



**Louisiana Department of Health  
Informational Bulletin 12-6  
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**Provider Relations 24/7 Contact Information Emergency Prior Authorization  
Requests and Hospital Admissions**

**Aetna**

Prior Authorization

855-242-0802 (Phone)

844-227-9205 (Medical/BH PA Fax)

844-699-2889 (Pharmacy PA Fax)

**Healthy Blue**

1-844-521-6942 (Phone)

1-800-964-3627 (Fax)

Web: Log into <https://providers.healthyblue.la.com> to submit notifications

**AmeriHealth Caritas**

1-888-913-0350

**Louisiana Healthcare Connections**

1-866-595-8133

**United Healthcare**

1-866-604-3267 (Phone)

1-877-271-6290 (Fax)