

CSoC Quality Assurance Committee (QAC) Meeting Minutes

<p><u>Date of Meeting</u> December 2, 2019</p> <p><u>Meeting Time</u> 2:00 – 3:30 p.m.</p>	<p style="text-align: center;"><u>PARTICIPANTS</u></p> <p>Members</p> <ul style="list-style-type: none"> <input type="checkbox"/> Cindy Guitrau, Chair (DCFS) <input checked="" type="checkbox"/> Janice Zube (DOE), by phone <input checked="" type="checkbox"/> Keith Durham (Medicaid), by phone <input checked="" type="checkbox"/> Kristin Savicki (OBH) <input checked="" type="checkbox"/> Yolonda Latimer (OJJ) <p>Guests</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Connie Goodson (OBH) <input checked="" type="checkbox"/> Joanna Tonguis (OBH) <input checked="" type="checkbox"/> Mary Norris (Medicaid), by phone <input checked="" type="checkbox"/> Wraparound Agency Representation, by phone – Rhee Fisher
--	--

Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
I. Call to Order	Connie called the meeting to order at 2:11 pm.	None	None	None
II. Roll Call	Members announced themselves.	None	None	None
III. Approval of Minutes	Kristin moved and Janice seconded to approve the August 2019 meeting minutes.	Post minutes to CSoC website	Joanna Tonguis	December 2019
IV. Discussion of Outcomes Measures/ Tool	<p><u>CSoC Dashboard – Connie Goodson</u></p> <p>Participants were walked through the detail of the most recent dashboard, which includes CSoC-specific data on: Reduction of Out of Home Placements, Improved Outcomes, Utilization of Home and Community-Based Services, and Youth Receiving High-Quality Wraparound Care Coordination. Connie reports that outcome measures remain very positive.</p> <p>Janice is interested in seeing the CANS school functioning data from this time period last year. Connie shared that the timely referral standard metric is higher this quarter due to lower Child Awaiting Services (CAS) list numbers. Mary asked about barriers to timely face-to-face contact, and Connie shared that family availability is often a factor and that the facilitators have to be responsive to families and meet them at a time and place that works for them. OBH and Magellan are looking at this with the wraparound agencies.</p> <p>Connie shared that Magellan completed administration of the Wraparound Fidelity Index survey and is currently compiling the data, which should be available to share at the next QAC meeting. Follow-up hospitalization data is the focus of a new Performance Improvement Project (PIP), and the project includes many process changes. Connie</p>			

CSoC Quality Assurance Committee (QAC) Meeting Minutes

Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
	shared that Magellan is working to get more licensed mental health practitioners (LMHPs) and psychiatrists in the provider network. Magellan increased rates for LMHPs, and is working to increase the skills of mental health rehabilitation providers. Connie noted the importance of being mindful of family voice and choice, as some families do not want to see a LMHP due to various reasons or barriers, such as transportation. Kristin is interested in seeing how Magellan is measuring the impact. Connie shared that Magellan is interested in including a new goal for an annual increase in the use of LMHP, physician (and other prescribers), and EBP services on the QM 14 quarterly report and that Magellan is developing a new risk protocol with the wraparound agencies. Kristin discussed evidence based practices available in the state that can be utilized by CSoC-aged youth.			
V. Other Items for Discussion	<p>Connie shared that she presented about CSoC at the Medicaid Evidence-based Decisions Project conference in Portland, Oregon two weeks prior. 22 states were represented, and some are looking at Medicaid program options for children with serious emotional disorders. They were very impressed with CSoC. Connie thanked the wraparound agencies for their hard work.</p> <p><u>Statewide Governance Board (SGB) Meeting</u> Connie advised that the SGB meeting is scheduled for December 4, 2019 at 1:00 pm (Bienville Building, Room 173).</p> <p><u>Next QAC Meeting</u> The next meeting is scheduled for Monday, February 17, 2020 at 2:00 pm (Bienville Building, Room 417).</p>	Send meeting update and minutes	Joanna Tonguis	Before next meeting
VI. Public Comment	None.			
VII. Adjournment	The meeting was adjourned at 2:51 pm.			

Cindy Guitrau, Chair, CSoC QAC

Date