



Louisiana Department of Health  
Health Plan Advisory 17-16  
Revised October 10, 2017

**Medical Transportation Requirements and Post-Authorization for Emergency Air Ambulance Transportation Services**

~~Section 6.23.1 of the Healthy Louisiana contract requires the Healthy Louisiana managed care organizations (MCOs) to provide emergency and non-emergency medical transportation for its members. Section 6.23.3 allows the MCOs to establish their own policies for medical transportation services as long as MCOs ensure members' access to care and the policies are in accordance with current Louisiana Medicaid guidelines for non-emergency and emergency medical transportation.~~

Authorization is required for emergency air ambulance transportation services; however, the authorization process should be done during a post payment review and not prior to service delivery. ~~Instead, the MCOs should receive and review claims for payment for emergency air ambulance transportation services retrospectively. LDH is currently in the process of updating applicable provisions of its State Plan Amendment, Rules and provider manual in order to clarify this requirement.~~

If there are any questions, please contact Ron Johnson at (225) 342-5771.