



**Louisiana Department of Health
Health Plan Advisory 20-19
October 8, 2020**

Changes to Durable Medical Equipment, Pediatric Day Health Care, Home Health, Rehabilitation and Personal Care Services due to Hurricane Delta

On October 6, 2020, Governor John Bel Edwards declared a state of emergency ahead of Hurricane Delta, as significant impact to the state of Louisiana is expected. This policy change is effective October 8, 2020 and shall only be applicable for parishes that have instituted mandatory evacuation orders. Managed care organizations (MCO) will be notified when this temporary policy change ends.

Durable Medical Equipment, Pediatric Day Health Care, Home Health, Rehabilitation and Personal Care Services

The Louisiana Department of Health (LDH) is directing all MCOs to ensure that any enrollee in one of the parishes under a mandatory evacuation order, who is in need of replacement durable medical equipment (DME) or supplies previously approved by the MCO, may contact any durable medical equipment provider contracted with the MCO to obtain a replacement. Enrollees should not be required to have a new prescription and medical documentation for the replacement equipment or supplies.

Enrollees who were approved to receive medical equipment, supplies, home health services, rehabilitation, pediatric day health care or personal care services from a provider in a parish with a mandatory evacuation that is no longer in business or unable to provide the approved equipment, supplies or services may obtain the approved items or services from a new provider of their choice. The provider must be enrolled in Medicaid or contracted with an MCO. The MCO shall provide any guidance to the provider on the cancelation of the original authorization and issuance of a new authorization, if applicable.

All other prior authorization requests shall continue to be subject to the applicable requirements to establish medical necessity.