

**BAYOU HEALTH**  
**Unsuccessful Contact Attempts**  
**Annual Summary Report**  
**Reporting Period: November 01, 2014 to October 31, 2015**

<b>Reporting Month</b>	<b>Contacts Attempted</b>	<b>Successful Contacts</b>	<b>Unsuccessful Contacts</b>	<b>Unsuccessful Contact Rate</b>
Nov-2014	13,767	8,995	4,772	31%
Dec-2014	23,251	17,084	6,167	27%
Jan-2015	2,065	1,546	519	25%
Feb-2015	43,943	30,522	13,421	31%
<b>Totals</b>	<b>83,026</b>	<b>58,147</b>	<b>24,879</b>	<b>30%</b>

**Description:** This report shows a summary of member contact attempts reported during the contract year. Outbound calling discontinued after February 2015 as members were to be auto assigned daily.