

CSoC Quality Assurance Committee (QAC) Meeting Minutes

<p><u>Date of Meeting</u> February 18, 2019</p> <p><u>Meeting Time</u> 2:00 – 3:30 p.m.</p>	<p style="text-align: center;"><u>PARTICIPANTS</u></p> <p>Members</p> <ul style="list-style-type: none"> <input type="checkbox"/> Cindy Guitrau, Chair (DCFS) <input checked="" type="checkbox"/> Janice Zube (DOE) <input checked="" type="checkbox"/> Keith Durham (Medicaid) <input checked="" type="checkbox"/> Kristin Savicki (OBH) <p>Guests</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Connie Goodson (OBH) <input checked="" type="checkbox"/> Joanna Tonguis (OBH) <input checked="" type="checkbox"/> Pamela Honore (OBH) <input checked="" type="checkbox"/> Sareda McPhee (OBH) <input checked="" type="checkbox"/> Wraparound Agency Representation, by phone – Rhee Fisher
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Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
I. Call to Order	Connie Goodson called the meeting to order at 2:03 pm.	None	None	None
II. Roll Call	Members announced themselves.	None	None	None
III. Approval of Minutes	Approval of the August 2018 and November 2018 meeting minutes was tabled until the next meeting, as the Chair was not present.	Hold for the next meeting.	Joanna Tonguis	May 2019
IV. Discussion of Outcomes Measures/ Tool	<p><u>CSoC Dashboard – Connie Goodson</u></p> <p>Participants were walked through the detail of the most recent dashboard, which includes CSoC-specific data on: Reduction of Out of Home Placements, Improved Outcomes, Utilization of Home and Community-Based Services, and Youth Receiving High-Quality Wraparound Care Coordination. Connie reports that outcome measures remain very positive.</p> <p>Connie noted that updated HEDIS data (2018) should be available for the next meeting. Connie shared that the timely referral standard metric was low this quarter due to significant Child Awaiting Services (CAS) list numbers. This metric is very influenced by seasonal changes in referrals, with referrals being lower in the summer months, and increasing during the school year, around October. Kristin explained that if a wraparound agency (WAA) is at capacity, Magellan holds the referral until there is capacity. The timely first contact standard remains high, at 95.86%, which is the percent of referred members whose families</p>			

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	<p>were contacted timely by the WAAs. Connie explained that the data on the last page (“Process Indicator: Youth Receiving High-Quality Wraparound”) does not include updated data, but that Magellan will be completing the Wraparound Fidelity Index survey again under the new CSoC contract. The Performance Improvement Project (PIP) from the old contract has been discontinued and will be replaced with a new PIP during the current contract. The new contract includes enhanced monitoring for WAAs, and use of a newly developed Plan of Care (POC) Review Tool that was developed with input from the WAAs and LDH. Magellan will provide education about the tool onsite for each WAA. There will also be more in-depth analysis of Child and Adolescent Needs and Strengths (CANS) data during the contract. Janice asked if there are any plans for CSoC expansion. Connie stated that she would have to inquire with Medicaid. Keith stated that, if interested, OBH could submit a proposal. Connie stated that once the new contract gets going, they need to talk about increasing CSoC slots.</p>			
V. Other Items for Discussion	<p><u>Statewide Governance Board (SGB) Meeting</u> Connie advised that the SGB meeting is scheduled for February 27, 2019 at 1:00 pm (Bienville Building, Room 173).</p> <p><u>Next QAC Meeting</u> The next meeting is scheduled for Monday, May 20, 2019 at 2:00 pm (Bienville Building, Room 417).</p>	Send meeting update and minutes	Joanna Tonguis	Before next meeting
VI. Public Comment	None.			
VII. Adjournment	The meeting was adjourned at 2:28 pm.			

Cindy Guitrau, Chair, CSoC QAC

Date