



**Louisiana Department of Health
Informational Bulletin 17-8
September 5, 2017**

Louisiana Healthcare Connections Pharmacy Benefit Manager (PBM) Change

Effective Sept. 1, 2017, CVS Caremark will begin processing all pharmacy claims for Louisiana Healthcare Connections. Claims will be reimbursed according to the provider's CVS Caremark Network enrollment forms and be paid according to CVS Caremark processing rules and payment cycles.

CVS Caremark processing rules and payment cycles will appear on the provider's CVS Caremark 835 or remittance advice. Please update or create Louisiana Healthcare Connections member profiles to reflect the claims processing charges.

- **RXBIN: 004336**
- **RXPCN: MCAIDADV**
- **RXGRP: RX5444**
- **Member ID Format: 13 digits**

IMPORTANT: When applicable, the provider must rely on the claims system to determine the correct amount to collect from Louisiana Healthcare Connections members.

Pursuant to federal regulations, no provider participating under Healthy Louisiana may deny services to a patient because of their inability to pay the patient pay amount or copayment.

NOTE: Louisiana Healthcare Connections' members will begin receiving new Member ID cards with updated pharmacy information in the mail prior to Sept. 1, 2017. Members will begin using the new cards on Sept. 1, 2017. Until that date, members will continue using their current cards. Members, who have not received the updated Member ID card by Sept. 1, 2017, should call Member Services at 1-866-595-8133 (Hearing Loss: 711) to request an updated card. The member Medicaid ID number will remain the same 13-digit number.

For member eligibility verification, call Louisiana Healthcare Connections at **1-866-595-8133**. For general questions, call the Pharmacy Help Desk at **1-800-311-0543**. For pharmacy prior authorization, call 1-888-929-3790. For additional claims processing information, refer to "NCPDP Payer Sheets" online at www.caremark.com/pharminfo.

| Name | PBM Name | BIN | PCN | Group |
|----------------------------------|-----------------|------------|------------|--------------|
| AETNA | CVS Health | 610591 | ADV | RX8834 |
| AMERIGROUP | Express Scripts | 003858 | MA | WKLA |
| AMERIHEALTH CARITAS LA | PerformRx | 600428 | 06030000 | n/a |
| LA HEALTHCARE CONNECTIONS | CVS Caremark | 004336 | MCAIDADV | RX5444 |
| UNITED HEALTHCARE | OptumRx | 610494 | 9999 | ACULA |
| FFS / LEGACY MEDICAID | n/a | 610514 | LOUIPROD | n/a |