

CSoC Quality Assurance Committee (QAC) Meeting Minutes

<p><u>Date of Meeting</u> February 17, 2020</p> <p><u>Meeting Time</u> 2:00 – 3:30 p.m.</p>	<p style="text-align: center;"><u>PARTICIPANTS</u></p> <p>Members</p> <ul style="list-style-type: none"> <input type="checkbox"/> Cindy Guitrau, Chair (DCFS) <input checked="" type="checkbox"/> Janice Zube (DOE), by phone <input checked="" type="checkbox"/> Keith Durham (Medicaid), by phone <input checked="" type="checkbox"/> Kristin Savicki (OBH) <p>Guests</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Connie Goodson (OBH) <input checked="" type="checkbox"/> Joanna Tonguis (OBH) <input checked="" type="checkbox"/> Sareda McPhee (OBH) <input checked="" type="checkbox"/> Wraparound Agency Representation, by phone – Rhee Fisher
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Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
I. Call to Order	Connie called the meeting to order at 2:02 pm.	None	None	None
II. Roll Call	Members announced themselves.	None	None	None
III. Approval of Minutes	Approval of the December 2019 meeting minutes was tabled until the next meeting due to lack of a quorum.	Hold for the next meeting	Joanna Tonguis	May 2020
IV. Discussion of Outcomes Measures/ Tool	<p><u>CSoC Dashboard – Connie Goodson</u></p> <p>Participants were walked through the detail of the most recent dashboard, which includes CSoC-specific data on: Reduction of Out of Home Placements, Improved Outcomes, Utilization of Home and Community-Based Services, and Youth Receiving High-Quality Wraparound Care Coordination. Connie reports that outcome measures remain very positive.</p> <p>Connie shared results of the 2019 Wraparound Fidelity Index survey. Wendy Bowlin with Magellan will present the findings at the Governance Board meeting. Follow-up hospitalization data is the focus of a new Performance Improvement Project (PIP), and the project includes many process changes. Connie shared interventions being implemented, and some of the barriers.</p>			
V. Other Items for Discussion	<p><u>Statewide Governance Board (SGB) Meeting</u></p> <p>Connie advised that the SGB meeting is scheduled for February 26, 2020 at 1:00 pm (Bienville Building, Room 173).</p> <p><u>Next QAC Meeting</u></p> <p>The next meeting is scheduled for Monday, May 18, 2020 at 2:00 pm (Bienville Building, Room 417).</p>	Send meeting update and minutes	Joanna Tonguis	Before next meeting
VI. Public Comment	None.			

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VII. Adjournment	The meeting was adjourned at 2:27 pm.			

Cindy Guitrau, Chair, CSoC QAC

Date