

APPENDIX V: TOP FIVE CLAIM DENIAL REASONS

Reporting Period: July 1, 2019 through June 30, 2020

Denial Type	Denial Type Count	All Denial Count	% of All Denials
Duplicate, previously submitted	18,076	90,448	20%
Invalid procedure code/modifier combination	11,104	90,448	12%
No Authorization on File	10,802	90,448	12%
Patient not eligible	7,130	90,448	7%
Roster Provider Not Registered	2,341	90,448	3%