



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

Independent Review Panel Meeting
August 28, 2019
9:00 am
Bienville Building, Room 581

Agenda

- I. Roll Call
- II. Welcome and Introductions by Chairman
- III. Committee Approval of Minutes – March 11, 2019 Meeting
- IV. New Business
 - a. Review of updated independent review forms
 - i. Independent review request form for aggregated claims
 - ii. Independent review request form for non-aggregated claims
 - iii. LDH independent review eligibility checklist
 - b. Independent reviewers are now asking for the criteria set used by the MCO to determine medical necessity
 - c. Independent reviewer status
 - i. Cristin Bordelon – active
 - ii. Jacqueline Brettner – active
 - iii. Sherie Thomas – termination in process
 - iv. Michael Harris – previous alternative, now active
 - d. Deidra Hickman no longer administrator of independent review at LDH. Kayla Gourgues now providing oversight of independent review process at LDH
 - e. Provider submission of independent review requests to LDH
 - i. Researching possibility of online submissions
 - f. Continuing to remind providers not to send medical records to LDH when requesting independent review
 - g. MLS
 - h. Summary of independent reviews
 - i. What is being upheld and overturned
 - ii. Estimate on how long reviews are taking to be finalized
- V. Public Comments
- VI. Adjourn