



**Louisiana Department of Health and Hospitals**  
**Bayou Health Informational Bulletin 12-6**  
**Revised May 1, 2015**

**Issue: Provider Relations 24/7 Contact Information Emergency Prior Authorization Requests and Hospital Admissions**

**Aetna**

Prior Authorization

855-242-0802 (Phone)

844-227-9205 (Medical/BH PA Fax)

844-699-2889 (Pharmacy PA Fax)

**Amerigroup**

1-800-454-3730 (Phone)

1-800-964-3627 (Fax)

Web: Log into [providers.amerigroup.com/LA](http://providers.amerigroup.com/LA) to submit notifications

**AmeriHealth Caritas**

1-888-913-0350

**Louisiana Healthcare Connections**

1-866 595-8133

**United Healthcare**

1-866-604-3267 (Phone)

1-877-271-6290 (Fax)