



**Louisiana Department of Health  
Health Plan Advisory 20-2  
January 10, 2020**

**Telemedicine/Telehealth Billing Changes for Rural Health Clinics and Federally Qualified Health Clinics**

The Centers for Medicare and Medicaid Services (CMS) change request (CR) 10152 has eliminated the requirement to use the GT modifier on claims for telemedicine/telehealth services.

Effective August 1, 2019, rural health clinic (RHC) and federally qualified health clinic (FQHC) providers are required to use place of service (POS) 02 with modifier 95 for the billing of telemedicine/telehealth services.

Managed care organizations (MCO) should incorporate provider types 72, 79, and 87 in their system changes for telemedicine/telehealth. Reimbursement for these services will be at the all-inclusive prospective payment rate on file for the date of service (DOS). MCOs should accept the GT modifier or POS 02 with modifier 95 in the interim, and send guidance to providers regarding denied claims and submission of claims upon implementation of these changes.

Upon implementation, claims submitted without the combination of the POS 02 and modifier 95 will deny. Providers will be required to resubmit with the correct POS and modifier in order for claims to process.

The Louisiana Department of Health expects the MCOs to update their systems accordingly to accommodate these changes. All MCOs shall update systems and notify providers of this change no later than November 30, 2019.

For questions regarding this update, please contact [Irma.Gauthier2@la.gov](mailto:Irma.Gauthier2@la.gov) or (225) 342-5691.