

BAYOU HEALTH
Consumer Complaint Summary Report Annual
Summary Report

Reporting Period: November 1, 2014 to October 31, 2015

Region	Complaint Received By	Complaint Source	Complaint Reason	Total
Capital	MAXIMUS	CLIENT	F05 – Dissatisfaction with quality of medical care	1
Capital	MAXIMUS	CLIENT	F08 – Problems w/provider reimbursement/billing issues	1
Total				2

Description: This report shows a summary of complaints and inquiries received by the Call Center.