

## **Administrative Simplification Meeting Minutes**

Tuesday, August 13, 2024 ▪ 10:00am - Noon ▪ LDH, Bienville Room 118

Conference Meeting URL: <https://us06web.zoom.us/j/89924340453>

### **Attendees**

**Provider Community/others:** Berkley Durbin, Bret Talbot, Karen Lambert, Greg Ivey, Kevin Bridwell, Greg Waddell, Shan McDaniel, Nikia Osborne, Kayla Gourgues, Angel McCarstle, Deidre Davis, Jason Brown, Yolanda Lange, Angela Richardson, Jeff Mitchener, Judy Pace, Veronica Richard, Kelly Skeesick, Cassie Allen, C. Joseph, Kristen Humphries, Kevin Guidry, Linda Goode, Ashley Boyte, Natalie Cohen, Tiffany Marshall

**Aetna Better Health:** Courtney Lewis, Linda Morrison, Jess Hall, Brian Knobloch, Vanessa Smith, Emily Byrd

**AmeriHealth Caritas:** Julie Vinson, Kelli Nolan Clement, Gwen Matthews, Lesli Boudreaux, Thomas Godfrey, Rodney Wise, Kyle Viator, Jeanine Plante

**Healthy Blue:** Quinn Charnow, Janel Gary, Tina Nugent, Jeannine Murray, Nick Daigle, Jen Campbell

**Humana Healthy Horizons:** Alicia Coleman, LaTishia Anderson, Eric Schwing, Thomas “Rocky” Thompson, Tiffany Marshall, Rhonda Bruffy, Rick Born, Michael Gomila

**Louisiana Healthcare Connections:** Joe Sullivan, Jennifer Pinkins, Candace Kliesch, Yolanda Wilson, Emily Ragland

**United Healthcare:** Rhonda Pena, Susan Mieras, Aisha Brisco, Yolanda Hubbard, Susan Mieras, Stephen Long, Angela Olden

**Louisiana Department of Health:** Michael Harrington, Kolynda Parker, Brandon Bueche, Whitney Martinez, Amber Gross, Jenise Thomas, Melandye Porter, Kelly Zimmerman, Keyonna Thompson, Kevin Guillory, Wendy Barber, Jackie Cummings, Cordelia Clay, Karen Cashio, Robyn McDermott, Michelle Doran, Jonesha Thornton, Kim Ngoc, Jennie Stelly, Rhett Decoteau, Sue Fontenot, Danielle Newman, Melwyn Wendt, Rachel Broussard, Drew Maranto, Lindsay Hays, Kisha Thomas Williams

### **Welcome**

- Kolynda Parker led the meeting and went over the Agenda

### **Provider Enrollment**

- The invitation letters for the rebaseline providers have been delayed. The department does not have a definitive date at this time as to when the letters will be sent.
- Providers were reminded the provider portal/lookup tool can be utilized to show the current status of all providers.

### **Medicaid Updates**

- LDH leadership changes
  - Dr. Abraham is now the Surgeon General
  - Michael Harrington is now the Secretary
  - Dr. Pete Croughan remains as Deputy Secretary
  - Drew Maranto is now the Under Secretary
  - The Medicaid Director is now reporting directly to the Secretary, Mr. Michael Harrington.
- RFPs
  - LDH is currently in the beginning phase of drafting RFPs for the MCOs.
    - The goal is to begin the new MCO contracts effective July 1, 2026.
  - LDH is also in the process of drafting a new Dental Management Program Manager RFP as well.
    - The goal is to have the dental contracts in place by January 2026.
  - LDH is also Pharmacy Supplemental Rebate PDL RFP
    - The goal is to have this contract live by October 2025
    - The department is currently working on a contract extension for the Supplemental Rebate PDL because the current one in place is due to expire at the end of September.
- Maternal Health Model
  - LDH is applying for the Transforming of Maternal Health model.
    - The letter of intent has been submitted and the application is due September 20, 2024.
    - If LDH is selected, we will be hosting meetings with stakeholders to partner with LDH.
      - If we are selected, we will be using the grant funds to review and implement improvements with Maternal Health.
- Cell and Gene Therapy Model
  - The letter of intent was submitted in April 2024. The application will open in December 2024 and due February 2026.
    - This model aims to improve health outcomes with individuals with Sickle Cell disease. It will be based on supplemental rebate model. CMS will negotiate on behalf of the states selected to participate.
- Pharmacy PDL
  - Effective July 1, 2024, there were several changes to the pharmacy preferred drug list. The brand and generic are now listed as the preferred drug list.
- CMS Final Rule
  - LDH will form workgroups for each provision of the rule.

- Managed Care
- Quality
- HCBS Home and Community based services
  - LDH already has in place some of the provisions of the new rules, but there are others that LDH will need to develop and implement – so be on the lookout for those changes.
- Third Party Liability (TPL)
  - The responsibility of TPL is now under Jackie Cummings. Any questions regarding TPL should be directed to her.
    - Email - [Jackie.Cummings2@la.gov](mailto:Jackie.Cummings2@la.gov) or [tpl.inquiries@la.gov](mailto:tpl.inquiries@la.gov)

### **Secretary Michael Harrington**

- TPL subcommittee action items – create work flow to improve the process of recoupments.
- Is LDH shifting away from MEVs? LDH’s plan is to get MEVs where it needs to be for reliability, or find another function that provides accurate data.
- TPL subcommittee meeting will be held next week
- A provider representative expressed the miscommunication between LDH and MCOs falls back on the providers.
- Another provider representative expressed they should be able to rely on one source from LDH to provide accurate information, instead of going through each MCOs portal to find eligibility.
- The question was asked if the TPL subcommittee will provide a webinar.
  - LDH advised the TPL webinar is coming soon, the suggestions from the group are currently being added.
- LDH should know if a member’s TPL is active, if this is not currently part of our process, it needs to be added to the workflow.
- Senate Bill 190 (Senator Boudreaux’s bill) will allow Medicaid payments to move closer to the Medicare rate.
  - This is believed to improve the Medicaid access.

### **Professional Services Updates**

- Fee Schedules – LDH is currently working on updating the fee schedules into Excel document and adding an indicator indicating when something has changed.
  - LDH will be adding two new indicator fields on the fee schedules
    - The date anything was changed
    - The date the rate specifically was changed
- X-Modifier Utilization Informational Bulletin 24-20

### **MCO Provider Notifications**

- LDH informed MCOs and Providers of contract language 2.18.5.4 regarding System Error or “Glitch”.
  - LDH staff reviews all MCOs portals weekly to confirm system error/glitch notifications

### **MCO Timeframe to Pay Interest Discussion**

- LDH reiterated contract language 2.18.5.3.
  - Interest should be paid at the time the claim is adjudicated.

### **Open Enrollment**

- Dates for Open Enrollment will be October 15, 2024-December 2, 2024
- Open Enrollment packets will start being sent to members on August 17, 2024.
- Informational Bulletin will be posted soon, with a flyer available for providers to post in their office.

### **Newborn Assignment Issues**

- Enrollment broker has been monitoring the Newborn Assignments.
- The broker has seen an increase in the number of manual corrections they are having to perform.
- A new issue identified
  - When a child is eligible at the time of birth, and the mother is not eligible at the time of birth, but the mother later becomes eligible later on. A manual correction is being done to ensure the mother and newborn child are enrolled in the same plan.
    - The broker will have to create a disenrollment reason code with Gainwell, in order to speed up the process. LDH does not have an ETA on when this will be complete at this time.
    - The newborn’s plan will be changed to match the mother’s plan.
- A provider representative expressed the frustration of MCOs recouping money, then repaying again, which causes more of a burden on the providers.
- A provider expressed the burden of retrospective eligibility for providers, MCOs, and LDH.
- LDH added an indicator on the 834 report to inform the MCOs when there is a transfer to and from a specific MCO for subrogation purposes.
  - Went into effect on July 17, 2024
- LDH reminded MCOs to be sure all required details are listed on their recoupment letters when applicable.
- LDH is working on updating the process to reduce the number of manual enrollment processes.

### **Screening Mammography Coverage Update IB 24-18**

- The IB was updated to require the hard copy documentation, which received feedback stating it was problematic. The CMO has approved the language to be taken out of the IB. This IB will be updated soon.

- LDH advised the revised IB will be removed

### **Transcranial Magnetic Stimulation (TMS) IB 24-27**

- This bulletin also requires hard copy documentation be submitted with the claim, LDH agrees that language will be removed from this IB as well.

### **IB 19-3 Update Discussion**

- Contract language has been added to allow providers 90 calendar days from the date of determination letter, from the original request for claim reconsideration, to submit a claim appeal.
- IB 19-3 is in the process of being updated and published.

### **Open Forum**

- LDH has a meeting scheduled on August 21, 2024 to discuss suggestions for MCOs CARC/RARC codes.
  - Any additional questions or suggestions can be sent to Kolynda Parker via email.
- A provider representative asked for an update regarding AmBetter. At this time, LDH is researching on which states were able to eliminate AmBetter altogether. LDH has scheduled meetings with those states. After those meetings are held, the TPL team will get with LDH legal to see what LDH would need to do. LDH reiterated that this issue is being reviewed and trying to be resolved.
- A provider representative asked about members not being assigned to the specific MCO selected on the application. LDH advised the members should be assigned to the plan of choice. The provider has examples, LDH asked to send the examples for review.
- A provider representative asked about the TPL workgroup. LDH advised at this time, there is no update to move forward to create a TPL workgroup.

### **Next Meeting**

- November 12, 2024 at 10:00 AM

### **Wrap Up and Next Steps**