

Administrative Simplification Meeting Minutes

Friday, February 10, 2023 ▪ 10:00am - Noon ▪ LDH, Zoom

Conference Meeting URL: <https://us06web.zoom.us/j/81095827285>

Attendees

Aetna: Emily Byrd, Mura Greenburg

AmeriHealth Caritas: Thomas Godfrey, Lesli Boudreaux, Kelli Nolan Clement

Healthy Blue: Amber Earwood, Janel Gary, Kim Chope

Humana: Aieta Davis, Cathy Burns, Thomas “Rocky” Thompson

Louisiana Healthcare Connections: Jennifer Pinkins, Joe Sullivan

United Healthcare: Doug Glista, Jeri Applegate, Stephen Long, Susan Mieras, Mei Ling Christopher, Rhonda Pena

Louisiana Department of Health: Amber Gross, Ardia Perkins, Charlene Julian, Cordelia Clay, Dana Johnson, Felicia Adebamiji, Jonesha Cushenberry, Karen Cashio, Kisha Thomas, Kolynda Parker, Michelle Doran, Rebecca Harris, Sabrina Scott, Stacy Guidry, Sue Fontenot, Tangela Womack, WaRene Kimbell, Wendy Barber, Whitney Martinez

Provider Community and Other Attendees: April Chaisson, Audrena H, Angel McCarstle, Berkley Durbin, Cheri, Deirdre Davis, Eric Schwing, Gerri Smith, Greg Waddell, Greg Ivey, Jason, Katie Corken, Karen Lambert, Natalie Simmons, Shan Mcdaniel, Tina, Robert Stern, Rhonda Bruffy, Yolanda Hubard

LDH Intro

- Asked for new ideas and suggestions to revamp ASC

TPL Subcommittee

- Rebecca Harris, Section Chief of MES presented
 - Last meeting was in 2021; currently working on TPL modular
 - Would like monthly meetings to start in March possibly February
 - Theodore.hooker@la.gov provider as contact for those that would like invites to the TPL committee meetings

LA Medicaid Public Health Emergency CAA Unwind

- Charlene Julien, Eligibility Deputy Director presented

- April 2023 Medicaid will start reviewing eligibility; Two million members eligibility will be reviewed
- May 1, 2023 disenrollment letter sent to members and will be effective July 1, 2023
- Call center will offer extended hours during the beginning of this phase
- Based on data prior to the PHE, 350,000 possible terminations. LDH is not 100% certain.

Provider Enrollment

- Providers and MCOs reminded of IB 22-38 and provider enrollment portal help desk
- LDH is aware of claim denials and working with MCOs to identify the providers. The MCOs were asked to make outreach to get the provider enrolled and to possibly reprocess the denied claims.

Credentialing Affiliated Providers

- Act 143 House Bill 286
- Effective 8/1/2022
- Overview provided; Law applies to new provider and providers recredentialing with MCO. If a provider has privileges at a hospital the MCO will not require a full application. However, appropriate privilege documentation is required to be submitted to the MCO.

CPT codes that change during surgery

- LDH received provider complaint that this happens during hysterectomy procedures
- LDH requested all six MCOs to submit their policies pertaining to PA requirements by cob 2/24/2023

Independent Review Reminders

- Ways to submit an IR
- Independent review mailbox should be copied on all IR emails
- All six MCOs accept IRR submissions via email
- Preferred LDH IR submission is electronically and at this time certified mail is still an option

2.18.2 Claim Processing

- LDH provided Contract language

2.18.5 Payment to Providers

- 2.18.5.4 Providers and LDH should be notified within five (5) days

2.18.6 Claim Processing

- NEW: Claim corrections and reprocessing are required to be completed **within 15 calendar days** of discovery.

Q&A

- Are MCOs required to have employees residing in Louisiana? WPM – will have to review the contract and asked for email of specifics.
- Will In- person meeting will resume on May 19, 2023. LDH confirmed the next ASC meeting, May 19, 2023 will be held in-person

Wrap Up and Next Steps