

**Coordinated System of Care (CSoC) Dashboard  
Quality Assurance Committee - 8/21/2023**

<b>Outcomes: Systems Level and CSoC-Specific</b>							
<b>Outcome</b>	<b>Report</b>	<b>Goal of Monitoring</b>	<b>Specific Metrics</b>	<b>Reporting Period</b>			
				<b>7/1/22-9/30/22</b>	<b>10/1/22-12/31/22</b>	<b>1/1/23-3/31/23</b>	<b>4/1/23-6/30/23</b>
<b>Reduce OOH Placements</b>	CSoC Youth: Children in Restrictive Settings (CSoC report QM3)	Monitor over time for functioning of CSoC, stable or reduced numbers	Percent of CSoC members who were served in a psychiatric hospital during the quarter	5.91%	6.60%	7.15%	6.06%
	CSoC Youth: Average Length of Stay (ALOS) for Children in Restrictive Settings (CSoC report QM3)	Monitor over time for functioning of CSoC, stable or reduced numbers	Average Length of Stay (ALOS) for CSoC members in psychiatric hospitalization, in days	6.21	6.02	5.87	7.39
	CSoC Youth: Living Situation at Discharge (CSoC report QM9)	Direct measure of the ability of CSoC to maintain youth in the home and community and avoid out of home placement	Percent of youth whose living situation at discharge from CSoC is a Home and Community Based (HCB) setting	93.95%	94.44%	93.86%	92.38%
<b>Improve Outcomes</b>	CSoC Youth: Child and Adolescent Needs and Strengths (CANS) Outcomes (CSoC report QM8)	Direct measure of the ability of CSoC to improve youths' clinical functioning	Average decrease (intake to discharge) on standardized tool measuring clinical functioning (CANS)	-15.01	-14.25	-14.16	-14.60
			Percent of youth showing improved clinical functioning (from intake to discharge) on standardized tool (CANS)	68.29%	65.60%	65.50%	71.30%
			<i>Compliance Percentage (% youth with intake and discharge CANS so improvement can be calculated)</i>	<i>90.67%</i>	<i>95.70%</i>	<i>95.90%</i>	<i>93.90%</i>
	CSoC Youth: Improved School Functioning (CSoC report QM10)	Direct measure of the ability of CSoC to improve youths' school functioning	Percent of youth showing improved school functioning (intake to discharge) on standardized tool (CANS: School Module)	59.57%	56.40%	62.90%	60.50%

Please note: Data from previous reporting periods available upon request.

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<b>Process Indicator: Youth Receiving Services in their Homes and Communities</b>							
Process Indicator	Report	Goal of Monitoring	Specific Metrics	Reporting period			
				7/1/22-9/30/22	10/1/22-12/31/22	1/1/23-3/31/23	4/1/23-6/30/23
<b>Increase Utilization of HCBS</b>	CSoC Youth: Access to Wraparound (CSoC report QM12)	Ensure that Wraparound is accessible and responsive to immediate needs.	Percent of CSoC members for whom: Timely referral standard was met	98.35%	98.50%	98.20%	98.23%
			Timely first contact standard was met	94.90%	96.10%	93.90%	96.76%
			Timely face-to-face contact was met	69.03%	67.10%	66.00%	71.18%
	CSoC Youth: Enrollment and Agency Involvement (CSoC report QM6)	Monitor number of youth in CSoC and agency involvement.	Total number of CSoC Enrollees	2,550	2,664	2,847	2,901
			Number of CSoC Enrollees with Juvenile Justice involvement	228 (8.94%)	240 (9.01%)	256 (9.0%)	284 (9.8%)
			Number of CSoC Enrollees with Department of Children & Family Services (DCFS) involvement	307 (12.04%)	322 (12.09%)	329 (11.6%)	377 (13.0%)
			Number of CSoC Enrollees with Juvenile Justice and DCFS involvement	32 (1.25%)	35 (1.31%)	48 (1.7%)	51 (1.8%)
			Number of CSoC Enrollees with any Child-Serving Agency involvement (Juvenile Justice or DCFS)	567 (22.24%)	597 (22.41%)	633 (22.2%)	712 (24.5%)
	CSoC Youth: Utilization of Natural Supports (CSoC report QM13)	Ensure Wraparound is helping families build sustainable teams with natural supports.	Percent of fully enrolled CSoC members with at least one natural/informal support person on their Plan of Care (POC)	89.6%	87.7%	88.4%	88.7%
	CSoC Youth: Youth receiving services in sufficient amount, frequency, and duration (CSoC report POC6)	Ensure that CSoC members are able to access the services that their CFT determined they need.	Percent of members receiving services in sufficient amount, frequency, and duration: <b>Month 1</b> of reporting period	81.92%	84.85%	84.60%	83.60%
			<b>Month 2</b> of reporting period	83.90%	86.87%	82.50%	83.80%
			<b>Month 3</b> of reporting period	85.85%	85.87%	85.70%	83.70%

Please note: Data from previous reporting periods available upon request.

POC6 report methodology was changed effective 7/1/22.

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<b>Process Indicator: Youth Receiving High-Quality Wraparound Care Coordination</b>									
<b>Outcome</b>	<b>Goal of Monitoring</b>	<b>Specific Metrics</b>		<b>Reporting Period: 2022 (Reported Annually)</b>					
					<b>Caregiver</b>	<b>Youth</b>	<b>Care Coordinator</b>		
<b>Reduce Out of Home (OOH) Placements</b>	<b>Ensure High-Quality Wraparound Care Coordination</b>	<b>Fidelity Key Elements</b>	Overall Fidelity	<b>Louisiana</b>	77.7%	74.4%	78.3%		
				<i>High Fidelity Benchmark</i>	80.0%	80.0%	75.0%		
			Effective Teamwork	<b>Louisiana</b>	73.2%	69.4%	70.6%		
				<i>High Fidelity Benchmark</i>	75.0%	75.0%	70.0%		
			Natural/Community Supports	<b>Louisiana</b>	70.9%	70.6%	72.5%		
				<i>High Fidelity Benchmark</i>	75.0%	75.0%	70.0%		
			Needs-Based	<b>Louisiana</b>	80.1%	77.5%	79.8%		
				<i>High Fidelity Benchmark</i>	85.0%	85.0%	80.0%		
			Outcomes-Based	<b>Louisiana</b>	80.6%	78.2%	81.6%		
				<i>High Fidelity Benchmark</i>	90.0%	90.0%	75.0%		
			Strengths-and Family-Driven	<b>Louisiana</b>	83.5%	76.3%	87.2%		
				<i>High Fidelity Benchmark</i>	90.0%	90.0%	85.0%		
		<b>Manage Costs</b>	<b>Improve Outcomes</b>	Satisfaction	"I am satisfied with the wraparound process in which my family and I have participated."	<b>Louisiana</b>	1.52	1.31	N/A
						<i>National Mean</i>	1.41	1.18	N/A
				Satisfaction	"Since starting Wraparound, our family has made progress toward meeting our needs."	<b>Louisiana</b>	1.25	1.02	N/A
						<i>National Mean</i>	1.18	0.96	N/A
				Youth Outcomes	Since starting wraparound, youth has had out-of-home placement	<b>Louisiana</b>	12.9%	N/A	13.4%
						<i>National Mean</i>	23.0%	N/A	19.0%
		Youth Outcomes	Since starting wraparound, youth has been treated in the ER for a mental health problem	<b>Louisiana</b>	20.9%	N/A	15.7%		
				<i>National Mean</i>	16.0%	N/A	9.0%		

Source: Fidelity to Practice Report (QM15-annual) - Wraparound Fidelity Index Short Form (WFI-EZ) survey data

Please note: Data from previous reporting periods available upon request.