

**Coordinated System of Care (CSoC) Dashboard
Quality Assurance Committee - 5/15/2023**

| Outcomes: Systems Level and CSoC-Specific | | | | | | | |
|--|--|---|---|-------------------------|-----------------------|-------------------------|-----------------------|
| Outcome | Report | Goal of Monitoring | Specific Metrics | Reporting Period | | | |
| | | | | 4/1/22-6/30/22 | 7/1/22-9/30/22 | 10/1/22-12/31/22 | 1/1/23-3/31/23 |
| Reduce OOH Placements | CSoC Youth: Children in Restrictive Settings (CSoC report QM3) | Monitor over time for functioning of CSoC, stable or reduced numbers | Percent of <u>CSoC members</u> who were served in a psychiatric hospital during the quarter | 6.45% | 5.91% | 6.60% | 7.15% |
| | CSoC Youth: Average Length of Stay (ALOS) for Children in Restrictive Settings (CSoC report QM3) | Monitor over time for functioning of CSoC, stable or reduced numbers | Average Length of Stay (ALOS) for <u>CSoC members</u> in psychiatric hospitalization, in days | 7.15 | 6.21 | 6.02 | 5.87 |
| | CSoC Youth: Living Situation at Discharge (CSoC report QM9) | Direct measure of the ability of CSoC to maintain youth in the home and community and avoid out of home placement | Percent of youth whose living situation at discharge from CSoC is a Home and Community Based (HCB) setting | 94.95% | 93.95% | 94.44% | 93.86% |
| Improve Outcomes | CSoC Youth: Child and Adolescent Needs and Strengths (CANS) Outcomes (CSoC report QM8) | Direct measure of the ability of CSoC to improve youths' clinical functioning | Average decrease (intake to discharge) on standardized tool measuring clinical functioning (CANS) | -17.15 | -15.01 | -14.25 | -14.16 |
| | | | Percent of youth showing improved clinical functioning (from intake to discharge) on standardized tool (CANS) | 79.08% | 68.29% | 65.60% | 65.50% |
| | | | <i>Compliance Percentage (% youth with intake and discharge CANS so improvement can be calculated)</i> | 95.60% | 90.67% | 95.70% | 95.90% |
| | CSoC Youth: Improved School Functioning (CSoC report QM10) | Direct measure of the ability of CSoC to improve youths' school functioning | Percent of youth showing improved school functioning (intake to discharge) on standardized tool (CANS: School Module) | 66.11% | 59.57% | 56.40% | 62.90% |

Please note: Data from previous reporting periods available upon request.

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| Process Indicator: Youth Receiving Services in their Homes and Communities | | | | | | | |
|---|---|---|--|------------------|----------------|------------------|----------------|
| Process Indicator | Report | Goal of Monitoring | Specific Metrics | Reporting period | | | |
| | | | | 4/1/22-6/30/22 | 7/1/22-9/30/22 | 10/1/22-12/31/22 | 1/1/23-3/31/23 |
| Increase Utilization of HCBS | CSoC Youth: Access to Wraparound (CSoC report QM12) | Ensure that Wraparound is accessible and responsive to immediate needs. | Percent of CSOC members for whom: Timely referral standard was met | 98.64% | 98.35% | 98.50% | 98.20% |
| | | | Timely first contact standard was met | 96.80% | 94.90% | 96.10% | 93.90% |
| | | | Timely face-to-face contact was met | 70.71% | 69.03% | 67.10% | 66.00% |
| | CSoC Youth: Enrollment and Agency Involvement (CSoC report QM6) | Monitor number of youth in CSOC and agency involvement. | Total number of CSOC Enrollees | 2,600 | 2,550 | 2,664 | 2,847 |
| | | | Number of CSOC Enrollees with Juvenile Justice involvement | 240 (9.23%) | 228 (8.94%) | 240 (9.01%) | 256 (9.0%) |
| | | | Number of CSOC Enrollees with Department of Children & Family Services (DCFS) involvement | 315 (12.12%) | 307 (12.04%) | 322 (12.09%) | 329 (11.6%) |
| | | | Number of CSOC Enrollees with Juvenile Justice and DCFS involvement | 42 (1.62%) | 32 (1.25%) | 35 (1.31%) | 48 (1.7%) |
| | | | Number of CSOC Enrollees with Child-Serving Agencies involvement (Juvenile Justice or DCFS) | 597 (22.96%) | 567 (22.24%) | 597 (22.41%) | 633 (22.2%) |
| | CSoC Youth: Utilization of Natural Supports (CSoC report QM13) | Ensure Wraparound is helping families build sustainable teams with natural supports. | Percent of fully enrolled CSOC members with at least one natural/informal support person on their Plan of Care (POC) | 89.8% | 89.6% | 87.7% | 88.4% |
| | CSoC Youth: Youth receiving services in sufficient amount, frequency, and duration (CSoC report POC6) | Ensure that CSOC members are able to access the services that their CFT determined they need. | Percent of members receiving services in sufficient amount, frequency, and duration: Month 1 of reporting period | 89.95% | 81.92% | 84.85% | 84.60% |
| | | | Month 2 of reporting period | 90.64% | 83.90% | 86.87% | 82.50% |
| | | | Month 3 of reporting period | 92.34% | 85.85% | 85.87% | 85.70% |

*Please note: Data from previous reporting periods available upon request.
POC6 report methodology was changed effective 7/1/22.*