

Administrative Simplification Meeting Minutes

Friday, December 3, 2021 ▪ 10:00am - Noon ▪ LDH, Zoom

Conference Meeting URL: <https://us06web.zoom.us/j/85094492342>

Attendees

Aetna: Adrian Lozano, Brandy Wilson, Emily Byrd, Kathleen Dickerson, Kellie Hebert, Roger Gunter

AmeriHealth Caritas: Lesli Boudreaux

Healthy Blue: Amber Earwood, Dexter Trivett, Jennifer Campbell, Kim Chope, Nick Daigle

Louisiana Healthcare Connections: Candace Campbell, Danielle Loving, Jennifer Pinkins, Joe Sullivan, Joe Tidwell, Marshall Ellis

United Healthcare: Felice Hill, Madelyn M Meyn MD, Mei Ling Christopher, Reena Hopper, Rhonda Pena, Susan Mieras, Tracey Hood

Louisiana Department of Health: Amber Gross, Cindy Caroon, Cordelia Clay, Dana Johnson, Dani Moses, Felicia Adebamiji, Jennie Stelly, Karen Cashio, Kayla Gourgues, Kisha Thomas Williams, Kolynda Parker, Michael Boutte, Missy Graves, Stacy Guidry, Wendy Barber, Whitney Martinez

Provider Community and Other Attendees: Alisha Goettle, Amanda Sexton, Ashley Politz, Berkley Durbin, Brenna Wallach, Brian Knobloch, Michelle Capone, Dana Huete, Deirdre Davis, Greg Ivey, Jan Yates, Jason Brown, Jeff Mitchener, Jerry Daugherty, Karen Chapman, Karen Nicholson, Karen Lambert, Kathy Kliebert, Kurt Bueche, Keran Coleman, Kristin Humphreys, Linda Deville, Lindsay Shelton, Lydia Wiley, Maria Bowen, Marion Dunn, Michelle Picard, Natalie H. Simmons, Paula Morris, Pika Sdrougias, Quitman Gahagan, Shan McDaniel, Sherry Poss, Shirley Cook, Tine Baus, Veronica Jones, Yvette Johnson

Louisiana Medicaid Provider Enrollment Portal

- Gainwell hosted this meeting which focused entirely on the new Provider Enrollment Portal and process.
- Contents of the presentation included:
 - High level overview of the portal
 - Portal highlights
 - Creating a login account for LA Medicaid
 - LA Medicaid login for an existing account
 - Using the login to access one of the enrollment applications
 - Required elements for enrollment
 - FAQ
 - Enrollment status
 - Q&A

Wrap Up and Next Steps