



Bayou Health

Medicaid Changes for Dates of Service beginning Feb. 1, 2015

Beginning Feb. 1, 2015, the Managed Care Organizations' (MCO) responsibility has expanded due to additional services being added to the Bayou Health Program. Medicaid eligibility verification information will include the recipient's enrollment status with an MCO. When a recipient is enrolled with an MCO, depending upon the service involved, claims must be submitted to the MCO instead of Molina Medicaid Solutions.

Claims for recipients who are not enrolled with a Bayou Health Plan should continue to be submitted to Molina. It is the responsibility of the provider to confirm a Medicaid recipient's eligibility status **and** MCO enrollment status prior to rendering services. Recipients may have the option to change Health Plans, so eligibility should be verified each time services are provided to prevent claim denials. **Providers should contact the designated MCO at the telephone numbers below with any inquiries related to recipients enrolled in their MCO:**

Aetna Better Health of Louisiana (1-855-242-0802)

Amerigroup Louisiana, Inc. (1-800-454-3730)

AmeriHealth Caritas Louisiana (ACLA) (1-888-922-0007)

Louisiana Healthcare Connections, Inc. (LHC) (1-866-595-8133)

United Healthcare of Louisiana (UHC) (1-888-675-1607)

The following services are excluded from the services provided by the MCOs above. Continue to bill the Fiscal Intermediary for the following services:

- Medical Dental with the exception of the Early and Periodic Screening, Diagnostic and Treatment varnishes provided in a primary care setting;
- Applied Behavior Analysis;
- Intermediate Care Facility/Developmentally Disabled Services;
- Personal Care Services for those 21 and older;
- Nursing Facility Services;
- Individualized Education Program (IEP) Services provided by a school district and billed through the intermediate school district, or school-services funded with certified public expenditures (these services are not provided by the Office of Public Health certified school-based health clinics);
- All Home & Community-Based Waiver Services;
- Specialized Behavioral Health Services;
- Targeted Case Management Services;
- Services provided through the Department of Health and Hospitals Early-Steps Program (individuals with Disabilities Education Act (IDEA) Part C Program Services).

All other services must be billed to the recipient's Bayou Health Managed Care Organization.