

Outcomes: Systems Level and CSoC-Specific							
Outcome	Report	Goal of monitoring	Specific Metrics	Reporting period			
				Contract Year Q1 12/1/15-2/29/16	Contract Year Q2 3/1/16-5/31/16	Contract Year Q3 6/1/16-8/31/16	Contract Year Q4 9/1/16-11/30/16
Reduce OOH Placements	CSoC Youth: Children in Restrictive Settings (CSoC report QM3)	Monitor over time for functioning of CSoC, stable or reduced numbers	Percent of <u>CSoC members</u> (under 22) who were served in a psychiatric hospital during the quarter	3.14%	3.28%	3.61%	4.58%
	CSoC Youth: ALOS for children in restrictive settings (CSoC report QM3)	Monitor over time for functioning of CSoC, stable or reduced numbers	ALOS for <u>CSoC members</u> (under 22) in psychiatric hospitalization, in days.	7.45	6.25	6.67	6.04
	CSoC Youth: HEDIS Follow up after discharge from hospitalization (CSoC report FUH)	Monitor over time for functioning of CSoC, stable or reduced numbers	Percent of CSoC members under 21 discharging from psychiatric hospitalization who receive a follow-up appointment in 7 days. <i>Reported annually.</i>	1/1/15 - 10/31/15	reported annually	reported annually	reported annually
				65.82%			
	CSoC Impact on Inpatient Psychiatric Hospital Use (OBH analytics report)	Direct measure of the ability of CSoC to reduce its members' need to utilize psychiatric hospitalization and ED presentations.	Percent change in the number of CSoC members utilizing psychiatric hospitalization from pre- to post-enrollment, by comparing CSoC members served in inpatient hospital in the 3 months prior to CSoC enrollment to members served in the 3 months post-CSoC discharge <i>Note: different reporting period noted. Reporting lags by 90 days in order to gather data on post-discharge hospital use.</i>	10/1/15-12/31/15	1/1/16-3/31/16	4/1/16-7/31/15	7/1/16-9/30/16
				-77.00%	-64.90%	-67.30%	-74.10%
	CSoC Youth: Living Situation at Discharge (CSoC report QM09)	Direct measure of the ability of CSoC to maintain youth in the home and community and avoid out of home placement.	Percent of youth whose living situation at discharge from CSoC is a family home. <i>(As of 11/30/2016 based on 98.64% reporting.)</i>	10/1/15-12/31/15	1/1/16-3/31/16	4/1/16-7/31/15	7/1/16-9/30/16
				-67.90%	-55.60%	-70.80%	-82.00%
	CSoC Youth: Living Situation at Discharge (CSoC report QM09)	Direct measure of the ability of CSoC to maintain youth in the home and community and avoid out of home placement.	Percent of youth whose living situation at discharge from CSoC is a family home. <i>(As of 11/30/2016 based on 98.64% reporting.)</i>	87.67%	89.70%	90.05%	90.96%
	Improve Outcomes	CSoC Youth: CANS Outcomes (CSoC report QM8)	Direct measure of the ability of CSoC to improve youths' clinical functioning	Average decrease (intake to discharge) on standardized tool measuring clinical functioning (CANS)	-19.31	-19.2	-19.24
Percent of youth showing improved clinical functioning (from intake to discharge) on standardized tool (CANS)				75.86%	74.78%	71.69%	76.48%
<i>Compliance Percentage (% youth with intake and discharge CANS so improvement can be calculated)</i>				23.71%	53.86%	82.70%	81.59%
CSoC Youth: Improved School Functioning (CSoC report QM10)		Direct measure of the ability of CSoC to improve youths' school functioning	Percent of youth showing improved school functioning (intake to discharge) on standardized tool (CANS: School Module)	72.84%	73.24%	70.39%	78.09%
CSoC Youth: Satisfaction (CSoC report QM18-annual)		Monitor CSoC member/family report of their satisfaction with CSoC.	TBD	<i>(reported annually)</i>	<i>(reported annually)</i>	<i>(reported annually)</i>	<i>(reported annually)</i>