John Bel Edwards
GOVERNOR

Rebekah E. Gee MD, MPH
SECRETARY

State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

VIA E-MAIL ONLY

January 18, 2017

Mr. Jamie Schlottman, CEO
Louisiana Healthcare Connections
8585 Archives Avenue, 3rd Floor
Baton Rouge, LA 70809

Dear Jamie:

RE: Notice of Action Regarding Quarterly Specialized Behavioral Health Network Reports

It has come to my attention that Louisiana Healthcare Connections (LHC) has failed to submit accurate quarterly Specialized Behavioral Health (SBH) Network Reports as required by contract.

Section 18.10 of the contract requires the submission of these deliverables in the report format prescribed by LDH. Quarterly SBH Network Report submissions must include data accurately reported according to SBH designated levels of care, SBH provider types, provider identification numbers, LDH administrative regions, service location addresses inclusive of parishes, and populations served. Medicaid Behavioral Health, in collaboration with the Office of Behavioral Health, incorporated this topic into the bi-weekly "MCO Touch Base Calls," in which LHC has attended, beginning July 29, 2016. LDH has provided additional aids and guidance relative to unacceptable network report submissions via a Specialized Behavioral Health Provider Types, Specialties and Taxonomies Grid (attached), which is included in the *MCO System Companion Guide,* as well as detailed feedback associated with LHCC's Q2 SBH Network Reports (attached).

LHC failed to incorporate this feedback and guidance into their report submissions resulting in incorrect submissions of Q3 SBH Network Reports (attached). Per Section 20.3 of the contract, failure to submit accurate standing and ad hoc reports carries a monetary penalty of $2,000 per calendar day each report is late or deemed incorrect. LHC must submit accurate Q3 SBH Network Reports as set forth below to LDH in the format prescribed by LDH by **February 28, 2017.**

- Report 328 – Behavioral Health Provider Network Detail Report
- Report 336 – Behavioral Health Providers by Level of Care
- Report 338 – Behavioral Health Network Adequacy and GEO Access Review (Provider Type)
- Report 339 – Behavioral Health Prescriber Sufficiency Summary
- Report 348 – GeoAccess Mapping

If LHC cannot demonstrate compliance by **February 28, 2017,** penalties will be assessed in accordance with the contract terms outlined in the Table of Monetary Penalties as set forth below.

Standing and *Ad Hoc* Reports	Two thousand dollars ($2,000.00) per calendar day that a report is late or incorrect.

Please do not hesitate to contact me if you have any questions.

Sincerely,

Steven Lazarus
Medicaid Deputy Director

SL/rm

Attachments

cc: Stacy Guidry
James Hussey, MD
Amanda Joyner
Robyn McDermott
Jen Steele
Darrell Montgomery
Kim Sullivan
File #: LHC2-03

Janet Yeboah

From: Ann Donley
Sent: Monday, October 24, 2016 7:15 AM
To: LHCC Executive Team
Cc: Christopher Adams; Robyn McDermott; Carol Leven; Diane Leonard
Subject: FW: [secure] LHCC Provider Network Report Response #348
Attachments: Behavioral Health Provider Types and Specialties FINAL Rev_7.5.16 - for LHCC.xlsx

Good morning,

Please review comments below and apply corrections to 2016 Q3 reports.

Report 328 Detailed Provider

Provider Type Description: - The resubmitted report continues to include Provider Type Descriptions that are not reflective of the SBHS provider descriptions requested. **Please see attached Provider Type/Provider Specialty (PT/PS) Grid for accepted provider type descriptions.** We have highlighted the column containing the correct provider type descriptions in yellow. These descriptions should additionally match PT/PS coding for the providers in the provider registry.

- Please ensure correct provider type description identification. The resubmitted report identifies provider types such as Physician/Colon & Rectal, Physician/Vascular Surgery, Physician/Plastic & Reconstructive Surgery, Dentist, Bachelor of Science: Counselor Mental Health, etc. These provider types are not appropriate Specialized Behavioral Health Services (SBHS) provider types. Please refer to the attached grid. If the provider was classified incorrectly, please correct the description and ensure your provider registry identifies the provider appropriately; if the provider is classified correctly (as a physical health provider for instance – plastic surgeon), please remove the provider from the SBHS report.

- Please also ensure only LMHPs are listed in the report. Licensed Mental Health Professionals (LMHPs) as defined by LA are those practitioners that have attained **full** licensure and may practice independently, i.e. APRNs, LCSWs, LPCs, LMFTs, LACs. They should be included on the report either because they contract individually with LHCC to provide SBHS or they are roster staff of an agency/facility. Please remove bachelor's level staff, master's level staff, provisionally licensed clinicians, e.g. LMSWs, PLPCs, PLMFTs, RACs, etc. from the report, and ensure they are not rendering and/or seeking reimbursement for services they are not permitted to render under LDH policy, rules and regulations.

Level of Care: - The Level of Care Description column should be populated for all listed providers. Again, if the listed provider is an LMHP on roster of an agency, please indicate "roster staff" in the column field. For those LMHPs practicing independently and contracted with LHCC for provision of SBHS, please associate the levels of care these providers render under the Level of Care Description column. It appears only agency/facility type providers include LOCs in the report submitted.

Prescribers: Psychologists – Counseling or Clinical should not be identified as "Prescribers;" only Medical Psychologists are permitted to prescribe. In addition, please ensure only APRNs with prescriptive authority (APRN Rx) are noted as prescribers and please remove the prescriber notation for any nurse practitioners, registered nurses, LPNs, APRNs, psychologists, etc. without prescriptive authority.

Languages: There are less than 20 providers noted in the network speaking languages other than English. Is this a correct representation of LHCC's provider network?

Addendum A Network Adequacy Gap Analysis

The addendum does not adequately describe how LHCC will actively recruit and work to develop the provider network to ensure access to services for their members, where shortages or gaps are noted. Please provide more detail.

Thank you,
Ann Donley for Diane Leonard

Ann Donley, RN
Medicaid Behavioral Health Services
Behavioral Health Compliance Officer
(225) 342-7476 Desk
Ann.Donley@la.gov

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From: LHCC Executive Team [mailto:LHCCEXECTEAM@CENTENE.COM]
Sent: Friday, October 14, 2016 8:12 AM
To: Diane Leonard
Cc: Alesia Wilkins-Braxton; George Bucher; Russell Politz
Subject: [secure] RE: LDH Provider Network Report Response

Good morning Diane,

Attached are the updated reports. Please let me know if you need anything else. Thanks.

- Behavioral Health Provider Network Detail Report (328)
- Network Adequacy Gap Analysis
  - Below are the specialties that we report under "BH Specialists"
    - Counselors
    - Psychologists
    - Psychiatrists
    - CNSs
    - Social Workers
    - APRNs
    - Therapists

Chris Adams, JD
Director, Service Coordination
Louisiana Healthcare Connections

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Cell: 225-335-4361

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Healthy Is A Way Of Life.™

From: Diane Leonard [mailto:Diane.Leonard@LA.GOV]
Sent: Thursday, September 29, 2016 10:01 AM
To: LHCC Executive Team <LHCCEXECTEAM@CENTENE.COM>; Christopher Adams <CHRIADAMS@LOUISIANAHEALTHCONNECT.COM>
Cc: Carol Leven <Carol.Leven@LA.GOV>
Subject: LDH Provider Network Report Response
Importance: High

Good Morning,

Please find below and attached LDH's review regarding Provider Network Quarterly reports. Any comments, revisions and/or resubmissions are due by COB Friday, 10/14/2016. Thank You

1. Behavioral Health Provider Network Detail Report (328) – 2015 Q4, 2016 Q1, and 2016 Q2
   Not accepted. Report needs to be resubmitted by 10/14. See attachment for details.
2. Behavioral Health Providers by Level of Care (336) – 2015 Q4, 2016 Q1, and 2016 Q2
   Not accepted; however resubmit not required for Q2. Report for Q3 must address concerns noted for Q2 report. See attachment.
3. Behavioral Health Network Adequacy and Geo-Access Review Report (338) – 2015 Q4, 2016 Q1, and 2016 Q2
   Not accepted; however resubmit not required for Q2. Report for Q3 must address concerns noted for Q2 report. See attachment.
4. Behavioral Health Prescriber Sufficiency Summary (339) – 2015 Q4, 2016 Q1, and 2016 Q2
   Accepted
5. Behavioral Health Geo Access Density Summary (343) – 2015 Q4, 2016 Q1, and 2016 Q2
   Accepted; however in the future do not alter formulas and data input format within this template.
6. GeoAccess Mapping (348) – 2015 Q4, 2016 Q1, and 2016 Q2
   Conditional acceptance. Gap analysis and report are needed by 10/14 to demonstrate how LHCC will enhance member access to the following LOCs, which appear to fall below contractual access standards via the data provided:
   - ASAM Level III.3 - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for both adult and adolescent populations to meet contractual access standards.
   - ASAM Level III.5 - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for both adult and adolescent populations to meet contractual access standards.
   - ASAM Level III.7 - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for members to meet contractual access standards.
   - ASAM Level III.7D - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for members to meet contractual access standards."
   - Prescribers – if LHCC has counted only those unduplicated APRNs with prescriptive authority, MDs, DOs, and Med Psychologists that either independently or under the auspices of an agency/facility are available to provide Rx service to SBHS members (in other words, not part of the physical health

provider pool and including without knowing whether or not they are available to provide services to SBHS members), then the access standard has been met for both urban and rural members.

Also, via the gap analysis report discuss the following:
Report 1C notes "Specialists" - please define "specialists" as LHCC has mapped them and reported data associated with this term. Specialists is inclusive of what provider types?
Prescribers - if LHCC has counted only those unduplicated APRNs with prescriptive authority, MDs, DOs, and Med Psychologists that either independently or under the auspices of an agency/facility are available to provide Rx service to SBHS members (in other words, not part of the physical health provider pool and including without knowing whether or not they are available to provide services to SBHS members), then the access standard has been met for both urban and rural members.

Diane Leonard, LCSW
Medicaid Behavioral Health Services Section
Behavorial Health Compliance Officer

Diane.Leonard@LA.Gov
225-342-1417

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Report	Monitoring Review - LHCC
328 Provider Detail	**Provider Type:** **Unapproved Provider Type Descriptions:** Some provider type descriptions are not in line with required provider type labels, e.g. "Counselor: Mental Health; Counselor; Community Mental Health Worker; Psychiatry & Neurology: Psychiatry." LHCC must use the provider types depicted in the resources tab and as noted under definitions. All MCOs are to utilize standard provider type descriptions for completing this report. It is unclear what labels such as "Counselor" refer to. Is this a licensed mental health provider of some kind as LDH defines it? Prescribed descriptions, e.g. LCSW, LPC, LAC, LMFT, APRN, APRN Rx, Psychiatrist (MD), Psychiatrist (DO), etc. are to be utilized. Labels such as "Internal Medicine" and "General Practice: Legal Medicine" should also be avoided. **Agencies/Facilities:** LHCC provides no data on provider agencies within their behavioral health network. All providers, both independent practitioners and agencies/facilities, are to be reported here inclusive of all data fields. **Individual Providers:** If the individual contracts as an independent practitioner to provide SBHS, please include the LOC(s) the practitioner is qualified and contracted to provide. If the individual provides services on staff at an agency, the individual should be listed with the associated agency Network TIN, but please denote "roster staff" in the LOC field(s). The individual may provide both independent practitioner services and be on staff at more than one agency. All instances should be reported. **General:** Data reported does not provide necessary information to gage compliance with LDH, state and other requirements pertinent to access, sufficiency or qualified providers rendering particular LOCs. Please review and correct for Q3.
	Level of Care (LOC): Individuals should not be linked to PRTF LOC. These should be agencies/facilities only.
336 LOC	ASAM III.2D - Please explain how you arrived at this #? How is LHCC defining this LOC and what types of providers are included in the count?
	ASAM III.3 - There is no data reported for providers rendering this LOC to adolescents. Please provide.
	Please confirm whether or not agencies/facilities were counted in the data or if the numbers only represent independent practitioners or individuals rendering these LOCs.
338	**LCSWs, LPCs, LACs, LMFTs, psychiatrists, psychologists** - Are the numbers reflective of independent practitioners only, or both independent practitioners and roster staff? If both, do the numbers reflect any duplication? These numbers are unusually high.

Provider Type	**Mental Health Clinics** - While it is appreciated that LHCC understands this provider type is reserved for the LGE clinics only, all the LGEs have numerous clinics (satellite sites) in their respective regions, therefore 10 total is not reflective of the actual number of MHCs in network. Please review and correct in the Q3 submission if approp.
339 Prescriber Sufficiency	
343 Density Summary	Please do not alter formulas and data input format within this template.
348 GeoAccess Mapping	Please revise **labels** that are not appropriate to the reporting, e.g. labelling "members" as "employees." Report 1A provides no data or information relative to SBHS (all physical health related). Report 1B provides no data or information relative to SBHS (all physical health related). **Report 1C** **"Specialists"** - please define "specialists" as LHCC has mapped them and reported data associated with this term. Specialists is inclusive of what provider types? **Prescribers** - if LHCC has counted only those unduplicated APRNs with prescriptive authority, MDs, DOs, and Med Psychologists that either independently or under the auspices of an agency/facility are available to provide Rx service to SBHS members (in other words, not part of the physical health provider pool and including without knowing whether or not they are available to provide services to SBHS members), then the access standard has been met for both urban and rural members.
	Gap Analysis: Needed to demonstrate how LHCC will enhance member access to the following LOCs, which appear to fall below contractual access standards via the data provided: ASAM Level III.3 - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for both adult and adolescent populations to meet contractual access standards. ASAM Level III.5 - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for both adult and adolescent populations to meet contractual access standards. ASAM Level III.7 - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for members to meet contractual access standards. ASAM Level III.7D - LHCC should provide their gap analysis report for how they will enhance and develop their network for this level of care for members to meet contractual access standards.

LHCC SBHS NETWORK MONITORING REPORT - Q3						
#	ISSUE	TYPE	REPORT	RESUBMISSION DUE	REVIEW SENT	NOTES
1	LPC depicted as prescriber	PRESCRIBER	328	2/28/2017	1/18/2017	Rachel Hinton is reported as being a LPC and also a prescriber. LPCs do not have prescriptive authority. Please review information on this provider and correct as appropriate.
2	Prescribers as independent practitioners	PRESCRIBER	328	2/28/2017	1/18/2017	David Wayne Craft with a LOC association of psych outpatient is reported to be the only prescriber that practices independent of an agency. Are there no other psychiatrists, APRNs or medical psychologists that practice either independently or in a group practice? Please confirm.
3	Duplicates	PRESCRIBER	328	2/28/2017	1/18/2017	There are numerous duplicates reported. As an example, Bruce Lovelace is listed numerous times with same NPI, network TIN, service address, LOC, etc. The LOC effective date reflects different dates. Please provide a brief explanation as to why these should appear > once on the report or revise to eliminate duplication.
4	Mental Health Clinics	PROVIDER TYPE	328	2/28/2017	1/18/2017	Please confirm that all providers reported as Mental Health Clinics are LGEs or revise the report to reflect accurate provider types. Example: The Guidance Center, Cornerstone CMHC, Ekems Healthcare, Success Counseling Services, Post Trauma Institute, etc.
5	ASAM 1 & 3	LOC	328	2/28/2017	1/18/2017	Please breakout the LOCs for the provider listed as rendering both ASAM Level I & III in the report. It is not clear what Level 3 addiction services are provided by this provider, i.e. 3.1, 3.5, 3.7, etc. Provider is Baton Rouge Area Alcohol and Drug Center.
6	Residential ASAM levels of care	PROVIDER TYPE	328	2/28/2017	1/18/2017	Residential levels of addiction treatment (ASAM 3 and above) should not be associated with Mental Health Rehab agency provider types. Please review and revise to more appropriate provider type. FPHSA ADU and Fontainbleau are not licensed as PRTFs through Health Standards. Please review provider type associations for these facilities and revise as appropriate. Please review provider type reported for Crossroads/Longleaf Hospitals and revise to correct provider type. Please ensure the provider(s) are licensed as substance use residential facilities if rendering these LOCs. Edgefield is not licensed as a TGH. Please check provider type association for this provider and revise to correct as appropriate.
7	ASAM Level 4	PROVIDER TYPE	328	2/28/2017	1/18/2017	Serenity Center is reported as providing ASAM Level 4 services, which are hospital level services. Is Serenity a hospital? Please ensure provider is appropriately licensed to render this LOC and revise provider type in the report as appropriate. Crossroads/Longleaf is reported as rendering this LOC as well. Are they a licensed hospital? Please review and revise report to reflect correct associations.
8	Crisis Stabilization	PROVIDER TYPE	328	2/28/2017	1/18/2017	Mental Health Rehab Agency is not an approved provider type for rendering Crisis Stabilization LOC. Please review to determine what license the provider holds to render CS and associate that SBHS provider type with this LOC for the provider in the report.

#	ISSUE	TYPE	REPORT	RESUBMISSION DUE	REVIEW SENT	NOTES
9	Doctor of Osteopathic Med	LOC	328	2/28/2017	1/18/2017	The provider associated with DO level of care may likely be providing Psych Outpatient as the appropriate LOC description. Please review and revise as you find appropriate.
###	Inconsistencies across reports	LOC	328	2/28/2017	1/18/2017	There are 9 providers linked to inpatient levels of care in the 328 report, however there are 16 providers in the count reported in the 336 LOC report. Of note, Distinct Part Psych Units (provider type) reported in the 328 report are not associated with inpatient psych LOCs. ? Please review and revise impacted reports to reflect accurately.
###	Inappropriate LOCs	LOC	328	2/28/2017	1/18/2017	MHR Agencies are provider types, but not LOCs. Please revise the report to reflect the LOC(s) provider(s) listed as providing MHR Agency LOC are actually rendering.
###	LAC	PROVIDER TYPE	328	2/28/2017	1/18/2017	Leaders Education is reported as being a Licensed Addiction Counselor, which is a practitioner rather than agency type. Please review for all incidents of this or similar nature and revise.
###	TGH	PROVIDER TYPE	328	2/28/2017	1/18/2017	Cope Behavioral Health is not a licensed TGH according to the Health Standards directory for TGHs. Please review and revise is appropriate in reports. Please also review providers linked to TGH level of care, yet associated with other provider types in this report. TGHs should be licensed by Health Standards as TGHs and both their provider type and LOC should reflect TGH. Are TGHs billing for other SBHS, such as PSR or CPST in addition to claiming their per diem rate?
###	Licensed practitioners	PROVIDER TYPE	328	2/28/2017	1/18/2017	LHCC reports some practitioners are being fully licensed, however a check against state board websites indicates they are not. As an example, Igathea Coston, Jonathan Blanton, Katie Brabham are reported as LCSWs, when the LA Social Work registry denotes they are LMSWs. As another example, Chanel Walker is registered as PLPC (provisional status) and not LPC on their website. LDH recognizes LMHPs as only those practitioners that have attained full licensure status with their respective board and are able to practice independently. LMSWs should not be classified as LCSWs, PLPCs as LPCs, etc., and are not approved to render or to bill certain services requiring LMHP status. Please review all licensed providers to ensure classifications are verifiable via credentialing files, providers are reported accurately under provider type in this report and in counts of practitioners across reports, provide a brief explanation inclusive of any corrective action needed to remediate this issue, and revise impacted reports for resubmission as appropriate.
###	PAR, Network Providers	OTHER	328	2/28/2017	1/18/2017	Please confirm that each provider listed in the 328 report is an actively contracted provider/provider agency for this reporting period. There should be no out-of-network or single case agreement providers listed in this report. As an example, please confirm LHCC holds executed contracts with Louisiana Methodist Children's Home at the service locations reported. Please revise any reports impacted by revisions, should revisions be appropriate.

#	ISSUE	TYPE	REPORT	RESUBMISSION DUE	REVIEW SENT	NOTES
###	Progress noted	OTHER	328	2/28/2017	1/18/2017	Although there are revisions needed, it is clear from the Q3 submission of the 328 report that LHCC made significant improvements in how data is reported in the detail report. The efforts of LHCC staff responsible for the report improvements and attention to detail are truly appreciated.
###	Not Accepted	DISPOSITION	328	2/28/2017	1/18/2017	This report is not accepted and requires review and correction.
###	OBH Recommendation	REMEDIATION	328	2/28/2017	1/18/2017	1) Resubmission of report **due February 28, 2017;** 2) Notice to Cure Letter; 3) Imposition of monetary penalties with failure to submit an accurate resubmission by deadline: $2,000 per calendar day that the resubmitted report is late or incorrect. (Contract Reference: 20.3.2 - Table of Monetary Penalties)
###	Inconsistencies across reports	COUNTS	336	2/28/2017	1/18/2017	There are some discrepancies in the counts reported here and those listed in report 328. We realize the dates data is pulled may account for slight discrepancies in numbers, however please review and if revisions are appropriate, please revise. In particular, there is one provider of CS reported in the 328 report and two in this report. Not finding the CS provider for Region 3 in the detail provider report. Please review and revise if appropriate. Another example is reflected in the count for TGHs. Unable to locate the five TGHs in the 328 detail report, though five are reported in the 336 LOC report.
###	Psych Outpatient	COUNTS	336	2/28/2017	1/18/2017	As described in feedback from report 328, please ensure all licensed practitioners counted in the Psych Outpatient level of care are in fact actively fully licensed and qualified to the degree required by LA to provide this service, i.e. LMHPs are LCSWs, LPCs, LMFTs, LACs, licensed psychologists and not provisionally licensed or partially licensed professionals such as LMSWs, PLPCs, PLMFTs, etc. While non-LMHPs may appear on agency rosters, they should not be counted in the psych outpatient level of care in report 336 or in the 328 provider detail report. They may additionally not be counted as "BH specialists" relative to contractual access standards, geoaccess mapping, and similar reporting.
###	Not Accepted	DISPOSITION	336	2/28/2017	1/18/2017	This report is not accepted and requires review and correction.
###	OBH Recommendation	REMEDIATION	336	2/28/2017	1/18/2017	1) Resubmission of report **due February 28, 2017;** 2) Notice to Cure Letter; 3) Imposition of monetary penalties with failure to submit an accurate resubmission by deadline: $2,000 per calendar day that the resubmitted report is late or incorrect. (Contract Reference: 20.3.2 - Table of Monetary Penalties)

#	ISSUE	TYPE	REPORT	RESUBMISSION DUE	REVIEW SENT	NOTES
###	Inconsistencies across reports	COUNTS	338	2/28/2017	1/18/2017	There are some discrepancies in the counts reported here and those listed in report 328. We realize the dates data is pulled may account for slight discrepancies in numbers, however please review and if revisions are appropriate, please revise. There are 2 PRTFs in report 336, 5+ PRTFs in report 328 and 3 PRTFs reported here in 338. Some are relatively minor inconsistencies: There is a total count of 6 Respite Care Agencies/Center Based Respite providers noted in report 338, though none in the 328 provider detail report. Another example is reflected in the count for TGHs. Unable to locate the five TGHs in the 328 detail report, though five are reported in the 336 LOC report and in the 338 report. There are no Substance Use Residential Providers reported in 338, though there are residential ASAM level providers depicted in the 328 detail report and ASAM levels 3+ in the 336 LOC report. Other are more notable inconsistencies: Distinct Part Psych count is 44 in the 338 report, yet only 8 providers of this type are denoted in the 328 report.
###	Behavioral Health Rehab Agencies	COUNTS	338	2/28/2017	1/18/2017	The count of 1,128 BH Rehab Agencies in this state is unlikely and considerably high. Please review and confirm LHCC has 1,128 qualified agencies of this type actively contracted in Louisiana. Please also provide a brief explanation as to why 40 out-of-state Behavioral Health Rehab Agencies are contracted to provide SBHS in LA.
###	Licensed practitioners	COUNTS	338	2/28/2017	1/18/2017	As described in feedback from report 328, please ensure all licensed practitioners counted in the 338 Provider Type (Network Adequacy) report are in fact actively, fully licensed, i.e. counts for LCSWs, LPCs, LMFTs, LACs, licensed psychologists, etc. are not provisionally licensed or partially licensed professionals such as LMSWs, PLPCs, PLMFTs, etc. While non-LMHPs may appear on agency rosters, they should not be counted in this report or in the 328 provider detail report. They may additionally not be counted as "BH specialists" relative to contractual access standards, geoaccess mapping, and similar reporting. Please ensure all providers reported as LCSWs, LPC, LMFTs, LACs, etc. hold active, full licensure for the practice reported, which is verifiable by review of credentialing records on file and against LA board databases. Please review providers and counts across reports and revise impacted reports to reflect accurately. Provider registries should also reflect accurate provider typing of these providers.
###	School Based Health Centers	COUNTS	338	2/28/2017	1/18/2017	Are there no SBHCs on contract with LHCC?
###	Not Accepted	DISPOSITION	338	2/28/2017	1/18/2017	This report is not accepted and requires review and correction.
###	OBH Recommendation	REMEDIATION	338	2/28/2017	1/18/2017	1) Resubmission of report **due February 28, 2017;** 2) Notice to Cure Letter; 3) Imposition of monetary penalties with failure to submit an accurate resubmission by deadline: $2,000 per calendar day that the resubmitted report is late or incorrect. (Contract Reference: 20.3.2 - Table of Monetary Penalties)

#	ISSUE	TYPE	REPORT	RESUBMISSION DUE	REVIEW SENT	NOTES
###	Inconsistencies across reports	TOTALS	339	2/28/2017	1/18/2017	Please review accuracy of numbers provided for each prescriber type. As an example, review of the 328 detail report indicates there are 243 unique psychiatrists (including DOs), however report 339 depicts a total of 371 unique psychiatrists in network. Please ensure duplication is accounted for (and removed), review data for all prescriber types in the report, and revise impacted reports as appropriate.
###	Not Accepted	DISPOSITION	339	2/28/2017	1/18/2017	This report is not accepted and requires review and correction.
###	OBH Recommendation	REMEDIATION	339	2/28/2017	1/18/2017	1) Resubmission of report **due February 28, 2017;** 2) Notice to Cure Letter; 3) Imposition of monetary penalties with failure to submit an accurate resubmission by deadline: $2,000 per calendar day that the resubmitted report is late or incorrect. (Contract Reference: 20.3.2 - Table of Monetary Penalties)
###	Psychiatrists	ACCESS	348	2/28/2017	1/18/2017	Counts across reports remain inconsistent, therefore LDH is unable to gage compliance in meeting access standards and adequacy. For instance, the geo-access mapping and data indicates a total of 150 psychiatrists, however data reported in all other network reports reveals varying numbers for psychiatrists. Please provide source for information reported here, how this data is different than data reported in 328, 338, 339, etc., and methodology utilized to complete the report. Please revise all impacted reports to reflect accurate, verifiable information.
###	BH Specialists	ACCESS	348	2/28/2017	1/18/2017	Due to inconsistencies in counts and reported practitioners across reports, in addition to the finding that some practitioners were reported as fully licensed practitioners when board databases reflect partial licensure status, LDH is unable to gage compliance in meeting access standards and adequacy. Please review data across reports, provide source information for this report, and methodology utilized to complete mapping and data tables. Please revise all impacted reports to reflect accurate, verifiable information.
###	Residential ASAM levels of care	ACCESS	348	2/28/2017	1/18/2017	Please review to ensure accuracy of numbers/data reported in light of inconsistencies found with other provider types. Data reported indicates access has not been met for any of the residential ASAM levels, urban or rural. Assuming the data will yield similar results once reviewed as requested, please submit a gap analysis report with network development plan describing outreach efforts employed by LHCC for any provider types or levels of care where access shortages or network gaps are evident.
###	PRTFs	ACCESS	348	2/28/2017	1/18/2017	The data reported for PRTFs is unlikely to be accurate considering there are a total of 5 licensed PRTFs in the state. Please review, categorize providers accurately, revise data and mapping as appropriate. Assuming LHCC's data will yield non-compliance with access standards in this area, please submit a gap analysis report with network development plan describing outreach efforts employed by LHCC for any provider types or levels of care where access shortages or network gaps are evident.
###	Not Accepted	DISPOSITION	348	2/28/2017	1/18/2017	This report is not accepted and requires review and correction.

#	ISSUE	TYPE	REPORT	RESUBMISSION DUE	REVIEW SENT	NOTES
###	OBH Recommendation	REMEDIATION	348	2/28/2017	1/18/2017	1) Resubmission of report **due February 28, 2017;** 2) Notice to Cure Letter; 3) Imposition of monetary penalties with failure to submit an accurate resubmission by deadline: $2,000 per calendar day that the resubmitted report is late or incorrect. (Contract Reference: 20.3.2 - Table of Monetary Penalties)

Service	Provider Description	PT	PS	PSS	Taxonomy	Taxonomy Description
Crisis Stabilization	Respite Care Services Agency/Center Based Respite	AE	8E		385HR2055X	Respite Care Facility, Mental Illness
	Crisis Receiving Center	AF	8E		261QM0801X	Ambulatory Health Care Facilities/Clinic/Center, Mental Health
Behavioral Health Rehabilitation Services	Mental Health Rehabilitation Agency **(Legacy MHR)**	77	78		251S00000X	Agencies Community/Behavioral Health
	Mental Health Clinic (Legacy MHC) - **Reserved for LGEs**	74	70	8E	261QM0801X	Ambulatory Health Care Facilities/Clinic/Center, Mental Health
	Behavioral Health Rehab Provider Agency **(Non-Legacy MHR)**	AG	8E		251S00000X	Agencies Community/Behavioral Health
	Assertive Community Treatment Team (ACT Services)	AA	8E		251S00000X	Agencies Community/Behavioral Health
	Multi-Systemic Therapy Agency (MST Services)	12	5M		251S00000X	Agencies Community/Behavioral Health
Therapeutic Group Home	Therapeutic Group Home	AT	5X		320800000X	Community Based Residential Treatment Facilities, Mental Illness
Addiction Services Outpatient	Substance Abuse and Alcohol Abuse Center (Outpatient)	68	70		261QR0800X	Ambulatory Health Care Facilities/Clinic/Center, Substance Use Disorder
	Mental Health Clinic (Legacy MHC) - **Reserved for LGEs**	74	70		261QM0801X	Ambulatory Health Care Facilities/Clinic/Center, Mental Health
	Licensed Addiction Counselor	AJ	8E		101YA0400X	Behavioral Health & Social Service Providers Counselor Addiction Substance Use Disorder
Psychiatric Residential Treatment Facility	Psychiatric Residential Treatment Facility	96	9B		323P00000X	Residential Treatment Facilities Psychiatric Residential Treatment Facility
	Psychiatric Residential Treatment Facility Addiction	96	8U		323P00000X	Residential Treatment Facilities Psychiatric Residential Treatment Facility
	Psychiatric Residential Treatment Facility Other Specialization	96	8R		323P00000X	Residential Treatment Facilities Psychiatric Residential Treatment Facility
	Psychiatric Residential Treatment Facility Hospital Based	96	8L		323P00000X	Residential Treatment Facilities Psychiatric Residential Treatment Facility
Psychiatric Inpatient	Free Standing Psychiatric Hospital	64	86		283Q00000X	Hospitals/Psychiatric Hospital
	Distinct Part Psychiatric Unit	69	86		273R00000X	Hospital Units/Psychiatric Unit
Outpatient Therapy	Mental Health Rehabilitation Agency **(Legacy MHR)**	77	78		251S00000X	Agencies Community/Behavioral Health
	Mental Health Clinic (Legacy MHC) - **Reserved for LGEs**	74	70		261QM0801X	Ambulatory Health Care Facilities/Clinic/Center, Mental Health
	Psychologist - Clinical	31	6A		103TC0700X	Behavioral Health & Social Service Providers/Psychologist, Clinical
	Psychologist - Counseling	31	6B		103TC1900X	Behavioral Health & Social Service Providers/Psychologist, Counseling
	Psychologist - School	31	6C		103TS0200X	Behavioral Health & Social Service Providers/Psychologist, School
	Psychologist - Developmental	31	6D		103TM1800X	Behavioral Health & Social Service Providers/Psychologist, Developmental
	Psychologist - Non-Declared (General)	31	6E		103T00000X	Behavioral Health & Social Service Providers/Psychologist
	Psychologist - Other	31	6F		103T00000X	Behavioral Health & Social Service Providers/Psychologist
	Medical Psychologist	31	6G		103TP0016X	Behavioral Health & Social Service Providers/Psychologist, Prescribing (Medical)
	Behavioral Health Rehab Agency **(Non-Legacy MHR)**	AG	8E		251S00000X	Agencies Community/Behavioral Health
	Substance Abuse and Alcohol Abuse Center (Outpatient)	68	70		261QR0800X	Ambulatory Health Care Facilities/Clinic/Center, Substance Use Disorder
	School Based Health Center	38	70		261QH0100X	Ambulatory Health Care Facilities/Clinic/Center, School Based Health Center
	Federally Qualified Health Center	72	42	8E	261QF0400X	Ambulatory Health Care Facilities/Clinic/Center, Federally Qualified Health Center
	Rural Health Clinic	79	94	8E	261QR1300X	Ambulatory Health Care Facilities/Clinic/Center, Rural Health
	Rural Health Clinic	87	94	8E	261QR1300X	Ambulatory Health Care Facilities/Clinic/Center, Rural Health
	Licensed Clinical Social Worker	73	73		1041C0700X	Behavioral Health & Social Service Providers/ Social Worker, Clinical
	Licensed Professional Counselor	AK	56		101YP2500X	Behavioral Health & Social Service Providers Counselor Professional
	Licensed Marriage and Family Therapist	AH	8E		106H00000X	Behavioral Health & Social Service Providers Marriage & Family Therapist
	Doctor of Osteopathic Medicine	19	26		2084P0800X	Allopathic & Osteopathic Physicians/Psychiatry
	Doctor of Osteopathic Medicine	19	27		2084N0400X	Allopathic & Osteopathic Physicians/Psychiatry and Neurology, Neurology
	Psychiatrist	20	26		2084P0800X	Allopathic & Osteopathic Physicians/Psychiatry
	Advanced Practice Registered Nurse	78	26		364SP0808X	Physician Assistants & Advanced Practice Nursing Providers/Clinical Nurse Specialist, Psychiatric/Mental Health
	Clinical Nurse Specialist	93	26		364SP0808X	Physician Assistants & Advanced Practice Nursing Providers/Clinical Nurse Specialist, Psychiatric/Mental Health
	Physician Assistant	94	26		364SP0808X	Physician Assistants & Advanced Practice Nursing Providers/Clinical Nurse Specialist, Psychiatric/Mental Health
Substance Use Residential	Substance Use Residential Treatment Facility	AZ	8U		324500000X	Residential Treatment Facilities Substance Abuse Rehabilitation Facility

Service	Provider Description	PT	PS	PSS	Taxonomy	Taxonomy Description	Additional Clarification
Behavioral Health Rehabilitation Services	Mental Health Rehabilitation Agency (Legacy MHR)	77	78		251S00000X	Agencies Community/Behavioral Health	1) Should be reserved for Legacy MHRs enrolled with Medicaid prior to managed care of Louisiana's specialized behavioral health services on 3/1/12. 2) MCOs may obtain a list of Legacy MHR Agencies through Medicaid. 3) Generally render one or more of the following services, though may also render outpatient therapy, etc. a) Psychosocial Rehab (PSR); b) Crisis Intervention (CI) – not to be confused with Crisis Stabilization (a licensed respite provider); c) Community Psychiatric Support & Treatment (CPST) - includes the EBPs FFT and Homebuilders. *
	Mental Health Clinic (Legacy MHC) - Reserved for LGEs	74	70	8E	261QM0801X	Ambulatory Health Care Facilities/Clinic/Center, Mental Health	1) Reserved for Local Governing Entities (LGEs) located in each Louisiana Department of Health (LDH) administrative region; sometimes referred to as Legacy Mental Health Clinics. 2) Clinics and service locations associated with: LDH Region 1 - Metropolitan Human Services District (MHD); LDH Region 2 - Capital Area Juman Services District (CAHSD); LDH Region 3 - South Central LA Human Services Authority (SCLHSA); LDH Region 4 - Acadiana Area Human Services District (AAHSD); LDH Region 5 - Imperial Calcasieu Human Services Authority (ICHSA); LDH Region 6 - Central LA Human Services District (CLHSD); LDH Region 7 - Northwest LA Human Services District (NWLHSD); LDH Region 8 - Northeast Delta Human Services Authority (NDHSA); LDH Region 9 - Florida Parishes Human Services Authority (FPHSA); and LDH Region 10 - Jefferson Parish Human Services Authority (JPHSA).
	Behavioral Health Rehab Provider Agency (Non-Legacy MHR)	AG	8E		251S00000X	Agencies Community/Behavioral Health	1) Will not be enrolled with Medicaid as Legacy MHRs. 2) Generally render one or more of the following services, though may also render outpatient therapy, etc. a) Psychosocial Rehab (PSR); b) Crisis Intervention (CI) – not to be confused with Crisis Stabilization (a licensed respite provider); c) Community Psychiatric Support & Treatment (CPST) - includes the EBPs FFT and Homebuilders. *
Outpatient Therapy	Mental Health Rehabilitation Agency (Legacy MHR)	77	78		251S00000X	Agencies Community/Behavioral Health	1) Should be reserved for Legacy MHRs enrolled with Medicaid prior to managed care of Louisiana's specialized behavioral health services on 3/1/12. 2) MCOs may obtain a list of Legacy MHR Agencies through Medicaid. 3) Generally render one or more of the following services, though may also render outpatient therapy, etc. a) Psychosocial Rehab (PSR); b) Crisis Intervention (CI) – not to be confused with Crisis Stabilization (a licensed respite provider); c) Community Psychiatric Support & Treatment (CPST) - includes the EBPs FFT and Homebuilders. *
	Mental Health Clinic (Legacy MHC) - Reserved for LGEs	74	70		261QM0801X	Ambulatory Health Care Facilities/Clinic/Center, Mental Health	1) Reserved for Local Governing Entities (LGEs) located in each Louisiana Department of Health (LDH) administrative region; sometimes referred to as Legacy Mental Health Clinics. 2) Clinics and service locations associated with: LDH Region 1 - Metropolitan Human Services District (MHD); LDH Region 2 - Capital Area Juman Services District (CAHSD); LDH Region 3 - South Central LA Human Services Authority (SCLHSA); LDH Region 4 - Acadiana Area Human Services District (AAHSD); LDH Region 5 - Imperial Calcasieu Human Services Authority (ICHSA); LDH Region 6 - Central LA Human Services District (CLHSD); LDH Region 7 - Northwest LA Human Services District (NWLHSD); LDH Region 8 - Northeast Delta Human Services Authority (NDHSA); LDH Region 9 - Florida Parishes Human Services Authority (FPHSA); and LDH Region 10 - Jefferson Parish Human Services Authority (JPHSA).
	Behavioral Health Rehab Agency (Non-Legacy MHR)	AG	8E		251S00000X	Agencies Community/Behavioral Health	1) Will not be enrolled with Medicaid as Legacy MHRs. 2) Generally render one or more of the following services, though may also render outpatient therapy, etc. a) Psychosocial Rehab (PSR); b) Crisis Intervention (CI) – not to be confused with Crisis Stabilization (a licensed respite provider); c) Community Psychiatric Support & Treatment (CPST) - includes the EBPs FFT and Homebuilders. *

** Evidenced Based Practices under CPST consist of: Assertive Community Treatment (ACT), Functional Family Therapy (FFT), Homebuilders and Multi-Systemic Therapy. ACT and MST have their own PT/PS codes; providers rendering these services should be coded accordingly as depicted in the State Coding Grid (Tab 1).*