

Independent Review Panel Meeting Minutes

Date	August 26, 2021	
Time	11:00 am	Time official starts: 11:34 am
Location	Zoom https://us06web.zoom.us/j/83747947468	
Facilitator	Dr. Amanda Dumas	
Note Taker	Dana Johnson	

Attendees:

<p>Independent Review Panel: Dr. Amanda Dumas: present via telephone Dr. Amy Himel: present via telephone Dr. Glenda Johnson: present via telephone Dr. Keith Winfrey: present via telephone Kevin Bridwell: present via telephone</p> <p>LDH Staff: Laurie Jewell: LDH staff, present via telephone Dana Johnson: LDH staff, present via telephone Brandon Bueche: LDH staff, present via telephone Whitney Martinez: LDH staff, present via telephone</p>

Approval of Minutes from previous meeting
Motioned :
Seconded:

Agenda Item Minutes: Discussion and Action Items

	<p>Meeting called to order at 11:34 am</p> <p>Roll Call</p> <p>Committee Approval of Minutes – August 26, 2021 Meeting</p> <ul style="list-style-type: none">• Meeting minutes not approved• Will follow up via email or by next panel meeting
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New Business:

Dr. Dumas introduced two new panel members

- Dr. Amy Himel (LHCC)
- Dr. Glenda Johnson (UHC)

2021 Independent Reviews

- **Reviewed 2021 IR data**
 - Requests received for IR (volume)
 - Dollar amount billed
 - Breakdowns for each MCO
 - Percentage of overturned
 - Independent review reconsiderations (IRR)
- Kevin inquired about the context on ineligible independent reviews.
 - LDH receiving IR request prior to the 45 allowed days the MCE has to respond to the IRR request and missing required documentation were examples given.
- An inquiry was made about how many medical necessity (NMR) reviews were completed.
 - Almost all IR involve medical necessity review, but LDH will monitor for future reporting purposes.
- Concerns about the overturned rate/inappropriate denials at the health plan level.
 - LDH recognize the concern, but has not had the time to investigate due to the onboarding of the 6th MCE.
- Introduced LDH capturing IRR data via the monthly 182 report vs doing ad hoc reports.
- Dr. Himel inquired about the cause of the IR request.
 - LDH advised the MCE has the opportunity to review the case (IRR) before it is submitted to LDH as an IR request and suggested the MCE review at a health plan level.
- Laurie inquired if statutory penalties per the revised statute would occur for the overturn rates for any of the MCEs.
 - LDH is not certain at this time and will review in a few weeks.
- LDH predicts 2023 will have a higher IR volume and more research will be done with the help of the IR panel and MCEs.
- Panel suggested a report/score card that consist of number of IRs, number of IRRs, results, and seeing more percentages.
 - Kevin will follow up with a suggested frequency
 - LDH will discuss internally
- LDH advised panel of salesforce and system glitches.

Process Reminder

- IR and IRRs has to be noted that way. LDH tried to implement a form to be more consistent, but per Act 349 a provider is not required to use a form.

	<ul style="list-style-type: none">• Once a denial takes place, a provider can do exercise their two options, an appeal and IRR concurrently or the provider can do one or the other. <p>Public Comments</p> <ul style="list-style-type: none">• None
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Approval of Adjournment	Time: 12:08 pm
Motioned : Dr. Amy Himel	
Seconded: Dr. Keith Winfrey	