



Louisiana Department of Health
Health Plan Advisory 17-16
October 3, 2017

Medical Transportation Requirements and Post-Authorization for Emergency Air Ambulance Transportation Services

Section 6.23.1. of the Healthy Louisiana contract requires the Healthy Louisiana managed care organizations (MCOs) to provide emergency and non-emergency medical transportation for its members. **Section 6.23.3.** allows the MCOs to establish their own policies for medical transportation services as long as MCOs ensure members' access to care and the policies are in accordance with current Louisiana Medicaid guidelines for non-emergency and emergency medical transportation.

Regarding emergency air ambulance transportation services, MCOs should not require prior authorization of these services in order for the providers to subsequently receive payment. Instead, the MCOs should receive and review claims for payment for emergency air ambulance transportation services retrospectively. LDH is currently in the process of updating applicable provisions of its provider manual and rules in order to clarify this requirement.

If there are any questions, please contact Ron Johnson at (225) 342-5771.