

Louisiana Medicaid Administrative Simplification Committee

June 21, 2023

Agenda

- TPL Subcommittee
- Provider Enrollment Portal
- Reassignment
- Credentialing Affiliated Providers (Act 143-2022 Session)
- Surgery Code Changes
- Independent Review
- Find a Specialist
- Interest
- Provider Suggestions & Questions
- Q&A

TPL Subcommittee

Rebecca Harris – MES Section – Chief

TPL Update

Email: TPL.Inquiries@la.gov

Provider Enrollment

- Beginning 7/1/23, prior authorizations will not be given if provider is not enrolled
- Look up tool best source to use for ORP/Admitting enrollment.

Provider Enrollment Portal Help Desk

The Provider Enrollment Portal Help Desk is ready to help.

Email:

LouisianaProvEnroll@gainwelltechnologies.com

Phone: 833-641-2140

Reassignment

- MCOs re-starting the Member Reassignment process for Quarter 3 of 2023.

Credentialing Affiliated Providers

- Act 143 House Bill 286
 - Effective 8/1/2022

<https://www.legis.la.gov/Legis/ViewDocument.aspx?d=1286077>

Credentialing Affiliated Providers (Act 143-2022 Session)

- All MCOs reported that this information is available to the providers, and providers only need to provide their CAQH number or answer a one page of operational information.

Surgery Code Changes

- Request a reasonable timeframe to submit code change information.
- Code changes are often based on Pathology Results and the timeframe for Pathology results vary (you will rarely have a pathology result in 24 hours).
- Allow providers to send in medical records to support medical necessity of the code change, when needed. If medical criteria is met, the service should be allowed. Some MCOs already have this in practice.
- Code ranges or groups would work in some instances but could be harder to administer. These are some examples of code ranges/groups. You are not going to know how much the uterus weighs for example until after you get the pathology report so why not allow uterus <250gms and >250gms. It is still the same surgery - just a code change based on the weight of the uterus. Or you may not know how many fibroids you will find when you go in or how much they weigh.

Surgery Code Changes

58550	Laparoscopic Vaginal hysterectomy, uterus 250gms or less
58553	Laparoscopic Vaginal hysterectomy, uterus >250gms
58552	Laparoscopic Vaginal hysterectomy, uterus 250gms or less; w/removal of tube(s)&/or Ovaries
58554	Laparoscopic Vaginal hysterectomy, uterus >250g; w/removal of tube(s)&/or Ovaries
58570	Laparoscopic, Total hysterectomy, uterus 250gms or less
58572	Laparoscopic, Total hysterectomy, uterus >250gms
58571	Laparoscopic, Total hysterectomy, uterus 250g or less; w/removal of tube(s)&/or Ovaries
58573	Laparoscopic, Total hysterectomy, uterus >250gms w/removal of tube(s)&/or Ovaries
58260	Vaginal Hysterectomy; Uterus 250gms or less
58262	Vaginal Hysterectomy; Uterus 250gms or less w/removal of tubes(s)&/or Ovaries
58140	Myomectomy, Exc of Uterine Fibroid,1-4 250gms<, abd approach
58146	Myomectomy, Exc of Uterine Fibroid,5 or more greater than 250gms,abd approach

Independent Review

- Salesforce and provider reported issues.

Find a Specialist – (IB 21-9)

Aetna Better Health - findaABHspecialist@aetna.com

AmeriHealth Caritas - SpecialistsInquiries@amerihealthcaritas.com

Healthy Blue - la1casemgmt@healthybluela.com

Humana - LAMCDSDOH@humana.com

Louisiana Healthcare Connections - FindASpecialist@LouisianaHealthConnect.com

United Healthcare Community - la_spec_rep_asst@uhc.com

Interest

- 2.18.5.3
 - Contractor shall pay providers interest at a rate of twelve percent (12%) per annum, calculated daily for the full period in which a payable clean Claim remains unpaid beyond the thirty (30) Calendar Day clean Claims processing deadline. Interest owed to the provider shall be paid the same date that the Claim is Adjudicated. Encounter submissions to the FI as defined in the **MCO System Companion Guide**.

Provider Suggestions & Questions

- When working on getting a PA approved some plans require the members Medicaid id number while others require their own internal member id number. If they could all use the Medicaid id number it would simplify things for the practices.
- Can the MCO's add recoupment letters to the provider portal? Can recoupment letters be faxed?
- Ask MCEs to provide their Zolgensma policy under medical benefit.

Questions & Answers

Next Meeting

August 18, 2023

10:00am - Noon

Bienville Room 118

Louisiana Department of Health

628 North 4th Street, Baton Rouge, Louisiana 70802

(225) 342-9500

THANK YOU

