

CSoC Quality Assurance Committee (QAC) Meeting Minutes

<p><u>Date of Meeting</u> May 21, 2018</p> <p><u>Meeting Time</u> 2:00 – 3:30 p.m.</p>	<p style="text-align: center;"><u>PARTICIPANTS</u></p> <p>Members</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Cindy Guitrau, Chair (DCFS) <input checked="" type="checkbox"/> Janice Zube (DOE) <input checked="" type="checkbox"/> Keith Durham (Medicaid) <input checked="" type="checkbox"/> Kristin Savicki (OBH) <input checked="" type="checkbox"/> Sheila Jordan (OBH) <input checked="" type="checkbox"/> Yolonda Latimer (OJJ) <p>Guests</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Connie Goodson (OBH) <input checked="" type="checkbox"/> Joanna Tonguis (OBH) <input checked="" type="checkbox"/> Pamela Honore (OBH) <input checked="" type="checkbox"/> Wraparound Agency Representation, by phone – Carolina Jones, Curtis Eberts
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Agenda Item/Topic	Discussion	Action	Responsible Party	Target Date
I. Call to Order	Cindy Guitrau called the meeting to order at 2:05 pm.	None	None	None
II. Roll Call	Members announced themselves.	None	None	None
III. Approval of Minutes	Sheila moved and Janice seconded to approve the February 2018 meeting minutes.	Post minutes to CSoc website	Joanna Tonguis	May 2018
IV. Discussion of Outcomes Measures/ Tool	<p><u>CSoC Dashboard – Connie Goodson</u></p> <p>Participants were walked through the detail of the most recent dashboard, which includes CSoc-specific data on: Reduction of Out of Home Placements, Improved Outcomes, Utilization of Home and Community-Based Services, and Youth Receiving High-Quality Wraparound Care Coordination. Connie shared that CSoc outcomes continue to be positive. Connie pointed out that the HEDIS measures regarding follow-up care after discharge from hospitalization are significantly above national benchmarks. One indicator that decreased since last quarter was the percent of CSoc members for whom the timely referral standard was met, which was 72.10% compared to 95.16% last quarter. Connie explained that there has been an increase in referrals, which has led to a higher number of individuals on the Children Awaiting Services (CAS) list. She also noted that referrals tend to increase during the spring and decline during the summer months. Kristin</p>			

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	<p>asked Yolanda about the timing of implementation of Raise the Age legislation, which may lead to an increased number of CSoc youth with juvenile justice involvement. Yolanda indicated that implementation is on hold and that all changes will likely be implemented at once, which will not be until at least 2019. Connie reported that improvements noted during the last two quarters in the percent of youth sufficiently receiving services listed on their plan of care is due to the transition to the new Family Support Organization (FSO). The new FSO continues to increase staffing levels and is able to meet the service needs of members across the state.</p> <p>Connie shared that most recent outcomes reports will be made available on the CSoc website after the upcoming Statewide Governance Board meeting. Magellan will present more detailed information about the 2017 fidelity study results during the meeting.</p>			
V. Other Items for Discussion	<p><u>Statewide Governance Board (SGB) Meeting</u> Cindy advised that the SGB meeting is scheduled for May 30, 2018 at 1:00 pm (Bienville Building, Room 173).</p> <p><u>Next QAC Meeting</u> The next meeting is scheduled for Monday, August 20, 2018 at 2:00 pm (Bienville Building, Room 417).</p>	Send meeting update and minutes	Joanna Tonguis	Before next meeting
VI. Public Comment	None.			
VII. Adjournment	The meeting was adjourned at 2:37 pm.			

Cindy Guitrau, Chair, CSoc QAC

Date