

APPENDIX V: TOP FIVE CLAIM DENIAL REASONS

Reporting Period: July 1, 2017 through June 30, 2018

Denial Type	Denial Type Count	All Denial Count	% of All Denials
Duplicate, previously submitted and processed or still in process	11,701	49,424	24%
Invalid procedure code/modifier combination	11,103	49,424	22%
Patient not eligible	6,067	49,424	12%
No authorization on file	5,928	49,424	12%
Services not covered under provider's contract	4,108	49,424	8%