

APPENDIX VII: TOP FIVE CLAIMS DENIAL REASONS

Reporting Period: July 1, 2020 through June 30, 2021

Denial Type	Denial Type Count	All Denial Count	% of All Denials
No Authorization on File	27,920	73,061	38%
Duplicate, previously submitted	19,839	73,061	27%
Patient not eligible	11,020	73,061	15%
Invalid procedure code/modifier combination	7,662	73,061	11%
Provider billing error	6,620	73,061	9%