

# Independent Review Panel Meeting Minutes

<b>Date</b>	November 7, 2022	
<b>Time</b>	11:30 am	Time official starts: 11:34 am
<b>Location</b>	Zoom <a href="https://us06web.zoom.us/j/83747947468">https://us06web.zoom.us/j/83747947468</a>	
<b>Facilitator</b>	Dr. Amanda Dumas	
<b>Note Taker</b>	Dana Johnson	

## Attendees:

<p><b>Independent Review Panel:</b> Dr. Amanda Dumas: present via telephone Dr. Amy Himel: present via telephone Dr. Glenda Johnson: present via telephone Dr. Keith Winfrey: present via telephone Kevin Bridwell: present via telephone</p> <p><b>LDH Staff:</b> Laurie Jewell: LDH staff, present via telephone Dana Johnson: LDH staff, present via telephone Brandon Bueche: LDH staff, present via telephone Whitney Martinez: LDH staff, present via telephone</p>
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<b>Approval of Minutes from previous meeting</b>
<b>Motioned :</b>
<b>Seconded:</b>

## Agenda Item Minutes: Discussion and Action Items

	<p>Meeting called to order at 11:34 am</p> <p><b>Roll Call</b></p> <p><b>Committee Approval of Minutes – August 26, 2021 Meeting</b></p> <ul style="list-style-type: none"><li>• Meeting minutes not approved</li><li>• Will follow up via email or by next panel meeting</li></ul>
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## **New Business:**

### **Dr. Dumas introduced two new panel members**

- Dr. Amy Himel (LHCC)
- Dr. Glenda Johnson (UHC)

### **2021 Independent Reviews**

- **Reviewed 2021 IR data**
  - Requests received for IR (volume)
  - Dollar amount billed
  - Breakdowns for each MCO
  - Percentage of overturned
  - Independent review reconsiderations (IRR)
- Kevin inquired about the context on ineligible independent reviews.
  - LDH receiving IR request prior to the 45 allowed days the MCE has to respond to the IRR request and missing required documentation were examples given.
- An inquiry was made about how many medical necessity (NMR) reviews were completed.
  - Almost all IR involve medical necessity review, but LDH will monitor for future reporting purposes.
- Concerns about the overturned rate/inappropriate denials at the health plan level.
  - LDH recognize the concern, but has not had the time to investigate due to the onboarding of the 6<sup>th</sup> MCE.
- Introduced LDH capturing IRR data via the monthly 182 report vs doing ad hoc reports.
- Dr. Himel inquired about the cause of the IR request.
  - LDH advised the MCE has the opportunity to review the case (IRR) before it is submitted to LDH as an IR request and suggested the MCE review at a health plan level.
- Laurie inquired if statutory penalties per the revised statute would occur for the overturn rates for any of the MCEs.
  - LDH is not certain at this time and will review in a few weeks.
- LDH predicts 2023 will have a higher IR volume and more research will be done with the help of the IR panel and MCEs.
- Panel suggested a report/score card that consist of number of IRs, number of IRRs, results, and seeing more percentages.
  - Kevin will follow up with a suggested frequency
  - LDH will discuss internally
- LDH advised panel of salesforce and system glitches.

### **Process Reminder**

- IR and IRRs has to be noted that way. LDH tried to implement a form to be more consistent, but per Act 349 a provider is not required to use a form.

	<ul style="list-style-type: none"><li>• Once a denial takes place, a provider can do exercise their two options, an appeal and IRR concurrently or the provider can do one or the other.</li></ul> <p><b>Public Comments</b></p> <ul style="list-style-type: none"><li>• None</li></ul>
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<b>Approval of Adjournment</b>	<b>Time: 12:08 pm</b>
<b>Motioned : Dr. Amy Himel</b>	
<b>Seconded: Dr. Keith Winfrey</b>	