

## ***Administrative Simplification Meeting Minutes***

Friday, February 16, 2018 ■ 10:00am - Noon ■ LDH, Bienville Room 118

Conference Number: 1-888-636-3807      Access Code: 9600158

### **Attendees:**

**Provider Community:** Christopher Vidrine, Mary Noel, Sherry Poss, Ashley Politz

**Aetna:** Clarence Grant, Courtney Lewis, Mark Grippi

**Amerigroup:** Dexter Trivett, Virginia Plaisance, Ashley Davidson

**AmeriHealth Caritas:** Cassandra Grace, Kelli Nolan

**Louisiana Healthcare Connections:** Gerri Smith, Kendra Case, Jamie Schlottman

**United Healthcare:** Susan Mieras

**Louisiana Department of Health:** Sue Fontenot, Erin Lee, Whitney Martinez, Deidra Hickman, Kayla Gourgues, Dr. Mehta, Katherine Stewart

### **Electronic Signature for Sterilization**

- Dr. Mehta stated the sterilization form is a federal requirement whether for tubal ligation or hysterectomy. Barriers are coming up with claims denying due to the way the form is filled out. From Medicaid's perspective we will review denied claims across the board and see what issues. Dr. Mehta will research to see how other states are dealing with this to avoid unnecessary barriers and give an update at the next OB/Anesthesia meeting.

### **Single Source Credentialing**

- Katherine Stewart stated all MCO providers will become enrolled through the state. The department is converting to an online system. Many providers that are enrolled are in a delegated credentialing agreement.

### **Hospital Subcommittee**

- Erin stated they are changing the focus of the next meeting to two new issues that have come up. MCO contract extension and Post Acute Care (Effective 07/01/2018).

### **Independent Review**

- The Independent Review Panel has been interviewing potential candidates for Independent Reviewers. The Independent Review Panel and LDH will make sure there are no conflict of interest. LDH has 10 days to review the request and send to the Independent Reviewer. LDH is unsure how many requests for Independent Review but may be a lot at the beginning.

### **New Contract Language**

- There are no times associated with the new contract language. Providers are having issues with any auditing on first level providers. There is a concern that there is a remote answer for first level

appeals. If information is not being obtained on the first level audit, providers suggested ask for a peer to peer. Babies are being born and they receive a new MCO number 2 or 3 months later. Pediatrics, NICU and others are having recoupment issues. Providers suggested that some recoupment language will be helpful.

- ABA
  - ABA roll in went very well. Please send any complaints or concerns to [Providerrelations@la.gov](mailto:Providerrelations@la.gov). Deidra Hickman is the point person for ABA.
- **Workers Compensation**

#### **Open discussion**

- Virginia Plaisance stated to make sure providers are not going to be confused when they can request an Independent Review. She suggested giving all providers the Independent Review PowerPoint and flow chart.

#### **Wrap Up and Next Steps**