



**Louisiana Department of Health
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Enrollee Reassignment Policy Update

The Louisiana Department of Health has updated its policy regarding enrollee reassignment.

Managed care organizations (MCO) must refer to the *Enrollee Reassignment Policy* section of the MCO Manual for updates to this policy and notify providers, via their provider portals, of the updated policy within four business days of this bulletin. MCOs are to publish updated provider manuals that reflect this policy within 30 calendar days thereafter. This policy shall be effective at the end of this period on September 1, 2021.

Providers may refer to their MCOs' provider portals after these deadlines for the detailed policy.

Contact Kayla Gourgues at kayla.gourgues@la.gov if you have any questions.