

**APPENDIX VI: PERCENTAGE OF REFERRALS CONSIDERED IMMEDIATE, URGENT AND ROUTINE**

***Reporting Period: July 1, 2022, through June 30, 2023***

Parish Name	EMERGENT		URGENT		ROUTINE		Overall Avg Hrs to Decision	% in Range
	% of Auths	Avg Hrs to Decision	% of Auths	Avg Hrs to Decision	% of Auths	Avg Hrs to Decision		
STATE	0.00%	-	5.88%	0.89	94.12%	286.25	269.47	78.80%
ACADIA	0.00%	-	5.88%	0.09	94.12%	299.80	282.17	70.59%
ALLEN	0.00%	-	-	-	100.00%	274.46	274.46	85.71%
ASCENSION	0.00%	-	7.35%	0.35	92.65%	228.13	211.38	84.56%
ASSUMPTION	0.00%	-	3.91%	0.11	96.09%	249.06	239.33	81.25%
AVOYELLES	0.00%	-	3.76%	0.48	96.24%	303.08	291.70	76.32%
BEAUREGARD	0.00%	-	3.17%	0.42	96.83%	284.95	275.91	79.37%
BIENVILLE	0.00%	-	-	-	100.00%	206.75	206.75	85.71%
BOSSIER	0.00%	-	4.39%	0.21	95.61%	261.94	250.46	78.95%
CADDO	0.00%	-	3.18%	0.40	96.82%	257.32	249.15	81.57%
CALCASIEU	0.00%	-	4.29%	1.17	95.71%	330.07	315.95	65.02%
CALDWELL	0.00%	-	4.35%	0.53	95.65%	237.20	226.91	82.61%
CAMERON	0.00%	-	-	-	100.00%	183.77	183.77	100.00%
CATAHOULA	0.00%	-	-	-	100.00%	32.38	32.38	100.00%
CLAIBORNE	0.00%	-	-	-	100.00%	67.14	67.14	100.00%
CONCORDIA	0.00%	-	-	-	100.00%	336.00	336.00	70.42%
DE SOTO	0.00%	-	16.00%	0.34	84.00%	239.19	200.97	82.00%
EAST BATON ROUGE	0.00%	-	6.80%	0.33	93.20%	258.16	240.62	85.60%
EAST CARROLL	0.00%	-	-	-	100.00%	166.52	166.52	100.00%
EAST FELICIANA	0.00%	-	4.76%	0.23	95.24%	349.44	332.82	61.90%
EVANGELINE	0.00%	-	7.78%	0.28	92.22%	288.72	266.27	78.44%
FRANKLIN	0.00%	-	1.12%	-	98.88%	280.27	277.12	77.53%
GRANT	0.00%	-	8.11%	0.36	91.89%	262.94	241.65	81.08%

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IBERIA	0.00%	-	7.09%	0.34	92.91%	277.25	257.62	77.17%
IBERVILLE	0.00%	-	4.35%	0.08	95.65%	230.70	220.67	93.91%
JACKSON	0.00%	-	-	-	100.00%	258.18	258.18	73.33%
JEFFERSON	0.00%	-	8.16%	0.48	91.84%	258.66	237.59	83.85%
JEFFERSON DAVIS	0.00%	-	9.09%	-	90.91%	321.08	291.89	63.64%
LA SALLE	0.00%	-	7.69%	0.48	92.31%	360.87	333.15	76.92%
LAFAYETTE	0.00%	-	7.34%	0.29	92.66%	311.41	288.57	75.70%
LAFOURCHE	0.00%	-	10.00%	0.92	90.00%	349.63	314.76	73.02%
LINCOLN	0.00%	-	4.82%	0.29	95.18%	280.39	266.89	80.72%
LIVINGSTON	0.00%	-	5.54%	5.10	94.46%	275.48	260.51	83.74%
MADISON	0.00%	-	-	-	100.00%	259.27	259.27	89.87%
MOREHOUSE	0.00%	-	2.88%	0.34	97.12%	214.16	207.99	93.27%
NATCHITOCHES	0.00%	-	14.00%	1.93	86.00%	190.81	164.37	84.00%
ORLEANS	0.00%	-	4.91%	1.91	95.09%	274.13	260.77	83.64%
OUACHITA	0.00%	-	3.00%	1.01	97.00%	271.14	263.02	82.66%
Out-of-State	0.00%	-	9.00%	0.90	91.00%	276.67	251.85	77.00%
PLAQUEMINES	0.00%	-	9.68%	0.17	90.32%	245.02	221.33	87.10%
POINTE COUPEE	0.00%	-	-	-	100.00%	191.26	191.26	70.00%
RAPIDES	0.00%	-	8.57%	0.68	91.43%	318.81	291.54	73.57%
RED RIVER	0.00%	-	22.22%	-	77.78%	206.56	160.66	77.78%
RICHLAND	0.00%	-	3.49%	0.33	96.51%	212.64	205.24	83.72%
SABINE	0.00%	-	12.82%	0.24	87.18%	360.83	314.60	69.23%
SAINT BERNARD	0.00%	-	8.75%	0.26	91.25%	284.94	260.03	82.50%
SAINT CHARLES	0.00%	-	9.01%	0.12	90.99%	362.91	330.23	73.87%
SAINT HELENA	0.00%	-	-	-	100.00%	187.70	187.70	100.00%

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SAINT JAMES	0.00%	-	6.90%	0.26	93.10%	325.44	303.02	72.41%
SAINT LANDRY	0.00%	-	3.36%	0.55	96.64%	309.65	299.26	69.96%
SAINT MARTIN	0.00%	-	3.62%	0.36	96.38%	271.75	261.92	64.49%
SAINT MARY	0.00%	-	3.31%	-	96.69%	343.87	332.50	64.46%
SAINT TAMMANY	0.00%	-	7.34%	1.38	92.66%	280.58	260.08	85.12%
ST JOHN THE BAPTIST	0.00%	-	10.73%	1.20	89.27%	385.24	344.01	70.06%
TANGIPAHOA	0.00%	-	7.56%	0.99	92.44%	264.60	244.68	84.89%
TENSAS	0.00%	-	16.67%	0.76	83.33%	188.35	157.08	100.00%
TERREBONNE	0.00%	-	5.01%	1.34	94.99%	369.75	351.28	65.44%
UNION	0.00%	-	6.02%	5.19	93.98%	267.44	251.64	83.13%
VERMILION	0.00%	-	7.69%	0.18	92.31%	261.30	241.22	73.63%
VERNON	0.00%	-	3.81%	0.39	96.19%	287.84	276.89	71.43%
WASHINGTON	0.00%	-	13.04%	0.41	86.96%	234.38	203.87	94.20%
WEBSTER	0.00%	-	6.25%	-	93.75%	204.40	191.62	100.00%
WEST BATON ROUGE	0.00%	-	8.16%	0.46	91.84%	280.57	257.70	71.43%
WEST CARROLL	0.00%	-	3.23%	0.48	96.77%	351.24	339.93	61.29%
WINN	0.00%	-	31.58%	4.25	68.42%	111.98	77.96	94.74%