

Independent Review Panel Meeting

May 12, 2025

Summary of Independent Reviews

Implementation - April 30, 2025			
Final Decision	Number	Percent	Dollar Amount
Upheld	519	48%	\$ 12,958,020.26
Overturned	535	50%	\$ 25,901,347.34
Split	22	2%	\$ 2,586,324.71
Total	1076	100%	\$ 41,445,692.31
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	519	33%	\$ 12,958,020.26
Overturned (Final Decision)	445	28%	\$ 13,516,792.26
Split (Final Decision)	22	1%	\$ 2,586,324.71
Paid By MCO Prior to IR Starting	11	1%	\$ 593,459.55
Paid by MCO After IR Started	92	6%	\$ 4,107,101.18
Ineligible	449	28%	\$ 19,201,840.88
Pending	39	2%	\$ 1,773,521.29
Grand Total	1,577	100%	\$ 54,737,060.13

CY 2024			
Final Decision	Number	Percent	Dollar Amount
Upheld	119	57%	\$ 3,559,372.03
Overturned	83	40%	\$ 2,512,116.74
Split	8	4%	\$ 223,135.96
Total	210	100%	\$ 6,294,624.73
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	119	35%	\$ 3,559,372.03
Overturned (Final Decision)	59	17%	\$ 1,795,942.78
Split (Final Decision)	8	2%	\$ 223,135.96
Paid By MCO Prior to IR Starting	1	0%	\$ 10,439.70
Paid by MCO After IR Started	24	7%	\$ 716,173.96
Ineligible	127	38%	\$ 4,427,973.00
Pending	0	0%	\$ -
Grand Total	338	100%	\$ 10,733,037.43

1/1/2025-4/30/2025			
Final Decision	Number	Percent	Dollar Amount
Upheld	36	49%	\$ 755,049.55
Overturned	37	51%	\$ 2,172,406.28
Split	0	0%	\$ -
Total	73	100%	\$ 2,927,455.83
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	36	23%	\$ 755,049.55
Overturned (Final Decision)	23	15%	\$ 1,588,179.15
Split (Final Decision)	0	0%	\$ -
Paid By MCO Prior to IR Starting	0	0%	\$ -
Paid by MCO After IR Started	14	9%	\$ 584,227.13
Ineligible	42	27%	\$ 1,786,475.55
Pending	39	25%	\$ 1,773,521.29
Grand Total	154	100%	\$ 6,487,452.67

CY 2023			
Final Decision	Number	Percent	Dollar Amount
Upheld	78	48.45%	\$ 1,933,079.70
Overturned	81	50%	\$ 752,825.63
Split	2	1.24%	\$ 24,150.00
Total	161	100%	\$ 2,710,055.33
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	78	31%	\$ 1,933,079.70
Overturned (Final Decision)	66	26%	\$ 1,722,546.10
Split (Final Decision)	2	1%	\$ 24,150.00
Paid By MCO Prior to IR Starting	2	1%	\$ 176,720.01
Paid by MCO After IR Started	15	6%	\$ 752,825.63
Ineligible	90	36%	\$ 7,672,833.48
Pending	0	0%	\$ -
Grand Total	253	100%	\$ 12,282,154.92

CY 2022			
Final Decision	Number	Percent	Dollar Amount
Upheld	36	41%	\$ 1,053,539.06
Overtured	51	59%	\$ 11,647,757.95
Split	0	0%	\$ -
Total	87	100%	\$ 12,701,297.01
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	36	29%	\$ 1,053,539.06
Overtured (Final Decision)	37	29%	\$ 1,273,931.98
Split (Final Decision)	0	0%	-
Paid By MCO Prior to IR Starting	1	1%	\$ 4,205.89
Paid by MCO After IR Started	14	11%	\$ 373,825.97
Ineligible	38	30%	\$ 2,059,376.45
Pending	0	0%	-
Grand Total	126	100%	\$ 4,764,879.35

CY 2021			
Final Decision	Number	Percent	Dollar Amount
Upheld	24	40%	\$ 658,441.05
Overtured	36	60%	\$ 1,361,788.78
Split	0	0%	-
Total	60	100%	\$ 2,020,229.83
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	24	23%	\$ 658,441.05
Overtured (Final Decision)	31	30%	\$ 1,296,395.55
Split (Final Decision)	0	0%	-
Paid By MCO Prior to IR Starting	0	0%	-
Paid by MCO After IR Started	7	7%	\$ 65,393.23
Ineligible	43	41%	\$ 1,839,294.35
Pending	0	0%	-
Grand Total	105	100%	\$ 3,859,524.18

CY 2020			
Final Decision	Number	Percent	Dollar Amount
Upheld	102	52%	\$ 2,821,011.80
Overtured	91	46%	\$ 3,102,370.43
Split	4	2%	\$ 1,904,372.17
Total	197	100%	\$ 7,827,754.40
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	102	41%	\$ 2,821,011.80
Overtured (Final Decision)	81	33%	\$ 2,620,550.32
Split (Final Decision)	4	2%	\$ 1,904,372.17
Paid By MCO Prior to IR Starting	4	2%	\$ 287,674.02
Paid by MCO After IR Started	10	4%	\$ 481,820.11
Ineligible	45	18%	\$ 1,396,667.77
Pending	0	0%	-
Grand Total	246	100%	\$ 9,512,096.19

CY 2019			
Final Decision	Number	Percent	Dollar Amount
Upheld	117	48%	\$ 2,805,277.89
Overtured	123	50%	\$ 5,450,824.37
Split	6	2%	\$ 411,258.76
Total	246	100%	\$ 8,667,361.02
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	117	38%	\$ 2,805,277.89
Overtured (Final Decision)	117	38%	\$ 3,837,978.41
Split (Final Decision)	6	2%	\$ 411,258.76
Paid By MCO Prior to IR Starting	2	1%	\$ 95,969.34
Paid by MCO After IR Started	6	2%	\$ 1,612,845.96
Ineligible	61	20%	\$ 1,464,276.62
Pending	0	0%	-
Grand Total	309	100%	\$ 10,227,606.98

CY 2018			
Final Decision	Number	Percent	Dollar Amount
Upheld	7	17%	\$ 127,298.73
Overturned	33	79%	\$ 1,073,663.44
Split	2	5%	\$ 23,407.82
Total	42	100%	\$ 1,224,369.99
Status	Number	Percent	Dollar Amount
Upheld (Final Decision)	7	15%	\$ 127,298.73
Overturned (Final Decision)	31	67%	\$ 969,447.12
Split (Final Decision)	2	4%	\$ 23,407.82
Paid By MCO Prior to IR Starting	1	2%	\$ 18,450.59
Paid by MCO After IR Started	2	4%	\$ 104,216.32
Ineligible	3	7%	\$ 341,419.21
Pending	0	0%	-
Grand Total	46	100%	\$ 1,584,239.79

Per Act 349: A managed care organization found by the secretary to be in violation of any provision of this Subpart may be subject to a penalty of up to twenty-five thousand dollars per violation. In addition, if a managed care organization is subject to more than one hundred independent reviews annually and the percentage of adverse determinations overturned in favor of the healthcare provider as a result of an independent review is greater than twenty-five percent, the managed care organization may be subject to a penalty of up to twenty-five thousand dollars.

In 2018 there were no MCO with more than 100 IRs

In 2019 UHC received 161 IRs and 53.9% were overturned - No penalties applied.

In 2020 there were no MCO with more than 100 IRs

In 2021 there were no MCO with more than 100 IRs

In 2022 there were no MCO with more than 100 IRs

In 2023 LHCC received 118 IRs and 30.7% were overturned - No penalties applied.

In 2024 there were no MCO with more than 100 IRs

Breakdown of independent reviews per MCO													
Total Independent Reviews Per MCO - January 1, 2024 - December 31, 2024													
		# of IR's Received Per MCO	Ineligible	Paid by MCO prior to IR starting	# of IR's with a Split Decision	Total IR's Processed	# of IR's Pending for Decision		# of IR's Upheld by the Independent Reviewer		# of IR's Overturned by the Independent Reviewer		(Includes IRs paid by MCO after IR started)
ABH	Physical Health	64	34	0	0	30	0	0%	18	60%	12	40%	100%
	Behavioral Health	12	3	0	0	9	0	0%	6	67%	3	33%	100%
	Total	76	37	0	0	39	0	0%	24	62%	15	38%	100%
ACLA	Physical Health	26	9	1	0	16	0	0%	10	63%	6	38%	100%
	Behavioral Health	32	12	0	0	20	0	0%	9	45%	11	55%	100%
	Total	58	21	1	0	36	0	0%	19	53%	17	47%	100%
HBL	Physical Health	36	13	0	3	20	0	0%	17	85%	3	15%	100%
	Behavioral Health	39	13	0	1	25	0	0%	15	60%	10	40%	100%
	Total	75	26	0	4	45	0	0%	32	71%	13	29%	100%
HUM	Physical Health	6	2	0	0	4	0	0%	2	50%	2	50%	100%
	Behavioral Health	3	1	0	0	2	0	0%	2	100%	0	0%	100%
	Total	9	3	0	0	6	0	0%	4	67%	2	33%	100%
LHCC	Physical Health	4	2	0	0	2	0	0%	1	50%	1	50%	100%
	Behavioral Health	63	17	0	3	43	0	0%	29	67%	14	33%	100%
	Total	67	19	0	3	45	0	0%	30	67%	15	33%	100%
UHC	Physical Health	46	19	0	0	27	0	0%	8	30%	19	70%	100%
	Behavioral Health	6	1	0	1	4	0	0%	2	50%	2	50%	100%
	Total	52	20	0	1	31	0	0%	10	32%	21	68%	100%
Total	Physical Health	182	79	1	3	99	0	0%	56	57%	43	43%	100%
	Behavioral Health	155	47	0	5	103	0	0%	63	61%	40	39%	100%
	Total	337	126	1	8	202	0	0%	119	59%	83	41%	100%

Physical Health Reviewer	# of Assigned Reviews
Cristin Bordelon	96
Jacqueline Brettner	15
Total	111

Behavioral Health Reviewer	# of Assigned Reviews
Cristin Bordelon	83
Jacqueline Brettner	24
Total	107

Physical Health IRs	\$ 7,351,556.63
Behavioral Health IRs	\$ 3,379,553.15
Total Dollar Amount of IRs	\$ 10,733,037.43

The total number of IR's Received Per MCO differs from the Grand Total on the Summary of Independent Reviews for CY 2024 because we received one IR request from a dental provider.

Breakdown of ineligible independent reviews per MCO

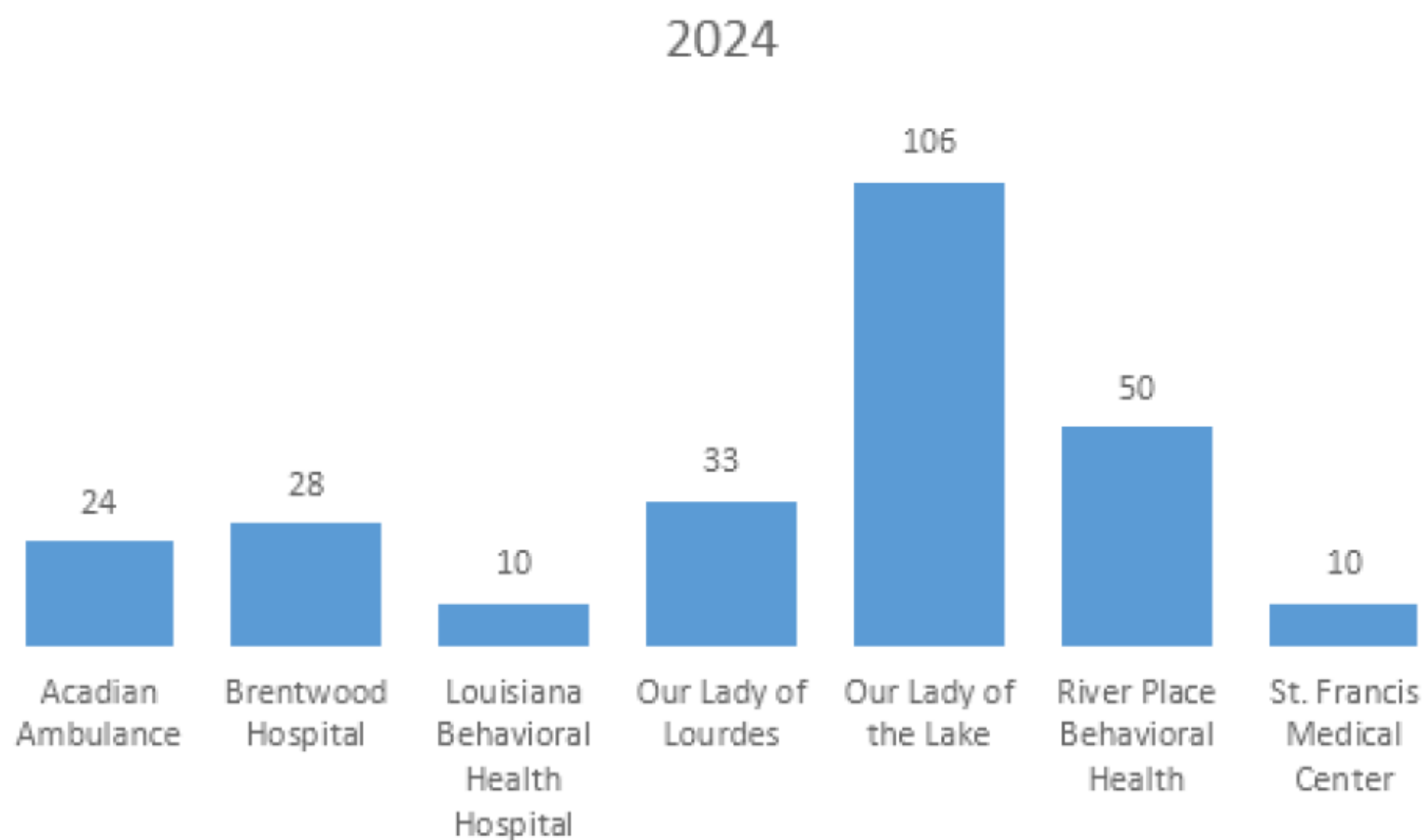
Total Independent Reviews Ineligible for the IR process - January 1, 2024 - December 31, 2024

	Missing Required Documents	LDH received outside of the timeframe outlined in Act 349	IRR not submitted to Plan	SIU	Provider withdrew request	Sent to reviewer, later found out not eligible (IRR not sent to plan or MCO responded to IRR over 60 days before LDH received IR request)	Other	Total
Acadian Ambulance	0	24	0	0	0	0	0	24
Baton Rouge General	0	1	0	0	0	0	0	1
Brentwood Hospital	0	3	0	0	1	0	0	4
Bristol Living Hope ABA Therapy	0	0	0	1	0	0	0	1
Christus Health	3	1	0	0	0	0	0	4
Christus St. Francis Cabrini Hospital	1	0	0	0	0	0	0	1
Community Health Center of WCCH	1	0	0	0	0	0	0	1
Christus St. Patrick Hospital	1	1	0	0	0	0	0	2
Covington Behavioral Health	0	1	0	0	0	0	0	1
Children's Hospital	0	1	0	0	0	0	0	1
Louisiana Behavioral Health	0	2	0	0	2	0	0	4
Nicole Boxberger (Dental)	0	0	0	0	0	0	1	1
Oceans Behavioral Hospital	0	2	0	0	0	0	0	2
Oceans Behavioral Hospital of Baton Rouge	0	4	0	0	0	0	0	4
Oceans Behavioral Hospital of Lake Charles	0	1	0	0	0	0	0	1
Our Lady of Angels	0	2	0	0	0	0	0	2
Our Lady of Lourdes	2	5	0	0	1	1	0	9
Our Lady of the Lake	12	32	1	0	2	6	0	53
River Place Behavioral Health	1	4	1	0	1	0	0	7
The Baton Rouge Clinic	0	0	0	0	1	0	0	1
St. Francis Medical Center	0	1	0	0	0	2	0	3
Total	21	85	2	1	8	9	1	127

Total Independent Reviews by Provider - January 1, 2024 - December 31, 2024

Rank	Provider	# of IR's Received	Ineligible	Paid by MCO prior to IR starting	# of IR's with a Split Decision	Total IR's Processed	# of IR's Pending for Decision	# of IR's Upheld by Reviewer	# of IR's Overturned by Reviewer				
5	Acadian Ambulance	24	24	0	0	0	0	0	0				
23	Apollo Behavioral Health Hospital	1	0	0	0	1	0	0%	1	100%	0	0%	100%
9	Baton Rouge General Medical Center	7	1	0	0	6	0	0%	0	0%	6	100%	100%
18	Beacon Behavioral Hospital	2	0	0	0	2	0	0%	2	100%	0	0%	100%
4	Brentwood Hospital	28	4	0	3	21	0	0%	15	71%	6	29%	100%
23	Bristol Living Hope ABA Therapy	1	1	0	0	0	0		0		0		
15	Children's Hospital	3	1	0	0	2	0	0%	1	50%	1	50%	100%
13	Christus Health	5	4	0	0	1	0	0%	0	0%	1	100%	100%
23	Christus St. Francis Cabrini Hospital	1	1	0	0	0	0		0		0		
18	Christus St. Patrick Hospital	2	2	0	0	0	0		0		0		
23	Community Health Center of WCCH	1	1	0	0	0	0		0		0		
13	Covington Behavioral Health	5	1	0	0	4	0	0%	4	100%	0	0%	100%
18	Iberia Medical Center	2	0	0	0	2	0	0%	1	50%	1	50%	100%
6	Louisiana Behavioral Health Hospital	10	4	0	0	6	0	0%	2	33%	4	67%	100%
23	North Oaks Medical Center	1	0	0	0	1	0	0%	1	100%	0	0%	100%
23	Nicole Boxberger	1	1	0	0	0	0		0		0		
11	Oceans Behavioral Hospital	6	2	0	0	4	0	0%	1	25%	3	75%	100%
8	Oceans Behavioral Hospital of Baton Rouge	8	4	0	0	4	0	0%	0	0%	4	100%	100%
23	Oceans Behavioral Hospital of Greater Natchitoches	1	0	0	0	1	0	0%	0	0%	1	100%	100%
23	Oceans Behavioral Hospital of Opelousas	1	0	0	0	1	0	0%	0	0%	1	100%	100%
15	Oceans Behavioral Hospital of Kentwood	3	0	0	0	3	0	0%	2	67%	1	33%	100%
18	Oceans Behavioral Hospital of Lafayette	2	0	0	0	2	0	0%	0	0%	2	100%	100%
23	Oceans Behavioral Hospital of Lake Charles	1	1	0	0	0	0		0		0		
23	Ochsner Health	1	0	0	0	1	0	0%	0	0%	1	100%	100%
23	Ochsner LSU	1	0	0	0	1	0	0%	0	0%	1	100%	100%
11	Ochsner Medical Center	6	0	1	0	5	0	0%	3	60%	2	40%	100%
15	Our Lady of Angels	3	2	0	0	1	0	0%	1	100%	0	0%	100%
3	Our Lady of Lourdes	33	9	0	1	23	0	0%	13	57%	10	43%	100%
1	Our Lady of the Lake	106	53	0	1	52	0	0%	33	63%	19	37%	100%
23	Pelican Orthotics and Prosthetics	1	0	0	0	1	0	0%	0	0%	1	100%	100%
23	Resources for Human Development	1	0	0	0	1	0	0%	1	100%	0	0%	100%
2	River Place Behavioral Health	50	7	0	2	41	0	0%	29	71%	12	29%	100%
18	Springhill Medical Center	2	0	0	0	2	0	0%	2	100%	0	0%	100%
6	St. Francis Medical Center	10	3	0	1	6	0	0%	3	50%	3	50%	100%
9	St. Tammany Parish Hospital	7	0	0	0	7	0	0%	4	57%	3	43%	100%
23	The Baton Rouge Clinic	1	1	0	0	0	0		0		0		
	Total	338	127	1	8	202	0	0%	119	59%	83	41%	100%

Providers who submitted 10 or more independent reviews in 2024



Total Independent Review Reconsiderations Per MCO - January 1, 2024 - December 31, 2024

		# of IRR's Received Per MCO	Ineligible	Total IRR's Processed	# of IRR's Pending for Decision		# of IRR's Upheld		# of IRR's Overturned	
ABH	Physical Health	477	11	466	23	5%	323	69%	120	26%
	Behavioral Health	89	4	85	12	14%	62	73%	11	13%
	Total	566	15	551	35	6%	385	70%	131	24%
ACLA	Physical Health	321	64	257	22	9%	129	50%	106	41%
	Behavioral Health	107	14	93	6	6%	75	81%	12	13%
	Total	428	78	350	28	8%	204	58%	118	34%
HBL	Physical Health	881	11	870	37	4%	551	63%	282	32%
	Behavioral Health	214	0	214	11	5%	143	67%	60	28%
	Total	1,095	11	1,084	48	4%	694	64%	342	32%
HUM	Physical Health	234	0	234	16	7%	93	40%	125	53%
	Behavioral Health	21	0	21	1	5%	15	71%	5	24%
	Total	255	0	255	17	7%	108	42%	130	51%
LHCC	Physical Health	494	19	475	31	7%	66	14%	378	80%
	Behavioral Health	555	5	550	26	5%	303	55%	221	40%
	Total	1,049	24	1,025	57	6%	369	36%	599	58%
UHC	Physical Health	604	1	603	55	9%	193	32%	355	59%
	Behavioral Health	32	1	31	0	0%	18	58%	13	42%
	Total	636	2	634	55	9%	211	33%	368	58%
Total	Physical Health	3,011	106	2,905	184	6%	1,355	47%	1,366	47%
	Behavioral Health	1,018	24	994	56	6%	616	62%	322	32%
	Total	4,029	130	3,899	240	6%	1,971	51%	1,688	43%

Note: Upheld, Overturned, Ineligible, and Pending totals may count IRRs that were received outside of CY24 and may not add up to the total received.

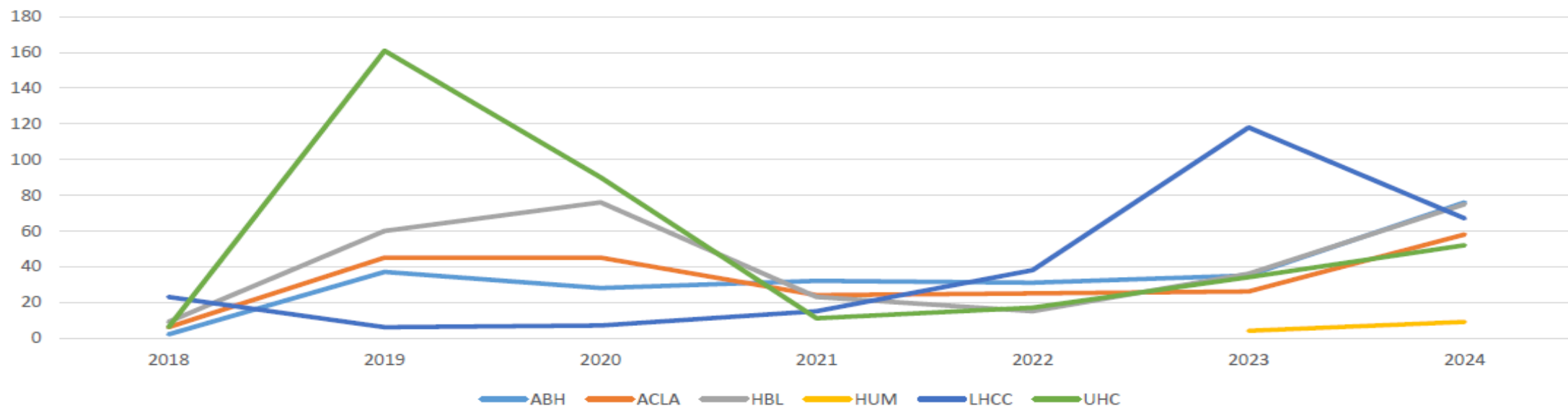
The number of IRR's pending references the data reported to LDH as of 12/31/2024.

Independent Review Reconsiderations VS Independent Reviews 2024

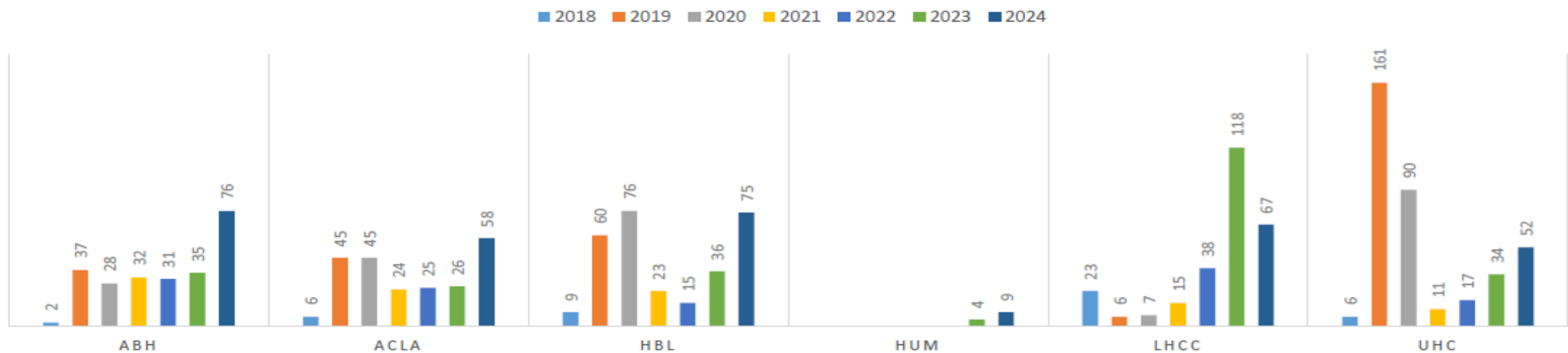
IRR - 1/1/24-12/31/24 & IR 1/1/24-12/31/24

	Total IRR's Processed	Total IR's Processed	# of IRR's Upheld by MCO		# of IR's Upheld by the Independent Reviewer		# of IRR's Overturned by MCO		# of IR's Overturned by the Independent Reviewer	
ABH	551	39	385	70%	24	62%	131	24%	15	38%
ACLA	350	36	204	58%	19	53%	118	34%	17	47%
HBL	1,084	45	694	64%	32	71%	342	32%	13	29%
HUM	255	6	108	42%	4	67%	130	51%	2	33%
LHCC	1,025	45	369	36%	30	67%	599	58%	15	33%
UHC	634	31	211	33%	10	32%	368	58%	21	68%
Total	3,899	202	1,971	51%	119	59%	1,688	43%	83	41%

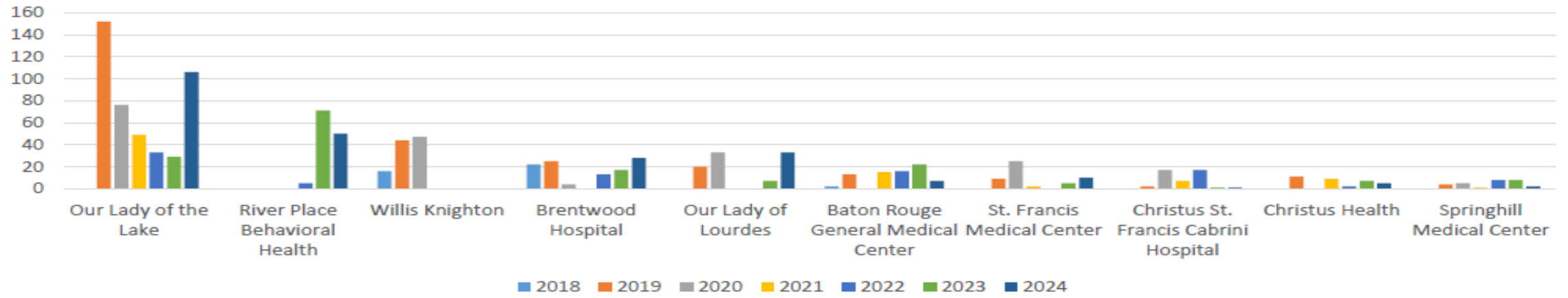
No. of IR's Received by MCO 2018 - 2024



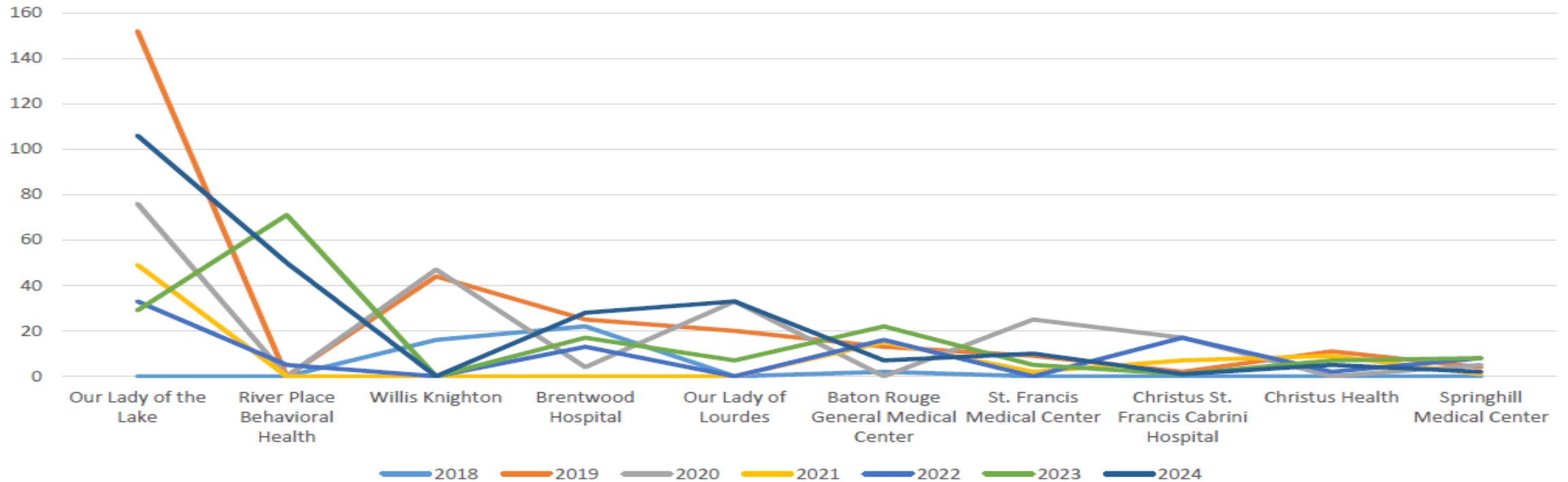
NO. OF IR'S RECEIVED BY MCO 2018-2024



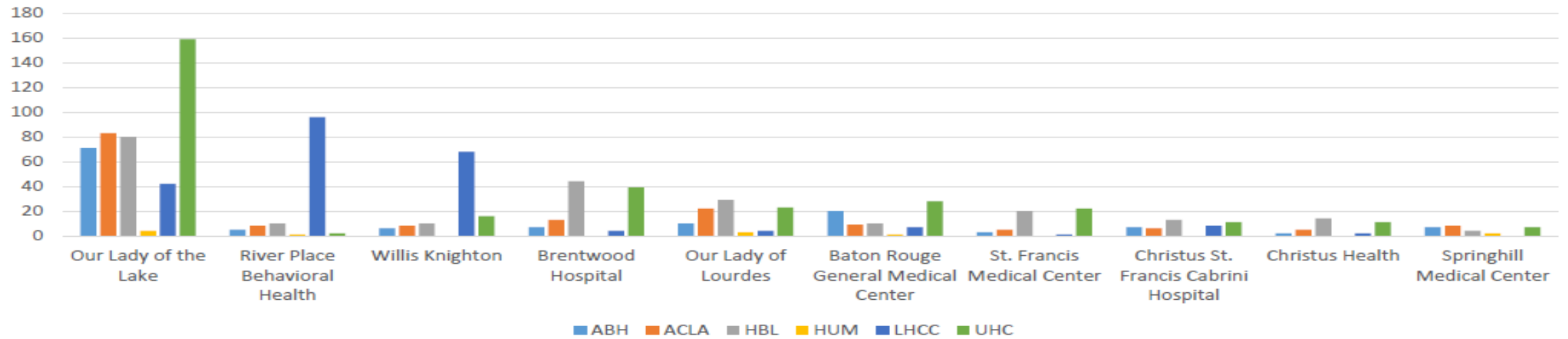
TOP 10 PROVIDERS 2018-2024



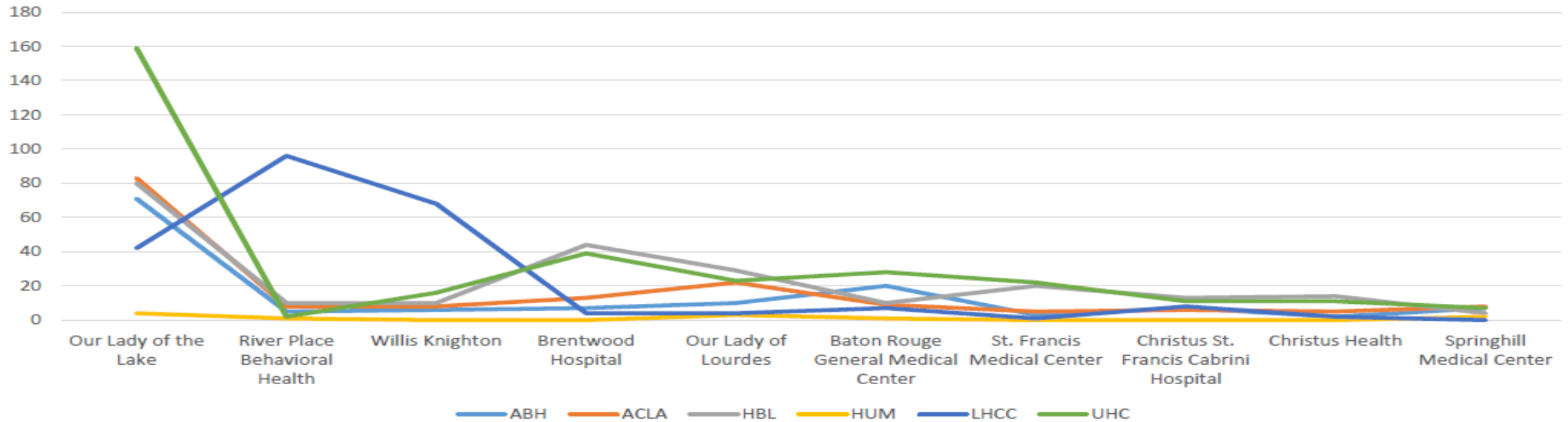
TOP 10 PROVIDERS 2018-2024



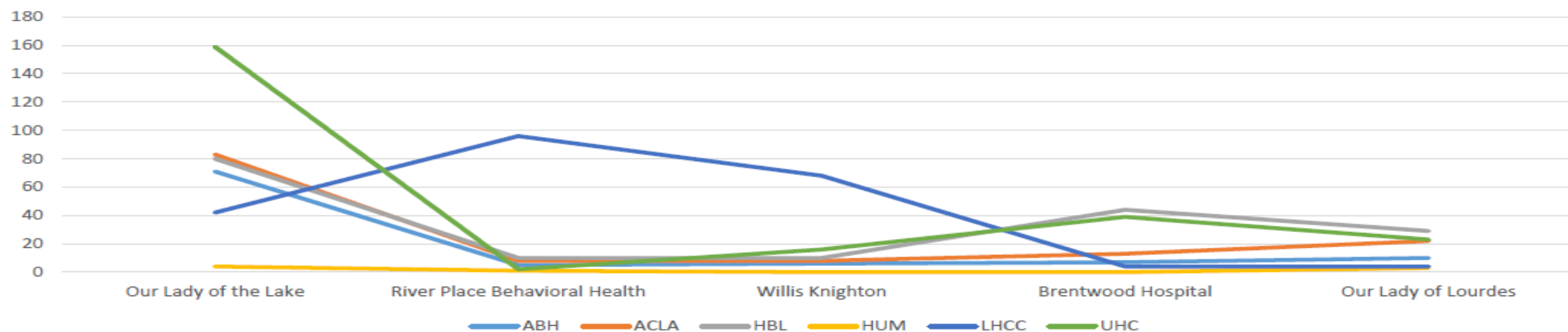
TOP 10 PROVIDERS 2018-2024 - BY MCO



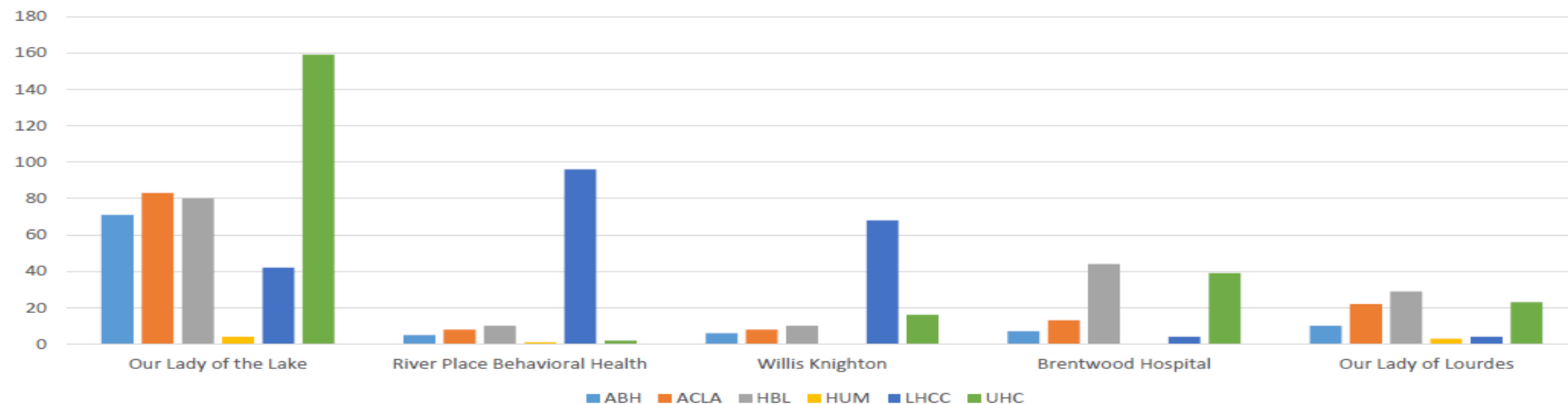
TOP 10 PROVIDERS 2018-2024 - BY MCO



TOP 5 PROVIDERS 2018-2024 - BY MCO



TOP 5 PROVIDERS 2018-2024 - BY MCO



Breakdown of independent reviews per MCO

Total Independent Reviews Per MCO - January 1, 2025 - April 30, 2025

		# of IR's Received Per MCO	Ineligible	Paid by MCO prior to IR starting	# of IR's with a Split Decision	Total IR's Processed	# of IR's Pending for Decision		# of IR's Upheld by the Independent Reviewer		# of IR's Overturned by the Independent Reviewer		(Include s IRs paid by MCO after IR started)
ABH	Physical Health	25	5	0	0	20	7	35%	4	20%	9	45%	100%
	Behavioral Health	10	4	0	0	6	2	33%	2	33%	2	33%	100%
	Total	35	9	0	0	26	9	35%	6	23%	11	42%	100%
ACLA	Physical Health	14	4	0	0	10	5	50%	2	20%	3	30%	100%
	Behavioral Health	8	0	0	0	8	1	13%	4	50%	3	38%	100%
	Total	22	4	0	0	18	6	33%	6	33%	6	33%	100%
HBL	Physical Health	16	4	0	0	12	4	33%	3	25%	5	42%	100%
	Behavioral Health	8	2	0	0	6	1	17%	3	50%	2	33%	100%
	Total	24	6	0	0	18	5	28%	6	33%	7	39%	100%
HUM	Physical Health	9	1	0	0	8	3	38%	3	38%	2	25%	100%
	Behavioral Health	2	1	0	0	1	0	0%	1	100%	0	0%	100%
	Total	11	2	0	0	9	3	33%	4	44%	2	22%	100%
LHCC	Physical Health	12	6	0	0	6	2	33%	2	33%	2	33%	100%
	Behavioral Health	8	1	0	0	7	0	0%	7	100%	0	0%	100%
	Total	20	7	0	0	13	2	15%	9	69%	2	15%	100%
UHC	Physical Health	39	13	0	0	26	14	54%	3	12%	9	35%	100%
	Behavioral Health	2	0	0	0	2	0	0%	2	100%	0	0%	100%
	Total	41	13	0	0	28	14	50%	5	18%	9	32%	100%
Total	Physical Health	115	33	0	0	82	35	43%	17	21%	30	37%	100%
	Behavioral Health	38	8	0	0	30	4	35%	19	32%	7	33%	100%
	Total	153	41	0	0	112	39	35%	36	32%	37	33%	100%

Physical Health Reviewer	# of Assigned Reviews
Cristin Bordelon	56
Anthony Lascaro	11
Luis Leitzelar	15
Total	82

Behavioral Health Reviewer	# of Assigned Reviews
Cristin Bordelon	27
Anthony Lascaro	1
Luis Leitzelar	2
Total	30

Physical Health IRs	\$ 5,874,299.56
Behavioral Health IRs	\$ 613,153.11
Total Dollar Amount of IRs	\$ 6,487,452.67

The total number of IR's Received Per MCO differs from the Grand Total on the Summary of Independent Reviews for CY 2025 because we received one IR request for a Magellan claim. That IR request was not eligible for the process.

Breakdown of ineligible independent reviews per MCO

Total Independent Reviews Ineligible for the IR process - January 1, 2025 - April 30, 2025

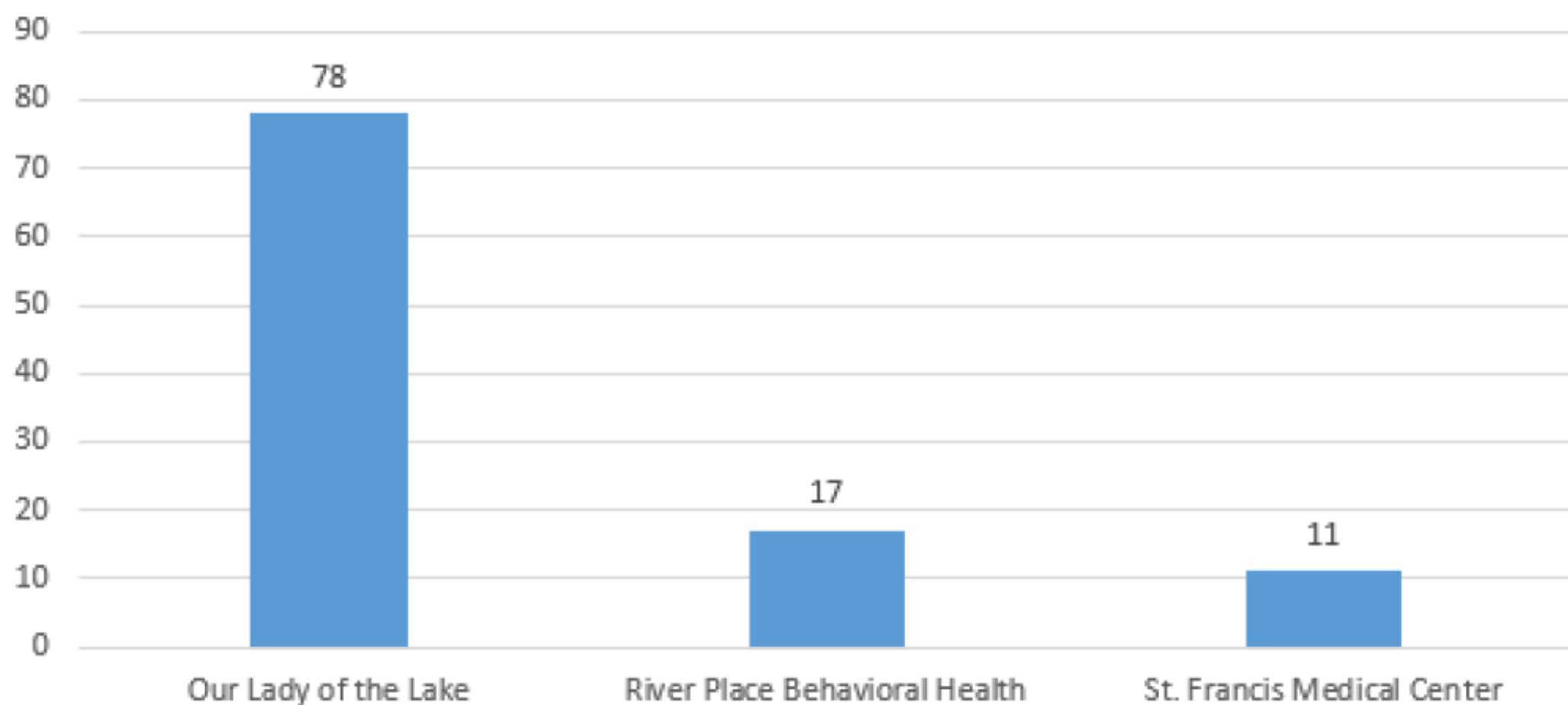
	Missing Required Documents	LDH received outside of the timeframe outlined in Act 349	IRR not submitted to Plan	SIU	Provider withdrew request	Sent to reviewer, later found out not eligible (IRR not sent to plan or MCO responded to IRR over 60 days before LDH received IR request)	Other	Total
Baton Rouge General	0	1	0	0	0	0	0	1
Christus St. Francis Cabrini Hospital	2	2	0	0	0	0	0	4
Christus St. Patrick Hospital	0	1	0	0	0	0	0	1
David Jansen	1	0	0	0	0	0	0	1
LSUMC-S Family Practice	0	1	0	0	0	0	0	1
Magnolia Family Services	0	0	1	0	0	0	0	1
Oceans Behavioral Hospital of Lafayette	0	1	0	0	0	0	0	1
Ochsner Medical Center	0	2	0	0	0	0	0	2
Our Lady of Angels	0	1	0	0	0	0	0	1
Our Lady of Lourdes	0	2	0	0	1	0	0	3
Our Lady of the Lake	1	10	6	0	1	0	2	20
River Place Behavioral Health	0	3	0	0	0	0	0	3
St. Francis Medical Center	0	1	1	0	1	0	0	3
Total	4	25	8	0	3	0	2	42

Other Defined:

1. Documentation does not match MCO selected via request
2. Magellan claim

Total Independent Reviews by Provider - January 1, 2025 - April 30, 2025													
Rank	Provider	# of IR's Received	Ineligible	Paid by MCO prior to IR starting	# of IR's with a Split Decision	Total IR's Processed	# of IR's Pending for Decision		# of IR's Upheld by Reviewer		# of IR's Overturned by Reviewer		
7	Baton Rouge General Medical Center	4	1	0	0	3	1	33%	1	33%	1	33%	100%
10	Christus Health Coushatta	1	0	0	0	1	1	100%	0	0%	0	0%	100%
7	Christus St. Francis Cabrini Hospital	4	4	0	0	0	0		0		0		
10	Christus St. Patrick Hospital	1	1	0	0	0	0		0		0		
10	David Jansen	1	1	0	0	0	0		0		0		
10	Iberia Medical Center	1	0	0	0	1	0	0%	1	100%	0	0%	100%
10	Louisiana Behavioral Health Hospital	1	0	0	0	1	0	0%	0	0%	1	100%	100%
10	LSUMC-S Family Practice	1	1	0	0	0	0		0		0		
10	Magnolia Family Services	1	1	0	0	0	0		0		0		
10	Oceans Behavioral Hospital of Lafayette	1	1	0	0	0	0		0		0		
10	Oceans Behavioral Hospital of Opelousas	1	0	0	0	1	0	0%	1	100%	0	0%	100%
10	Ochsner Acadia General Hospital	1	0	0	0	1	1	100%	0	0%	0	0%	100%
5	Ochsner Medical Center	8	2	0	0	6	3	50%	0	0%	3	50%	100%
9	Our Lady of Angels	3	1	0	0	2	1	50%	1	50%	0	0%	100%
4	Our Lady of Lourdes	9	3	0	0	6	4	67%	1	17%	1	17%	100%
1	Our Lady of the Lake	78	20	0	0	58	18	31%	17	29%	23	40%	100%
2	River Place Behavioral Health	17	3	0	0	14	2	14%	10	71%	2	14%	100%
10	St. Charles Parish Hospital	1	0	0	0	1	0	0%	0	0%	1	100%	100%
3	St. Francis Medical Center	11	3	0	0	8	2	25%	4	50%	2	25%	100%
10	St. Mary Medical Center	1	0	0	0	1	1	100%	0	0%	0	0%	100%
5	St. Tammany Parish Hospital	8	0	0	0	8	5	63%	0	0%	3	38%	100%
	Total	154	42	0	0	112	39	35%	36	32%	37	33%	100%

Provider who submitted 10 or more
independent reviews in 2025



THANK YOU

