



## Louisiana Department of Health and Hospitals

### Informational Bulletin 16-2

Revised February 25, 2016

#### Claims Processing Edits for Provider Taxonomy

ASC X 12 Standards for Electronic Data Interchange Guidelines require taxonomy when the payer's adjudication is known to be impacted by the provider taxonomy. Provider claims reported without taxonomy for providers enrolled under one National Provider Identifier (NPI) and multiple taxonomies diminishes the Managed Care Organization (MCO), Prepaid Inpatient Health Plan (PIHP), Prepaid Ambulatory Health Plan (PAHP), and the Department of Health and Hospital's ability to identify specific Provider Types, Provider Specialties for billing and rendering services. Therefore, effective with date of service March 31, 2016, all MCOs, PIHPs, and PAHPs shall employ claims processing edits to adhere to ASC X 12 guidelines relative to taxonomy.

- The MCOs, PIHPs, and PAHPs shall employ claims processing edits to ensure taxonomy is reported on the provider claim when the NPI reported on the claim is enrolled with the MCO, PIHP, and PAHP with more than one taxonomy.
- The MCOs, PIHPs, and PAHPs shall employ claims processing edits to ensure taxonomy reported on the claim matches the taxonomy reported for the NPI on the Provider Registry Record.
- MCOs, PIHPs, and PAHPs shall not deny a provider claim when the provider NPI is enrolled with the MCO, PIHP, and PAHP with one taxonomy and no taxonomy is reported on the claim.
- MCOs, PIHPs, and PAHPs shall begin provider notification via fax blasts and web notices no later than Dec. 1, 2015. Fax blasts and provider notifications shall run for a minimum of 3 months after Implementation of the edit.
- The NPI and taxonomy reported on the claim shall be reflected in the encounter record. The MCOs, PIHPs, and PAHPs may not dictate the NPI and taxonomy code reported on the encounter.

**To check taxonomy(s) on file with the Health Plans for whom you are enrolled, contact your Health Plan Provider Relations consultant or call the Health Plan Representative:**

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|-------------------------------------|---|
| 1. Aetna Better Health              | 1-855-242-0802, (Select option 2 then option 6) |
| 2. Amerigroup                       | 1-800-454-3730                                  |
| 3. AmeriHealth Caritas              | 1-888-922-0007                                  |
| 4. Louisiana Healthcare Connections | 1-866-595-8133                                  |
| 5. Magellan                         | 1-800-424-4489                                  |
| 6. MCNA                             | 1-855-701-6262                                  |
| 7. United Healthcare Community Plan | 1-866-675-1607                                  |