



**Louisiana Department of Health
Health Plan Advisory 19-11
June 19, 2019**

Telemedicine/Telehealth Billing Changes

CMS change request (CR) 10152 has eliminated the requirement to use the GT modifier on professional claims for telemedicine/telehealth services.

Effective Aug. 1, 2019, providers are required to use Place of Service (POS) 02 with modifier 95 for the billing of telemedicine/telehealth services.

Upon implementation, claims submitted without the combination of the POS 02 and modifier 95 will deny. Providers will be required to resubmit with the correct POS and modifier in order for claims to process.

The Louisiana Department of Health expects managed care organizations (MCO) to update their systems accordingly to accommodate these changes. All MCOs shall update systems and notify providers of this change no later than 60 days from the date of this advisory.

For questions regarding this mandate, please contact Tangela.Womack@la.gov.