

Becoming a Magellan in LA Network Provider

Magellan's Role as State Management Organization (SMO)

In its role as the Behavioral Health Statewide Management Organization (SMO), Magellan manages behavioral health services for Medicaid and Non-Medicaid eligible adults and youth including those Medicaid eligible children who will need coordination of services provided by multiple agencies including OBH, Department of Children and Family Services (DCFS), and the Office for Juvenile Justice (OJJ), or funded through state general funds and block grants, including services for individuals with co-occurring mental health and addictive disorders. This new system of behavioral health care began in March 2012 and is none as the Louisiana Behavioral Health Partnership (LBHP).

Through better coordination and management of services, our network is:

- Enhancing the consumer experience
- Increasing access to a more complete and effective array of behavioral health services and supports
- Improving quality of care and outcomes
- Reducing repeat ER visits, hospitalizations, out-of-home placements and institutionalizations

Joining the Magellan in Louisiana Network of Providers <http://magellanoflouisiana.com>

Steps to applying as a network provider, along with helpful information for navigating this process:

1. Obtain **Certification** with the Office of Behavioral Health (OBH)
 - Please review the attached link to apply for certification - under the heading 'LBHP Provider Certification' <http://new.dhh.louisiana.gov/index.cfm/page/538>
 - Once you have received your Certification Approval Letter from OBH, please **proceed** to Step 2.
2. Complete and Return an **Interested Provider Form**
 - Please include all requested supporting documentation as it is required for credentialing
 - Once you have completed this form, please return via fax to the number listed on the form or forward a copy to LAMedicaidContractRequest@magellanhealth.com
3. Become a **Credentialed** provider with Magellan Health Services
 - Once you complete steps one and two, we will send you a Credentialing Application
 - Once you receive the application, please return it along with all supplemental documentation to LAMedicaidContractRequest@magellanhealth.com
4. Become a **Contracted** provider with Magellan Health Services
 - Once you complete steps one, two and three, we will send a contract
 - Please sign and return it to the appropriate address (documented in the contract materials)

Additional Resources

Please take time visit the links listed below to review the LBHP **Service Definition Manual**, **Service Authorization Criteria** and the **Service Manual Codes**. These documents are helpful as you determine the services you would like to be contracted to provide.

Service Definition Manual

<http://new.dhh.louisiana.gov/assets/docs/BehavioralHealth/LBHP/ServicesManual-Current.pdf>

Service Authorization Criteria

<http://new.dhh.louisiana.gov/assets/docs/BehavioralHealth/LBHP/2012LaSvcAuthCriteriaMNCv5.pdf>

LBHP Service Manual Codes

<http://new.dhh.louisiana.gov/assets/docs/BehavioralHealth/LBHP/ServicesManualCodes-Current.xlsx>

For all questions related to Credentialing and Contracting, please send an email to LAMedicaidContractRequest@magellanhealth.com

For all questions related to Certification, please contact the Office of Behavioral Health (OBH)

* This Tip Sheet is intended as a general guide in joining the Magellan in Louisiana network of providers participating within the Louisiana Behavioral Health Partnership. For additional guidance, please contact the Magellan Provider Contracting Team at LAMedicaidContractRequest@magellanhealth.com