

APPENDIX VIII: TOP FIVE CLAIMS DENIAL REASONS

Reporting Period: July 1, 2022, through June 30, 2023

Denial Type	Denial Type Count	All Denial Count	% of All Denials
No Authorization on File	27,503	96,970	29%
Duplicate Previously Submitted	25,329	96,970	26%
Patient Not Eligible	22,490	96,970	23%
Non-Covered Code	14,914	96,970	15%
Invalid Procedure Code/Modifier Combination	6,734	96,970	7%