

**APPENDIX III: PERCENTAGE OF REFERRALS CONSIDERED IMMEDIATE,  
URGENT AND ROUTINE**

*Reporting Period: July 1, 2017 through June 30, 2018*

Parish Name	EMERGENT		URGENT		ROUTINE		Overall Average Hours to Decision	% in Range
	% of Auths.	Average Hours to Decision	% of Auths.	Average Hours to Decision	% of Auths.	Average Hours to Decision		
ACADIA	0	0	8.82%	0.21	91.18%	144.05	131.36	100.00%
ALLEN	0	0	7.84%	0.28	92.16%	204.21	188.22	96.08%
ASCENSION	0	0	10.53%	0.44	89.47%	221.24	198.00	94.74%
ASSUMPTION	0	0	0	0	100.00%	263.16	263.16	93.33%
AVOUELLES	0	0	1.77%	0.14	98.23%	237.89	233.68	92.04%
BEAUREGARD	0	0	3.17%	0.72	96.83%	183.15	177.36	96.83%
BIENVILLE	0	0	0	0	100.00%	184.79	184.79	100.00%
BOSSIER	0	0	5.71%	0.09	94.29%	200.49	189.04	95.71%
CADDO	0	0	6.30%	0.67	93.70%	230.84	216.34	94.30%
CALCASIEU	0	0	10.72%	0.49	89.28%	276.58	246.98	91.96%
CALDWELL	0	0	0	0	100.00%	147.70	147.70	100.00%
CAMERON	0	0	0	0	100.00%	289.83	289.83	100.00%
CATAHOULA	0	0	0	0	100.00%	290.79	290.79	75.00%
CONCORDIA	0	0	7.69%	0.01	92.31%	204.48	188.76	84.62%
DE SOTO	0	0	13.79%	0.08	86.21%	235.17	202.74	93.10%
EAST BATON ROUGE	0	0	3.96%	0.16	96.04%	230.23	221.11	95.22%
EAST CARROLL	0	0	0	0	100.00%	616.23	616.23	91.30%
EAST FELICIANA	0	0	4.00%	0	96.00%	219.04	210.28	92.00%
EVANGELINE	0	0	6.49%	0.05	93.51%	182.73	170.87	97.40%
FRANKLIN	0	0	2.47%	0.50	97.53%	233.05	227.31	91.36%
GRANT	0	0	16.67%	30.36	83.33%	203.93	175.00	87.50%
IBERIA	0	0	5.36%	0	94.64%	209.60	198.37	92.86%
IBERVILLE	0	0	8.33%	0.17	91.67%	253.67	232.54	91.67%

JACKSON	0	0	9.09%	0	90.91%	237.34	215.76	100.00%
JEFFERSON	0	0	4.86%	0.10	95.14%	227.00	215.97	93.81%
JEFFERSON DAVIS	0	0	8.20%	4.86	91.80%	205.86	189.39	95.08%
LA SALLE	0	0	0	0	100.00%	99.72	99.72	100.00%
LAFAYETTE	0	0	6.67%	0.08	93.33%	252.46	235.63	90.00%
LAFOURCHE	0	0	6.67%	0.28	93.33%	367.19	342.73	96.11%
LINCOLN	0	0	9.43%	0.10	90.57%	219.64	198.93	92.45%
LIVINGSTON	0	0	5.25%	0.18	94.75%	218.41	206.96	95.92%
MADISON	0	0	1.85%	0.27	98.15%	262.56	257.71	90.74%
MOREHOUSE	0	0	1.35%	0.42	98.65%	263.94	260.38	93.24%
NATCHITOCHE	0	0	0	0	100.00%	190.02	190.02	88.41%
ORLEANS	0	0	3.42%	0.15	96.58%	222.48	214.88	95.48%
OUACHITA	0	0	3.64%	0.13	96.36%	230.38	221.99	92.27%
OutOf0State	0	0	6.45%	0.05	93.55%	257.54	240.92	90.32%
PLAQUEMINES	0	0	0	0	100.00%	274.01	274.01	95.24%
POINTE COUPEE	0	0	28.57%	0.32	71.43%	188.92	135.03	100.00%
RAPIDES	0.23%	0.40	1.58%	0.05	98.19%	229.97	225.81	91.86%
RED RIVER	0	0	18.52%	0.09	81.48%	185.40	151.08	100.00%
RICHLAND	0	0	0	0	100.00%	180.98	180.98	94.64%
SABINE	0	0	3.20%	0.07	96.80%	211.90	205.12	95.20%
SAINT BERNARD	0	0	8.86%	0.13	91.14%	216.98	197.76	94.94%
SAINT CHARLES	0	0	13.46%	0.19	86.54%	229.61	198.73	96.15%
SAINT HELENA	0	0	0	0	100.00%	221.80	221.80	89.47%
SAINT JAMES	0	0	0	0	100.00%	240.50	240.50	95.00%
SAINT LANDRY	0	0	3.88%	0.05	96.12%	258.66	248.62	88.35%
SAINT MARTIN	0	0	5.41%	0.16	94.59%	305.83	289.31	90.09%
SAINT MARY	0	0	19.23%	0.13	80.77%	244.68	197.65	92.31%
SAINT TAMMANY	0	0	12.75%	1.57	87.25%	219.38	191.61	93.29%
ST JOHN THE BAPTIST	0	0	10.91%	0.23	89.09%	256.25	228.32	92.73%

TANGIPAHOA	0	0	4.99%	0.13	95.01%	209.98	199.52	95.29%
TERREBONNE	0	0	4.16%	0.34	95.84%	257.99	247.28	91.17%
UNION	0	0	2.38%	0	97.62%	251.89	245.89	92.86%
VERMILION	0	0	20.00%	0.07	80.00%	165.15	132.13	100.00%
VERNON	0	0	8.25%	0.70	91.75%	201.17	184.64	96.91%
WASHINGTON	0	0	4.49%	0.08	95.51%	211.67	202.16	94.94%
WEBSTER	0	0	8.33%	50.59	91.67%	213.43	199.86	94.44%
WEST BATON ROUGE	0	0	0	0	100.00%	240.03	240.03	96.55%
WEST CARROLL	0	0	0	0	100.00%	283.37	283.37	86.67%
WEST FELICIANA	0	0	0	0	100.00%	213.66	213.66	50.00%
WINN	0	0	0	0	100.00%	319.04	319.04	40.00%
<b>STATE</b>	<b>0.01%</b>	<b>0.40</b>	<b>5.56%</b>	<b>1.25</b>	<b>94.43%</b>	<b>232.82</b>	<b>219.93</b>	<b>93.71%</b>