuring clinical functioning (CANS)	-16.07	-16.96	-16.82	-17.15
			Percent of youth showing improved clinical functioning (from intake to discharge) on standardized tool (CANS)	72.24%	77.17%	74.46%	79.08%
			<i>Compliance Percentage (% youth with intake and discharge CANS so improvement can be calculated)</i>	98.23%	98.02%	96.62%	95.60%
	CSoC Youth: Improved School Functioning (CSoC report QM10)	Direct measure of the ability of CSoC to improve youths' school functioning	Percent of youth showing improved school functioning (intake to discharge) on standardized tool (CANS: School Module)	60.00%	69.70%	62.50%	66.11%

Please note: Data from previous reporting periods available upon request.

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Process Indicator: Youth Receiving Services in their Homes and Communities							
Process Indicator	Report	Goal of Monitoring	Specific Metrics	Reporting period			
				7/1/21-9/30/21	10/1/21-12/31/21	1/1/22-3/31/22	4/1/22-6/30/22
Increase Utilization of HCBS	CSoC Youth: Access to Wraparound (CSoC report QM12)	Ensure that Wraparound is accessible and responsive to immediate needs.	Percent of CSoC members for whom: Timely referral standard was met	97.49%	97.25%	98.45%	98.64%
			Timely first contact standard was met	96.35%	94.00%	95.83%	96.80%
			Timely face-to-face contact was met	74.45%	75.80%	76.63%	70.71%
	CSoC Youth: Enrollment and Agency Involvement (CSoC report QM6)	Monitor number of youth in CSoC and agency involvement.	Total number of CSoC Enrollees	2,498	2,522	2,646	2,600
			Number of CSoC Enrollees involved with Juvenile Justice	239 (9.57%)	235 (9.32%)	246 (9.30%)	240 (9.23%)
			Number of CSoC Enrollees involved with DCFS	283 (11.33%)	290 (11.50%)	332 (12.55%)	315 (12.12%)
			Number of CSoC Enrollees involved with Juvenile Justice and DCFS	53 (2.12%)	33 (1.31%)	28 (1.06%)	42 (1.62%)
	CSoC Youth: Utilization of Natural Supports (CSoC report QM13)	Ensure Wraparound is helping families build sustainable teams with natural supports.	Percent of fully enrolled CSoC members with at least one natural/informal support person on their Plan of Care (POC)	90.2%	90.3%	88.8%	89.8%
	CSoC Youth: Youth receiving services in sufficient amount, frequency, and duration (CSoC report POC6)	Ensure that CSoC members are able to access the services that their CFT determined they need.	Percent of members receiving services in sufficient amount, frequency, and duration: <b>Month 1</b> of reporting period	94.27%	92.80%	92.58%	89.95%
			<b>Month 2</b> of reporting period	94.91%	93.14%	90.80%	90.64%
			<b>Month 3</b> of reporting period	93.66%	93.87%	92.24%	92.34%

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Process Indicator: Youth Receiving High-Quality Wraparound Care Coordination									
Outcome	Process Indicator	Report	Goal of Monitoring	Specific Metric Range of Compliance Rates				Reporting Period 1/1/21 – 12/31/21	
Reduce OOH Placements Manage Costs Improve Outcomes	High-Fidelity Wraparound	Fidelity to Practice (QM15-annual)	Ensure high-quality Wraparound care coordination	Family Voice & Choice Key Element Items				99.14% to 99.86%	
				Strengths-Based Key Element Items				96.20% to 99.93%	
				Needs-Based Key Element Items				93.39% to 98.92%	
				Outcomes-Based Key Element Items				87.68% to 98.35%	
				Natural & Community Supports Key Element Items				89.24% to 99.35%	
				Effective Teamwork Key Element Items				98.28% to 99.78%	
	7-Day Follow-Up Hospitalization (FUH) Rate	Performance Improvement Project (PIP): Measuring Hospitalization Follow Up Practices	Increase the percentage of youth attending follow-up hospitalization appointments within seven days of discharge	The percent of acute inpatient psychiatric hospitalization discharges with a valid FUH service within 1 to 7 days of the acute inpatient discharge	Reporting Period				
					Baseline 1/1/18-12/31/18	Interim Period 1/1/19-12/31/19	Interim Period 1/1/20-12/31/20	Final Period 1/1/21-12/31/21	
					Numerator: 213 Denominator: 405 <b>Rate = 52.59%</b>	Numerator: 199 Denominator: 398 <b>Rate = 50.00%</b>	Numerator: 176 Denominator: 380 <b>Rate = 46.32%</b>	Numerator: 198 Denominator: 423 <b>Rate = 46.81%</b>	
	30-Day Follow-Up Hospitalization (FUH) Rate	Performance Improvement Project (PIP): Measuring Hospitalization Follow Up Practices	Increase the percentage of youth attending follow-up hospitalization appointments within thirty days of discharge	The percent of acute inpatient psychiatric hospitalization discharges with a valid FUH service within 1 to 30 days of the acute inpatient discharge	Reporting Period				
					Baseline 1/1/18-12/31/18	Interim Period 1/1/19-12/31/19	Interim Period 1/1/20-12/31/20	Final Period 1/1/21-12/31/21	
Numerator: 294 Denominator: 405 <b>Rate = 72.59%</b>					Numerator: 277 Denominator: 398 <b>Rate = 69.60%</b>	Numerator: 242 Denominator: 380 <b>Rate = 63.68%</b>	Numerator: 282 Denominator: 423 <b>Rate = 66.67%</b>		

Please note: Data from previous reporting periods available upon request