

APPENDIX V: TOP FIVE CLAIM DENIAL REASONS

Reporting Period: July 1, 2018 through June 30, 2019

Denial Type	Denial Type Count	All Denial Count	% of All Denials
Duplicate, previously submitted and processed or still in process	15,794	46,555	34%
No Authorization on File	10,296	46,555	22%
Invalid procedure code/modifier combination	9,839	46,555	21%
Roster Provider Not Registered	6,248	46,555	13%
Patient not eligible	4,378	46,555	10%