



# *Louisiana CSoC 2016 Fidelity Review*

Louisiana CSoC Governance Board  
May 24, 2017



# *Purpose of Fidelity Monitoring*



- **Fidelity is a construct that defines implementation adherence to the defined Wraparound model as specified by the National Wraparound Initiative.**
- **As a fidelity measurement system, Wraparound Fidelity Assessment System (WFAS) instruments were designed to support:**
  - **Program improvement:** Sites and programs can generate profiles to illuminate areas of relative strength and weakness. This information can be used to guide program planning, training, and quality assurance.
  - **Research:** Evaluate whether the Wraparound process has been adequately implemented and measure the relationship between adherence to the Wraparound model and outcomes, as a way to explore which aspects of service delivery are most important to child and family well-being.

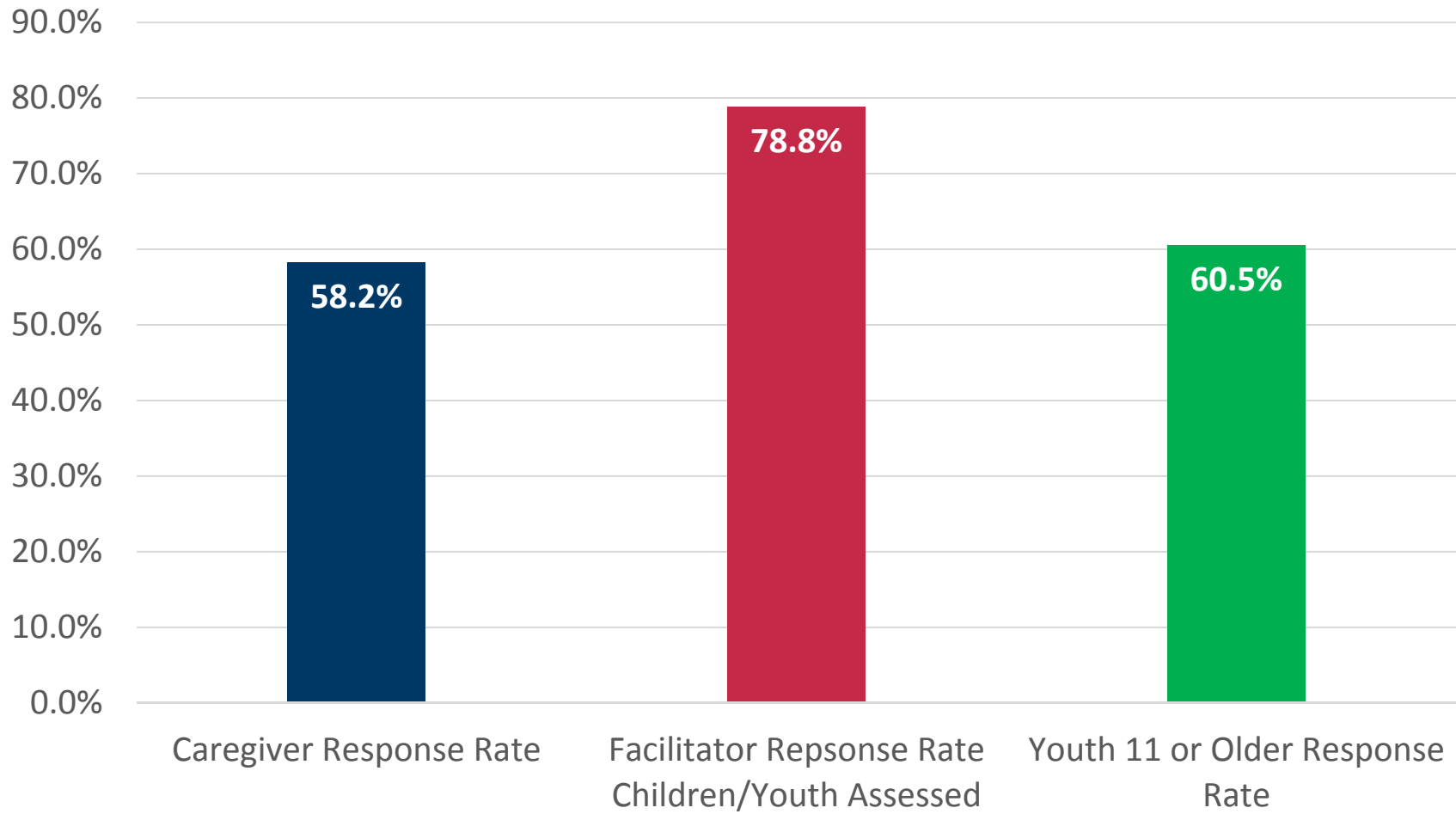
# Methodology



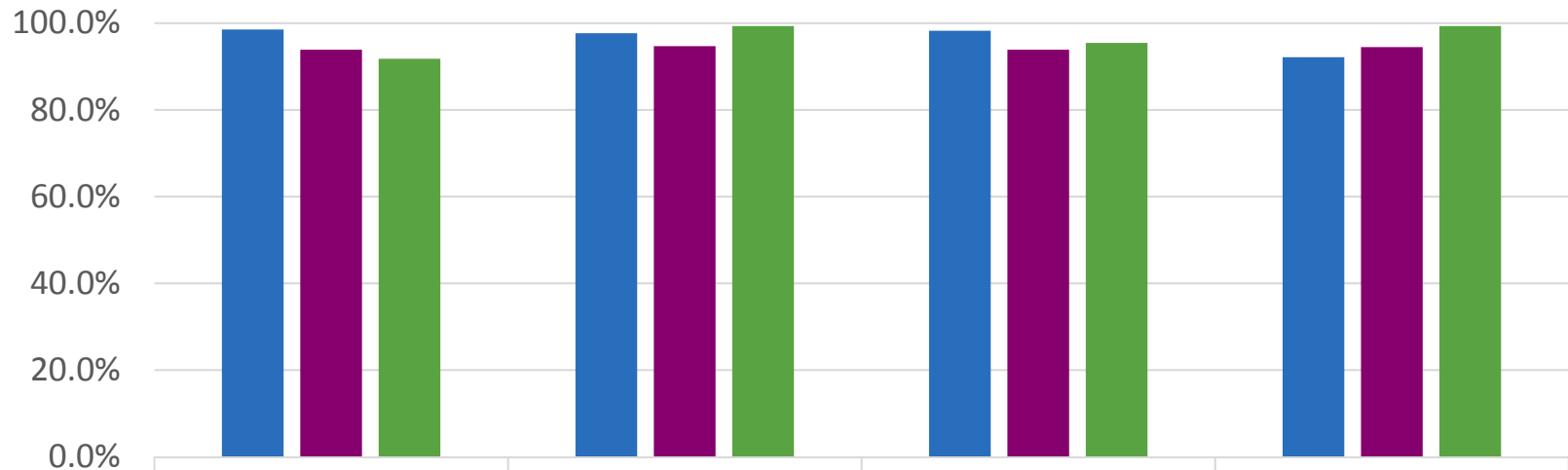
Magellan utilizes the **Wraparound Fidelity Index, Short Version (WFI-EZ)** from University of Washington's Wraparound Evaluation & Research Team.

- A **brief, self-administered survey** that measures adherence to the Wraparound principles.
- Three Respondents Types:
  - *Caregivers,*
  - *Youth (11 years or older), and*
  - *Facilitators*
- Includes questions in three categories: Experiences in Wraparound (25 items), Satisfaction (4 items), and Outcomes (9 items).
- Ekhaya, the Family Support Organization, assisted in the administration of the youth and caregiver surveys
- Takes approximately 10 minutes to complete.

# Statewide Response Rates

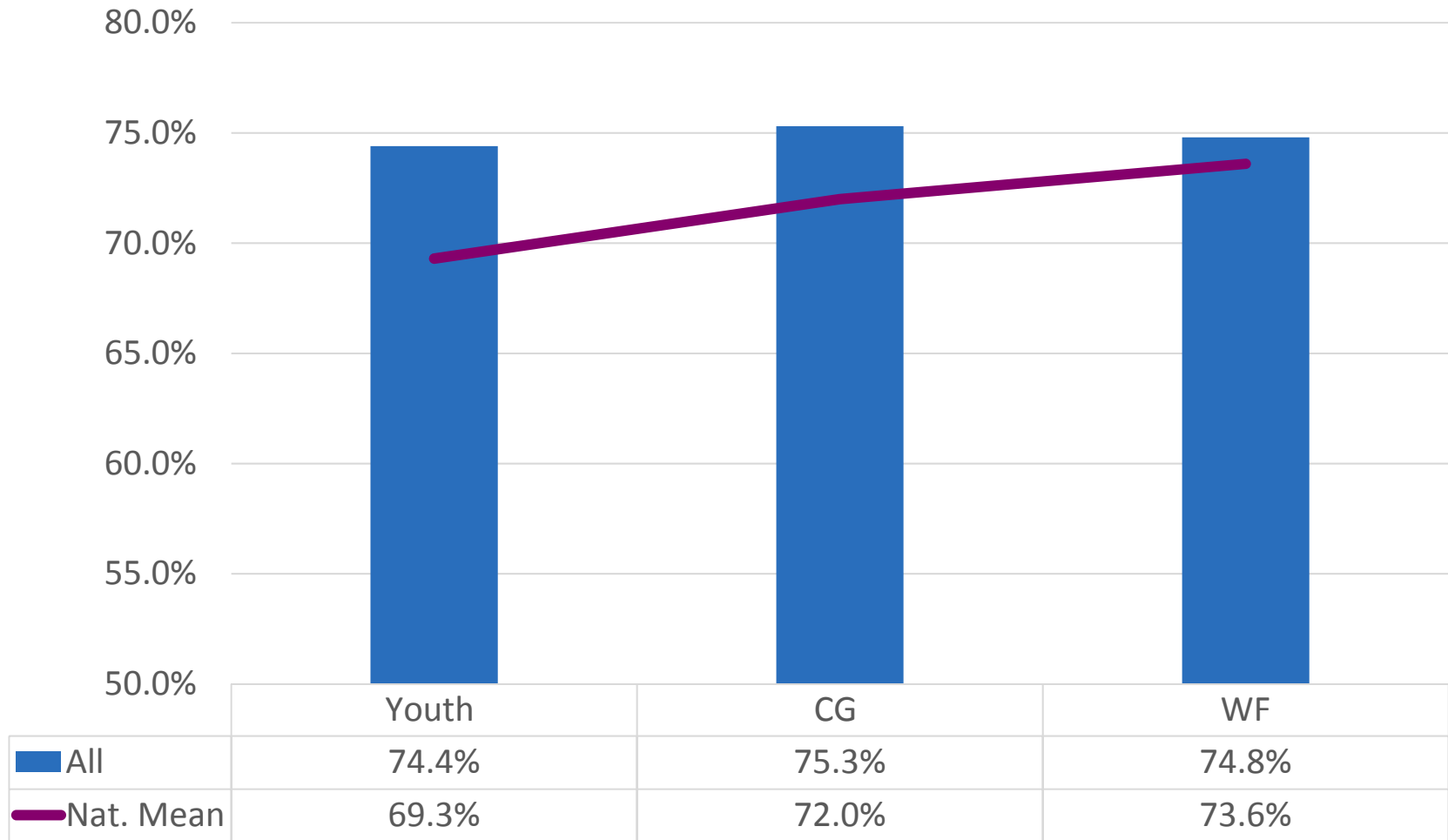


# Basic Foundations of Wraparound

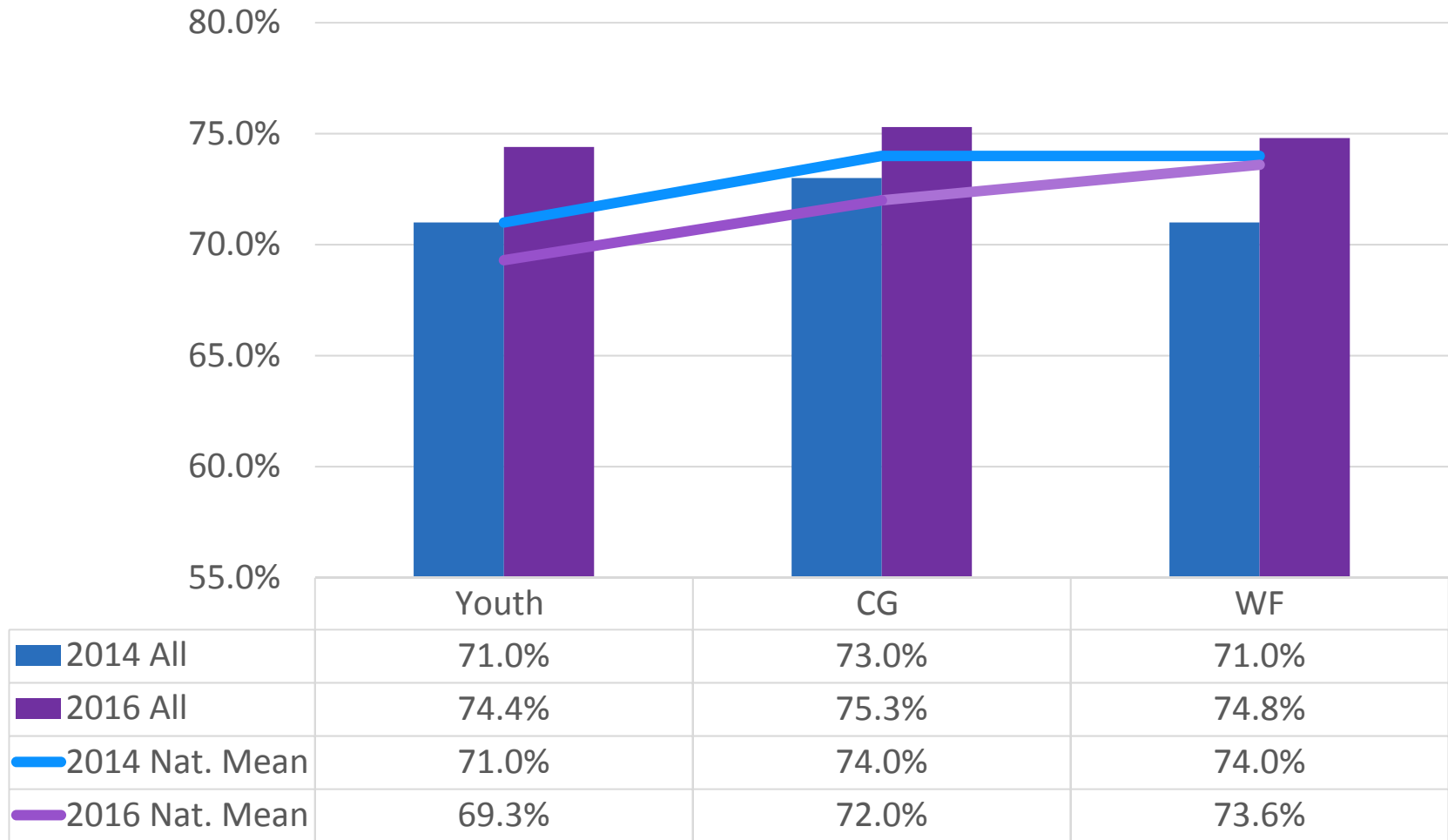


	A1. My family and I are part of a team (e.g., “wraparound team,” “child and family team”), AND this team includes more people than just my family and one professional.	A2. Together with my team, my family created a written plan (“plan of care” or “wraparound plan”) that describes who will do what and how it will happen.	A3. My team meets regularly (for example, at least every 30-45 days).	A4. Our wraparound team’s decisions are based on input from me and my family
■ Youth	98.6%	97.7%	98.3%	92.2%
■ Caregiver	93.9%	94.7%	93.9%	94.5%
■ Facilitator	91.8%	99.3%	95.4%	99.3%

# Total Fidelity Scores

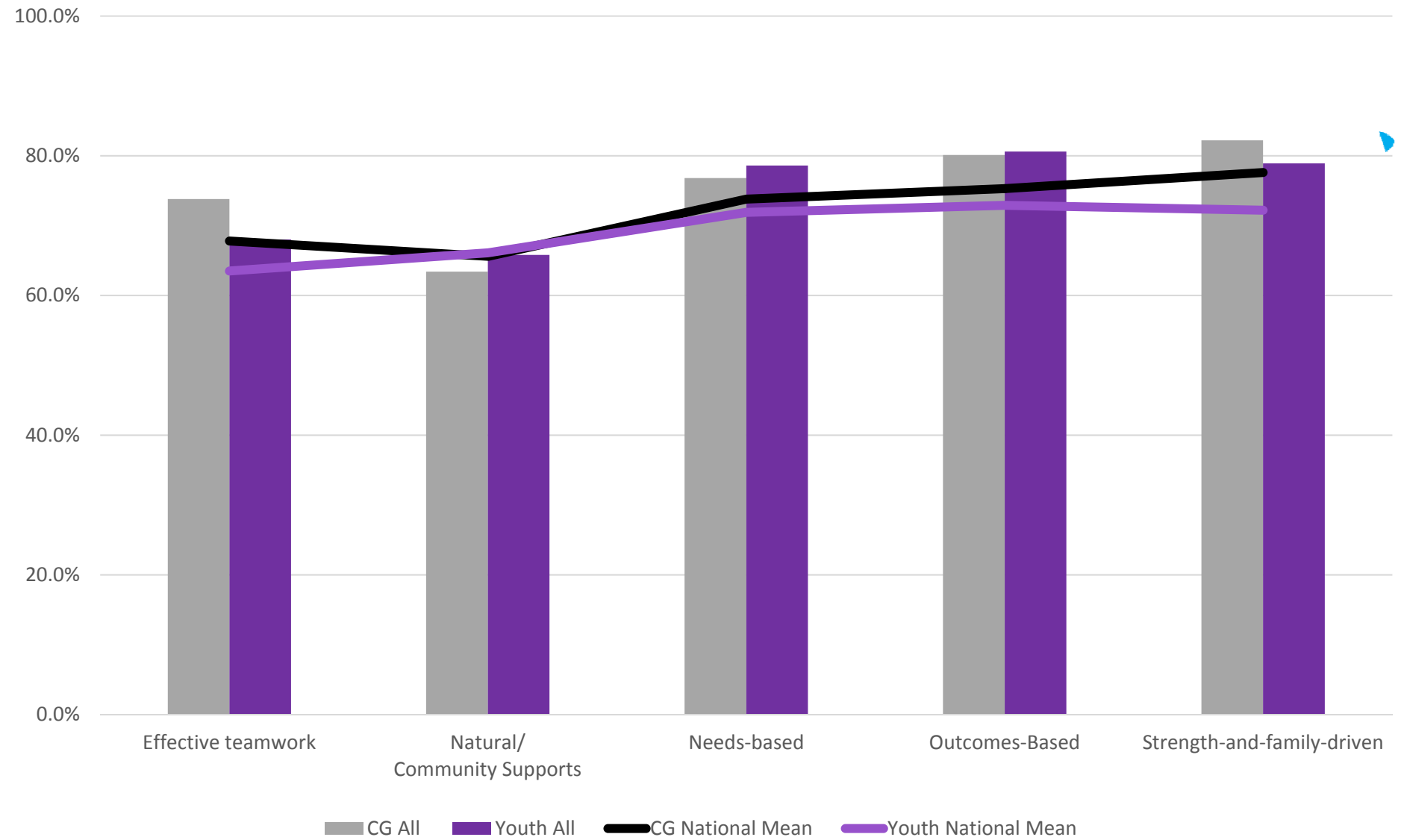


# Total Fidelity Scores: 2014 and 2016 Comparison



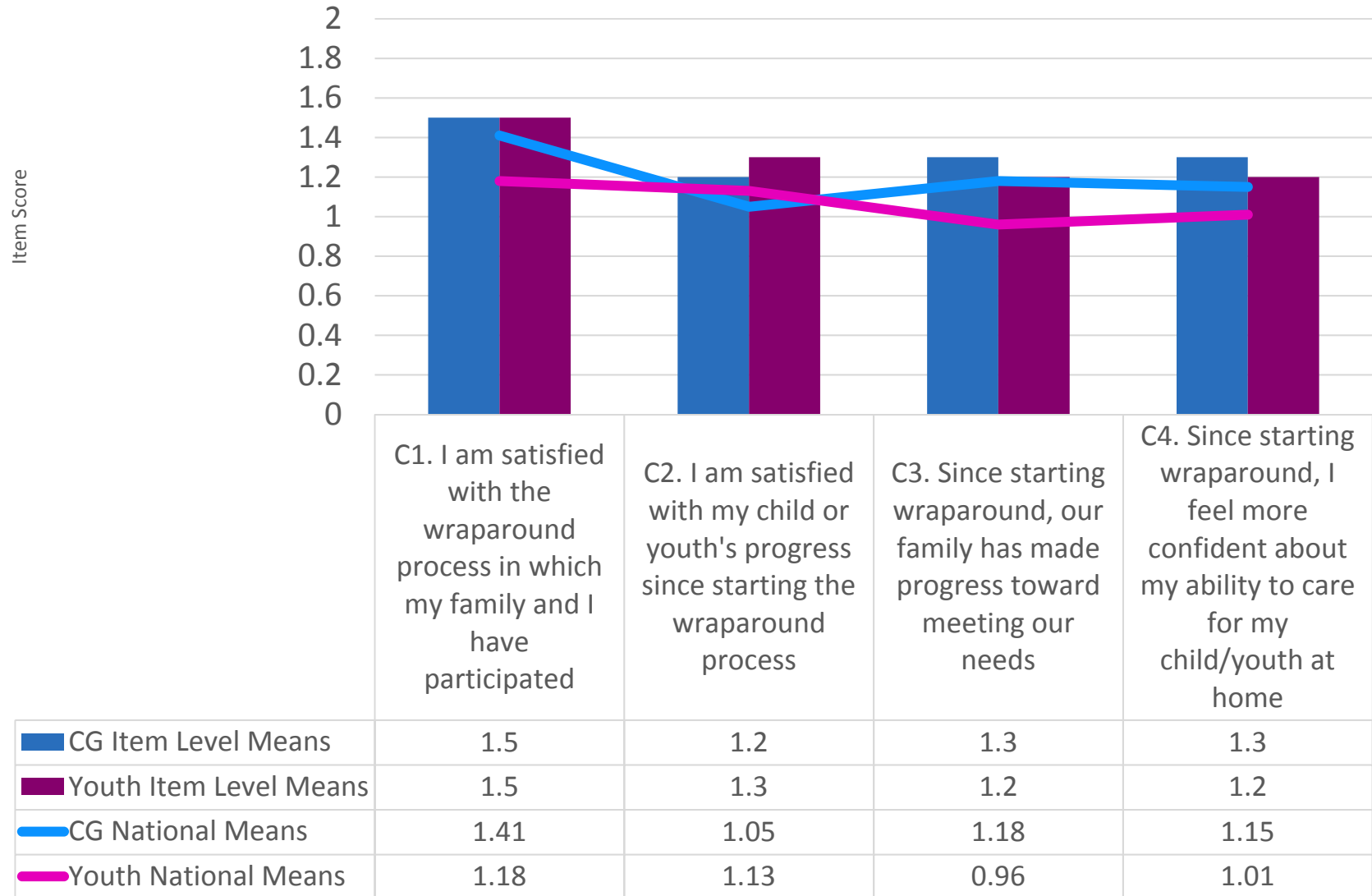


# Key Element Scores: LA vs National Mean

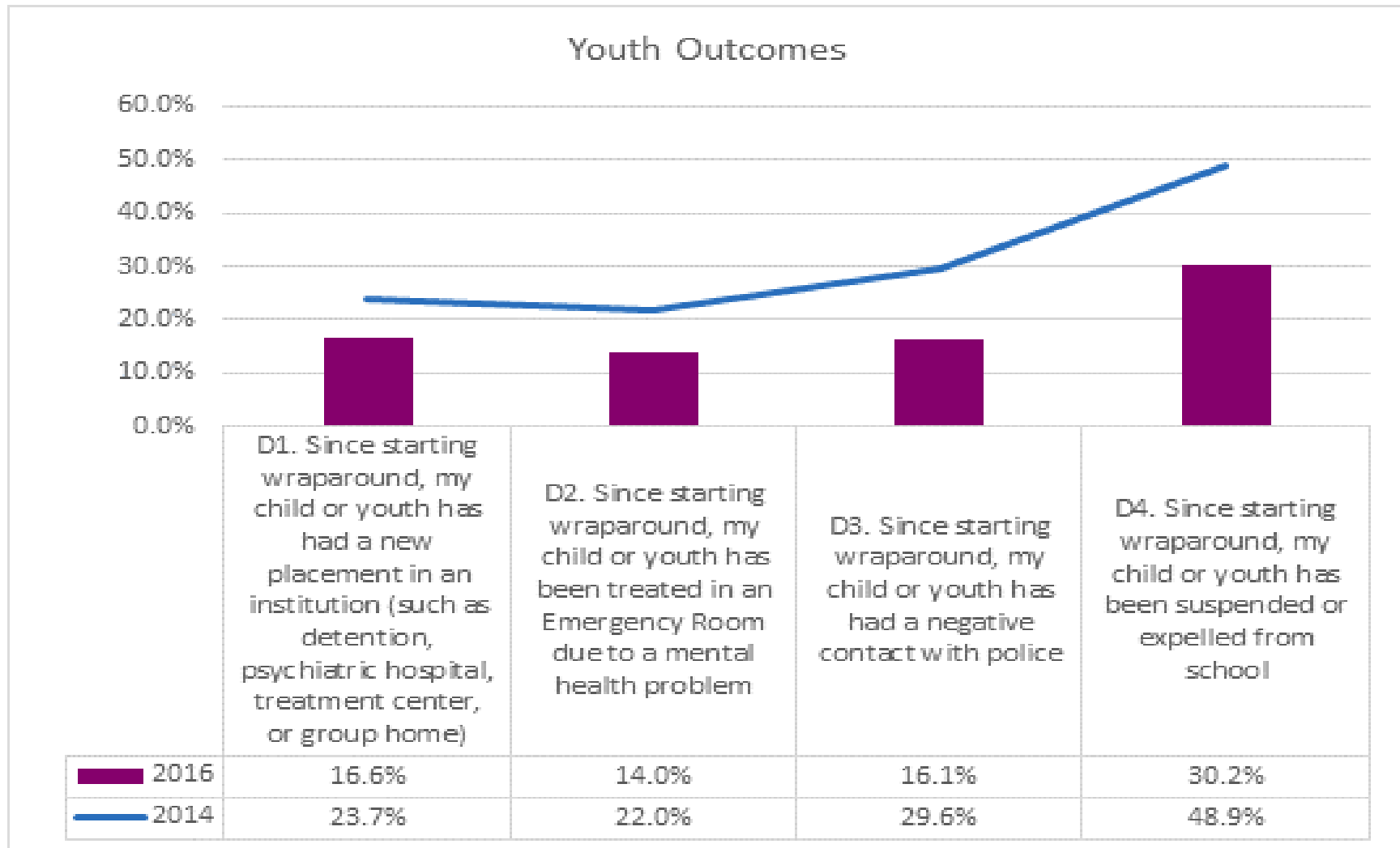




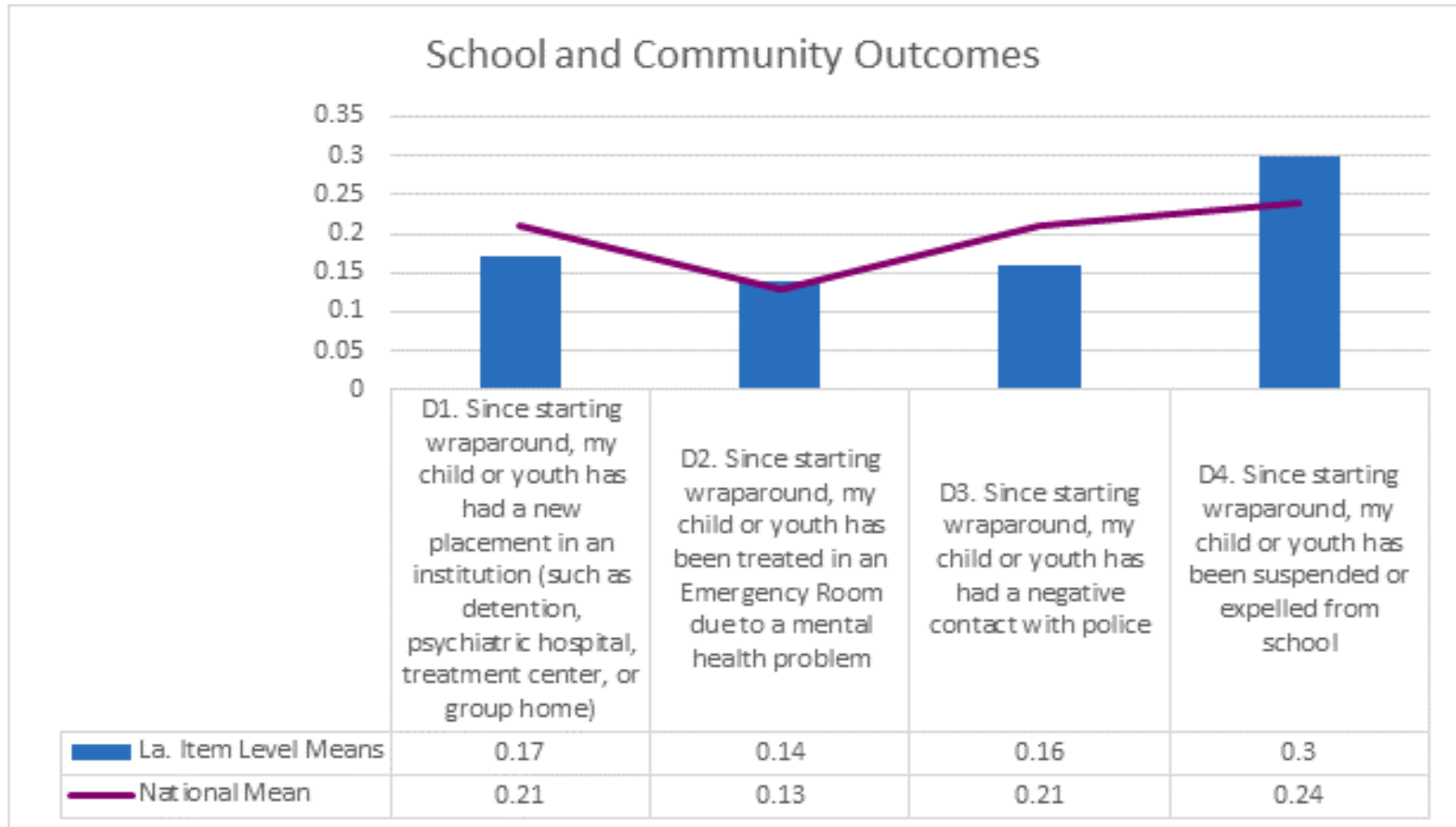
# Satisfaction by Item



# Youth Outcomes: Caregivers and Facilitators



# School and Community Item Level Means



## *Summary and Next Steps*



- Louisiana CSoC showed overall high fidelity scores, high satisfaction and positive outcomes.
  - Opportunity for Improvement include Natural and Community Support Key Element
- All Regions received reports with their regional data to inform process improvements.
- National Coaches received statewide and regional reports to inform upcoming Coaching and Training activities.
- 2017 Fidelity Review will be administered following training activities

# *Confidentiality Statement for Providers*



*The information presented in this presentation is confidential and expected to be used solely in support of the delivery of services to Magellan members. By receipt of this presentation, each recipient agrees that the information contained herein will be kept confidential and that the information will not be photocopied, reproduced, or distributed to or disclosed to others at any time without the prior written consent of Magellan Health, Inc.*

*Thanks*

